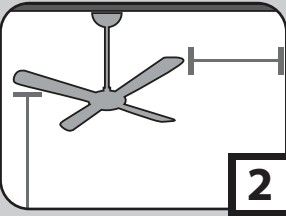


Congratulations on purchasing your new Casablanca® ceiling fan! It will provide comfort and performance in your home or office for many years. This installation and operation manual contains complete instructions for installing and operating your fan.

We are proud of our work and appreciate the opportunity to supply you with the best ceiling fan available anywhere in the world.

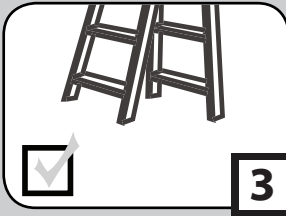
To register your fan, please visit:  
[www.CasablancaFanCo.com/register](http://www.CasablancaFanCo.com/register)  
Save your receipt for proof of purchase.

What to Expect with Your Installation



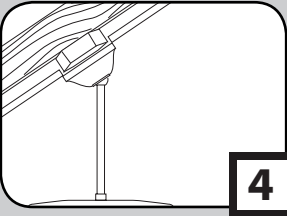
2 PAGE

Tools Needed



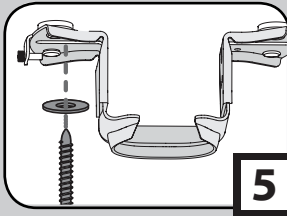
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Mounting Options



