# **Limited Warranty Information**

Thank you for choosing an Alpine product! We aim to please with our wide range of products including Fountains, Birdbaths, Statuary, and Pond Supplies & More. All of our products are constructed from the highest quality materials. In the event that we have not achieved our usual standard of excellence, we will repair or replace, at our discretion, within the warranty period. A valid proof of purchase, with the purchase date clearly indicated, must be provided. Photos of defective merchandise will also be required to help distinguish the actual cause of the defect. Please read below for a detailed description of warranty coverage.

#### Water Damage

Alpine products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage and is considered negligence and will, therefore not be covered under this warranty. The use of "hard water" and/or caustic cleaners can affect the paint or other finishes. Failure to keep the unit clean, and use of such additives/cleaners, will also void the warranty. Please note: for fountains, it is normal for some splashing to occur and protecting the immediate surfaces is not the responsibility of Alpine Corporation

### Paint & Color (Retention and/or Loss)

The use of water will cause natural erosion to the color. This area can be touched up using standard paint. The paint is designed to protect the entire finish against breakdown of color. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading within the first year from date of purchase with the above exclusion.

#### Procedure/Service

Should a warranty/claim be needed, you should contact the retailer from whom you purchased the product. If that is not an option, you can contact Alpine Corporation at <a href="https://www.alpine4u.com">www.alpine4u.com</a>. When contacting Alpine Corporation, you must be prepared to show proof of purchase, provide photographs and any other information needed to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty does not cover any items with multiple parts; the warranty will ONLY cover the individual component of the unit/item that may be defective. Replacement parts can be made available to a consumer through the original selling party, or an approved parts retailer. If this is not an option, contact our customer service department. Item is covered under one year limited warranty from the date of purchase. When requesting replacement parts due to a warranty claim after 30 days of purchase, credit card information will be requested for shipping charges.

# Not Covered Under Warranty

The limited warranty will NOT cover cases of damages due to

- 1. Damages caused in Transit
- 2. Inadequate care and/or neglect
- 3. Environmental and/or natural elements
- 4. Immersion in water, unless specified
- 5. Improper Installation/Storage and/or Maintenance

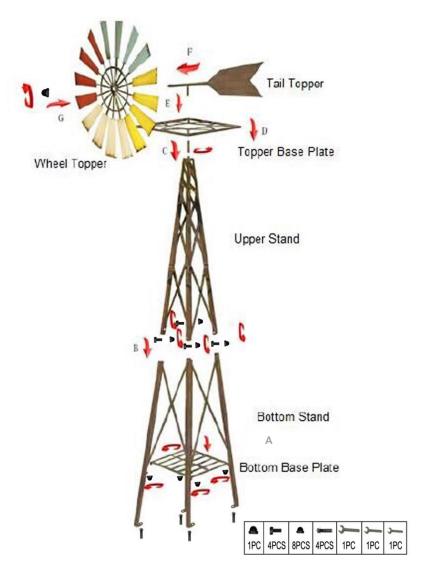
This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc.... which affects the paint and/or parts. This warranty also does not cover any additional charges or installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim







# ASSEMBLY INSTRUCTION



# **Assembling & Using Your Product**

Unpack all components carefully. Please check to ensure all parts have been removed from the packaging.

#### Components:

- (1) Wheel Topper
- (1) Tail Topper
- (1) Topper Base Plate
- (1) Wheel Cap Piece
- (1) Topper Connecter Piece
- (1) Upper Stand
- (1) Bottom Stand
- (1) Bottom Base Plate
- (4) Short Screws
- (4) Bolts
- (8) Nuts

# Assembling:

- 1) Remove all of the components from their packaging.
- 2) Place the bottom stand on a level surface. Insert the bottom base plate into the bottom stand by making sure the spokes under the base plate slide into the circular slots found inside the legs of the bottom stand. Then, take four (4) nuts, place them on the end spokes of the bottom base plate and turn counter-clock wise to secure it. (See figure A)
- 3) Next, if you are placing it into solid ground, using a drill of the same thickness as the short screws, drill 4 holes in the ground. Then insert each short screw into each hole. Align the bottom stand's holes to the screws and insert to the 4 short screws. Then tightly secure by using the wash and nut (See **figure A**)
- 4) Insert the upper stand into the bottom stand. Make sure to align the holes from both stands when inserting. Then place a screw in each of the open holes and screw the nuts counter-clockwise on the opposite end until tightly secured. (See **figure B**).
- 5) Slide the topper base plate over the now assembled upper and bottom stand. Push down gently until secure (see **figure D**).
- 6) Insert the topper connecter piece into the top of the upper stand screwing in clockwise. Then insert the tail topper into the topper connecter piece clockwise until secure to the upper stand (see figure C and E).
- Insert the wheel topper into the spoke of the tail topper. Then add the wheel cap piece to the center of the wheel screwing clockwise (see figure F and G).
- 8) Your metal windmill garden stand is now complete, enjoy!