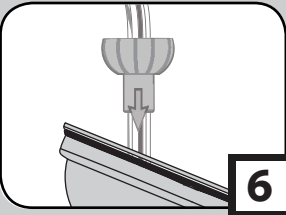
4 PAGE

Ceiling Bracket



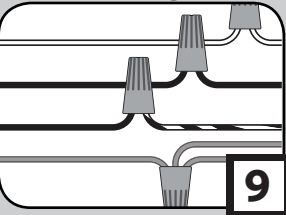
5 PAGE

Downrod



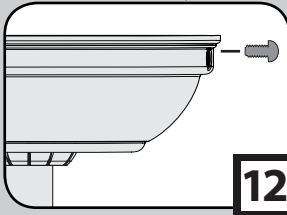
6 PAGE

Wiring



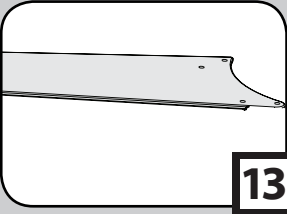
9 PAGE

Canopy



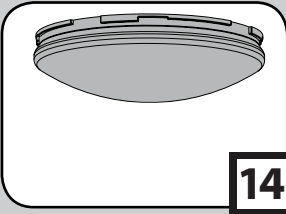
12 PAGE

Blades



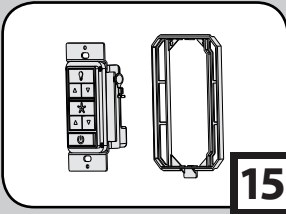
13 PAGE

Globe



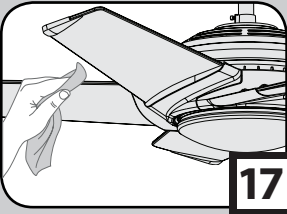
14 PAGE

Wall Control



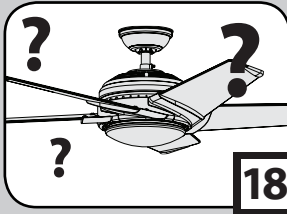
15 PAGE

Maintenance & Cleaning

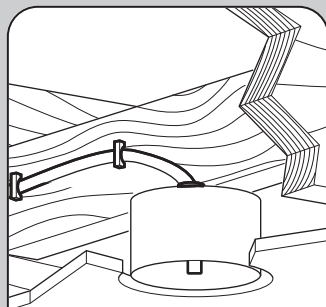


17 PAGE

Troubleshooting

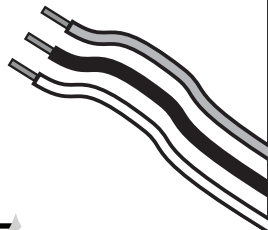


18 PAGE

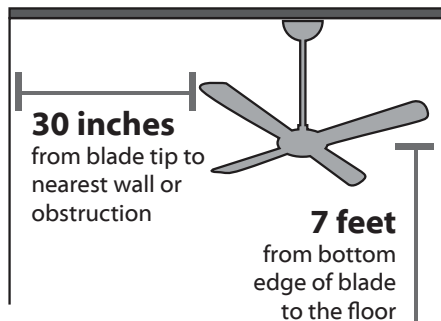


☒ Must be able to secure the fan to building structure or fan-rated outlet box

If you are unfamiliar with wiring, use a qualified electrician.



☒ Know your wiring



☒ Assess location

You may need a friend to help you.



☒ Check box to see fan weight



Ceiling angles greater than 34° will require an Angled Mounting Kit. See page 4 for details.

☒ Assess ceiling angle

**1 Standard Downrod**  
for ceilings 8-10 feet high

**2 Shorter Downrod**  
for fans installed close to ceiling

**3 Longer Downrod**  
for ceilings 10 feet or higher

☒ Select a downrod length

## Read and Save These Instructions

This product conforms to UL Standard 507.

### ⚠ WARNINGS

- w.1 - To reduce the risk of fire, electrical shock, or personal injury, mount fan directly from building structure and/or an outlet box marked acceptable for fan support of 70 lbs (31.8 kg) and use the mounting screws provided with the outlet box.
- w.2 - To avoid possible electrical shock, before installing or servicing your fan, disconnect the power by turning off the circuit breakers to the outlet box and associated wall switch location. If you cannot lock the circuit breakers in the off position, securely fasten a prominent warning device, such as a tag, to the service panel.
- w.3 - To reduce the risk of fire, electrical shock, or motor damage, use only Hunter Solid State Speed Controls.
- w.4 - To reduce the risk of personal injury, do not bend the blade brackets when installing the blade brackets, balancing the blades, or cleaning the fan. Do not insert foreign objects in between rotating fan blades.

### ⚠ CAUTIONS

- c.1 - All wiring must be in accordance with national and local electrical codes ANSI/NFPA 70. If you are unfamiliar with wiring, use a qualified electrician.
- c.2 - Use only Casablanca replacement parts.

*This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions may cause harmful interference to radio communications.*

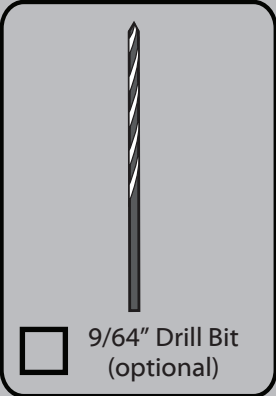
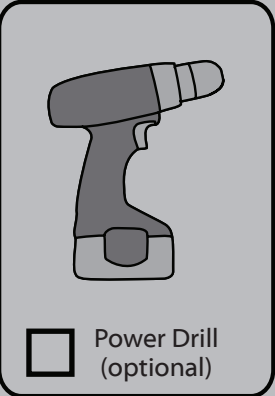
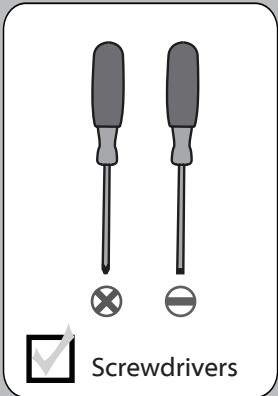
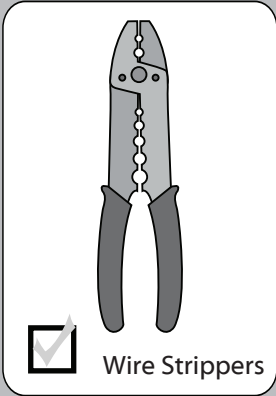
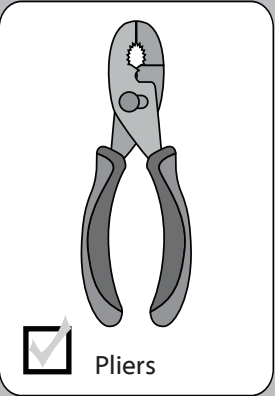
*However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:*

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

*Caution: modifications not approved by the party responsible for compliance could void user's authority to operate the equipment.*

*This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.*

Tools Needed



If mounting to a support structure, you will also need these tools.



Do not discard the hardware bags or mix parts from different bags. Make note of the symbol printed on each hardware bag. The symbols can be used to identify the appropriate hardware for each step.

34°

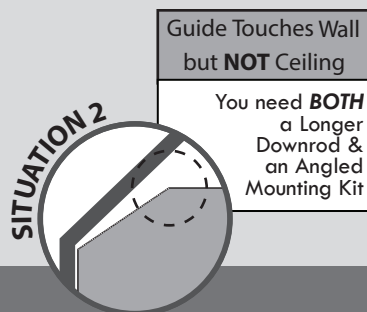
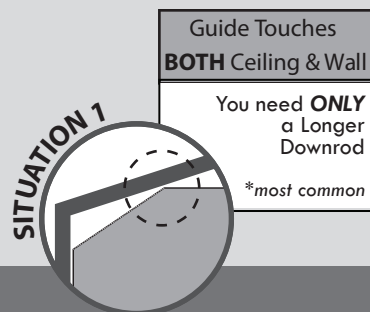
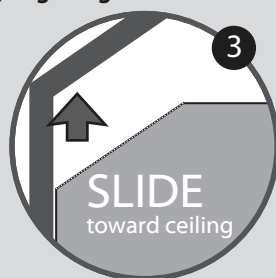
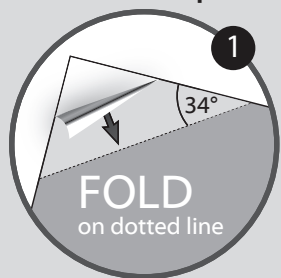
CEILING ▲

**If you have a flat ceiling:**Hang your fan by a standard downrod (*included*).**OPTION 1****If you have an angled ceiling:**

1. You will need a longer downrod (*sold separately*).
2. If your ceiling angle is greater than 34°, you will also need an Angled Mounting Kit (*sold separately*).

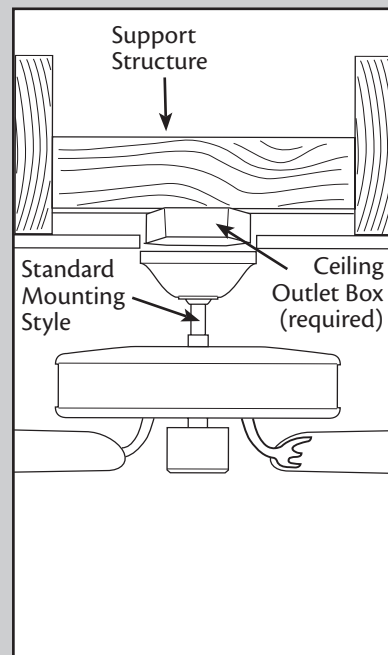
**OPTION 2**

Use the three steps below to determine if your ceiling angle is greater than 34°

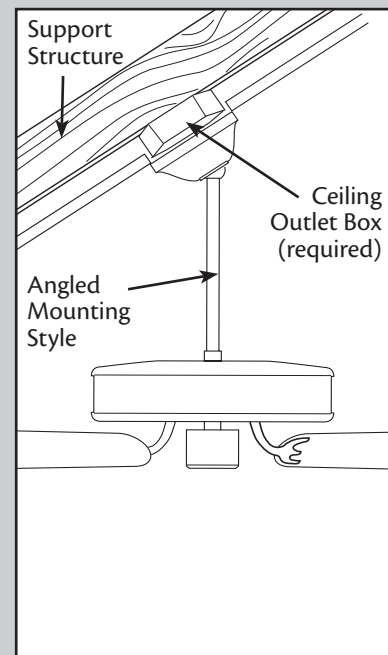
**Mounting Options**

www.CasablancaFanCo.com

1.888.227.2178

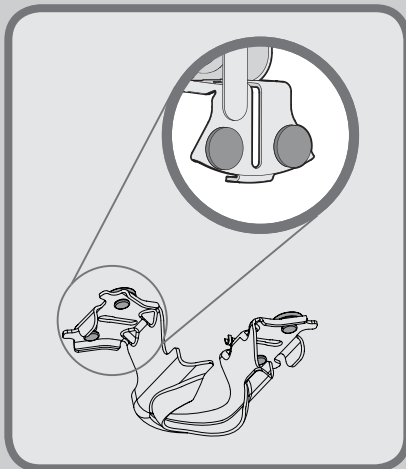
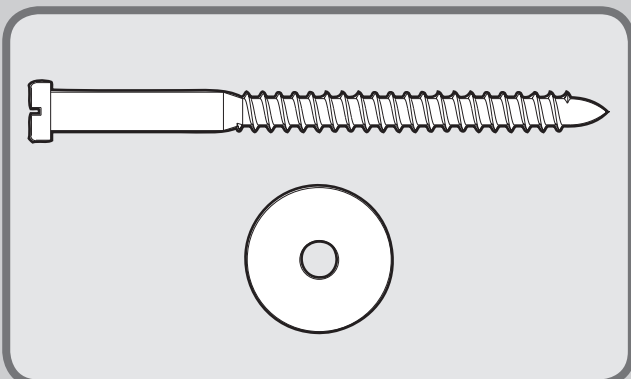
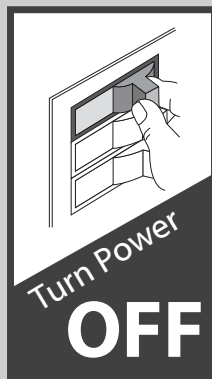


Use **Standard Mounting**  
or **Low-Profile Mounting**  
to hang the fan from a flat ceiling.

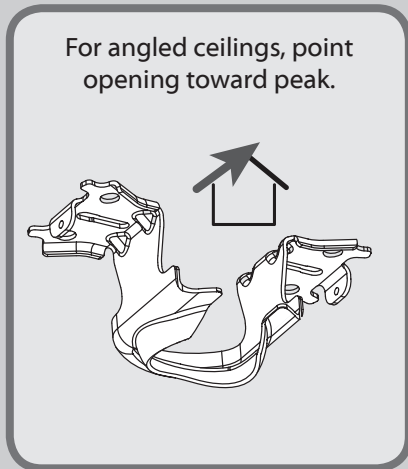


Use **Angled Mounting**  
to hang the fan from a  
vaulted or angled ceiling.

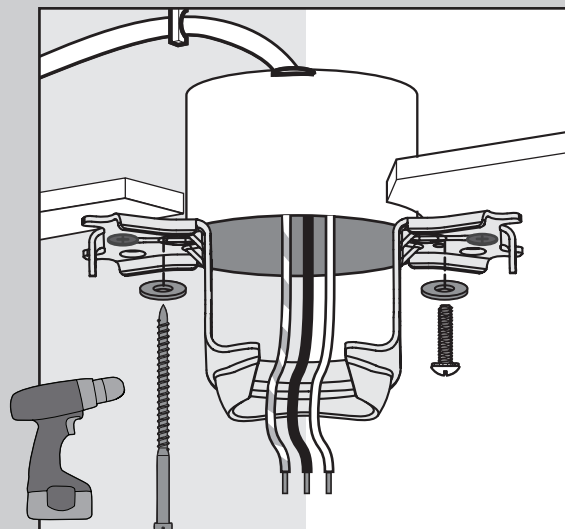




Make sure all four bumpers are still attached.

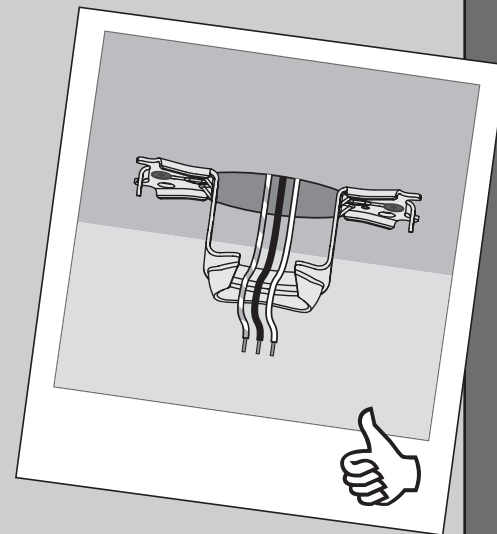



If you are unable to do this, call Technical Support at 1-888-277-2178.



**Use wood screws** (included) when securing to support structure with approved electrical outlet box. Drill 9/64" pilot holes in support structure to aid in securing ceiling bracket with hardware found in the ★ hardware bag.

**Use machine screws** (provided with outlet box) when securing to existing ceiling fan-rated outlet box. Make sure it is securely installed and is acceptable for fan support of 31.8 kg (70 lbs) or less.



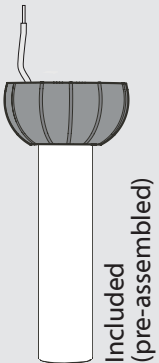
**⚠ WARNING**   
To avoid possible electrical shock, before installing your fan, disconnect the power by turning off the circuit breakers to the outlet box associated with the wall switch location.

Refer to warning w.1 on pg. 2



Option 1

Standard Downrod  
for ceilings 8-10' high



Included  
(pre-assembled)

Option 2

Shorter Downrod  
for fans installed  
close to ceiling



Included

Option 3

Longer Downrod  
for angled  
ceilings or  
ceilings 10' or  
higher

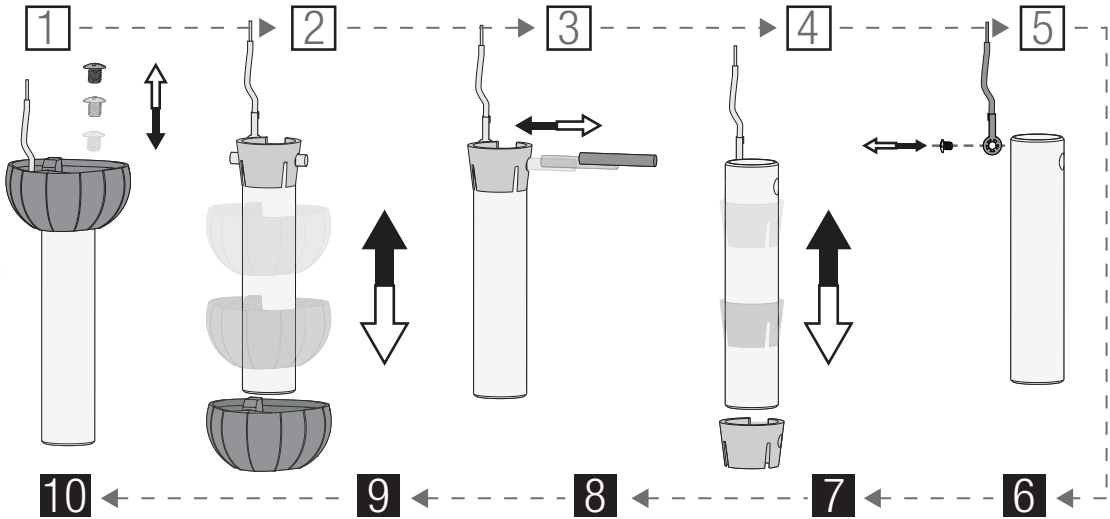


Sold Separately

skip to next page

If you need a different downrod length follow these steps:

Steps 1-5 to remove standard downrod pipe



Steps 6-10 to reassemble with new pipe

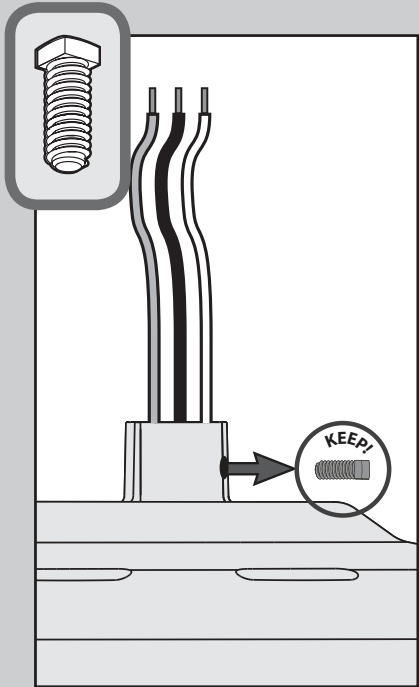


**WARNING**

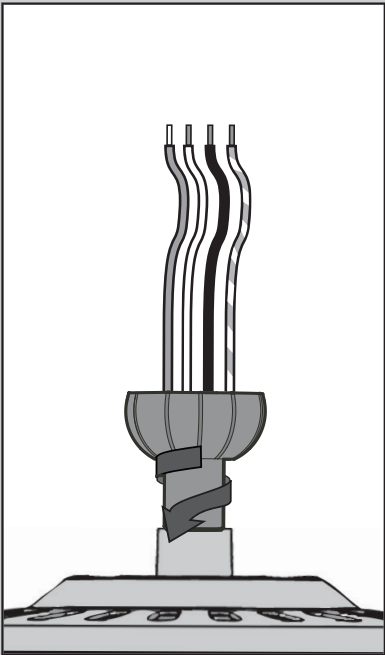
**FAN FALL HAZARD**

To prevent **SERIOUS INJURY** or **DEATH**:

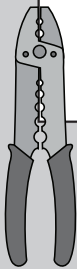
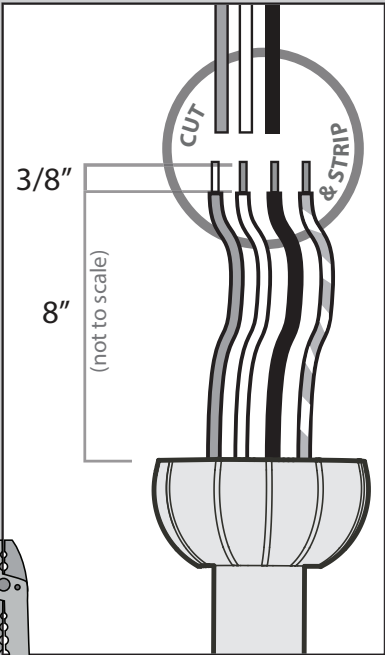
- **ALWAYS** follow the downrod assembly instructions exactly.
- **VERIFY** the downrod is assembled correctly by firmly pulling on the hanger ball.



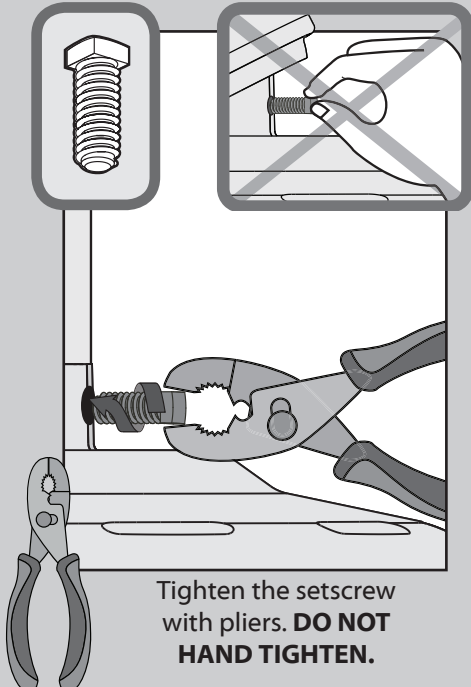
Remove the pre-installed setscrew so that the downrod can be inserted.



Hand tighten the downrod (at least 4-5 full turns) until it stops.



The wires can be cut, but leave at least 8" extending from the top of the downrod.

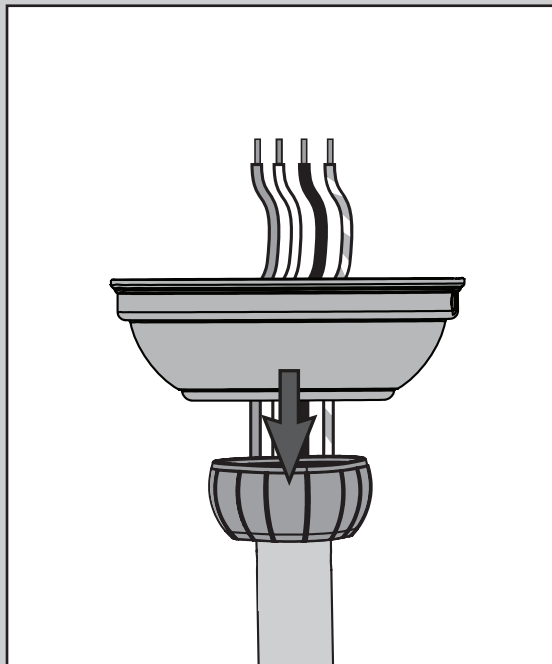


**! WARNING**

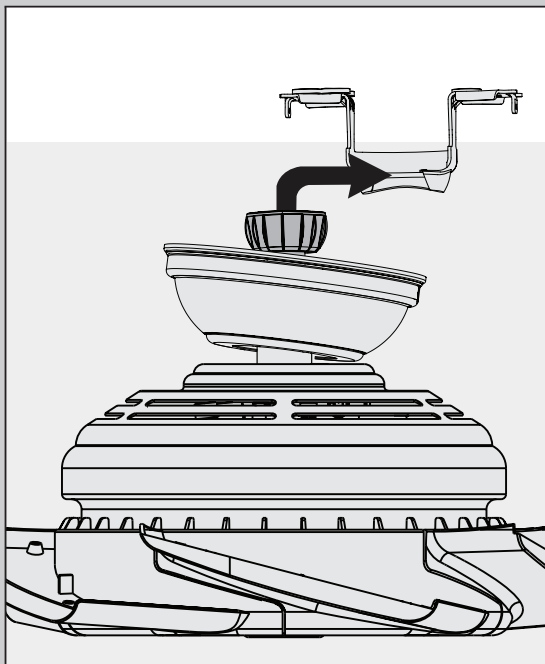
**FAN FALL HAZARD**  
To prevent **SERIOUS INJURY** or **DEATH**:

- **ALWAYS** tighten setscrew with pliers.
- **DO NOT** hand tighten setscrew.
- **CHECK** the setscrew is tight using pliers each time you change fan direction.

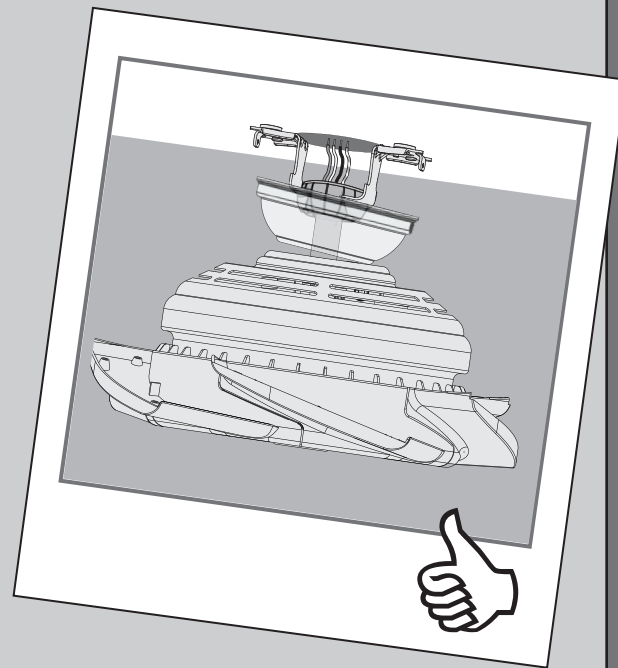




Put the wires and downrod through the canopy.  
Let the canopy sit loosely on top of the fan.



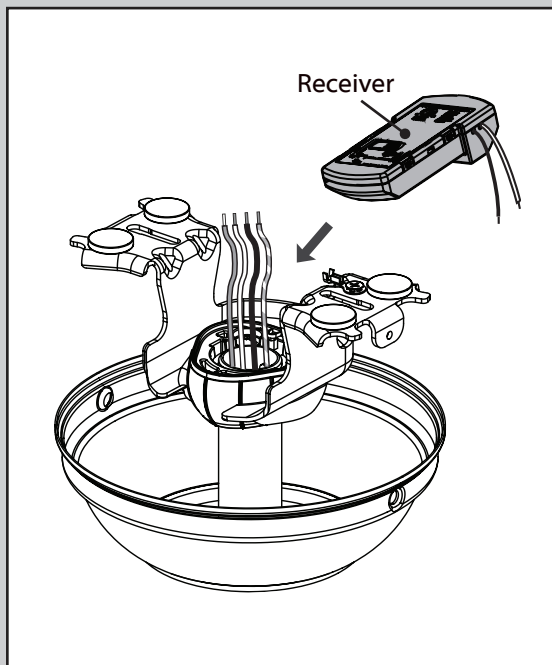
**DO NOT PICK THE FAN UP BY THE  
CANOPY OR WIRES.** Place the downrod  
ball into the slot in the ceiling bracket.



### NOTICE

To prevent damage to fan,  
ALWAYS lift holding either the  
fan housing or the downrod.

**Note:** To connect the wires, hold the bare metal leads together and place a wire connector over them, then twist clockwise until tight.

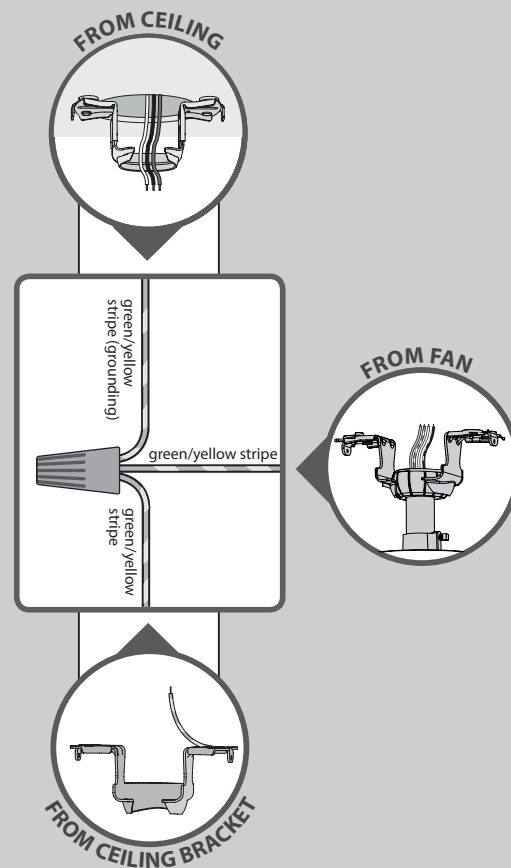


Place the receiver on top of the downrod assembly as shown.

Using an orange wire connector from the ★ hardware bag:  
Connect the 3 grounding wires (green, green/yellow stripe, or bare copper) coming from the ceiling, downrod, and ceiling bracket.

**⚠ WARNING**

All wiring must be in accordance with national and local electrical codes ANSI/NFPA 70. If you are unfamiliar with wiring or in doubt, consult a qualified electrician.

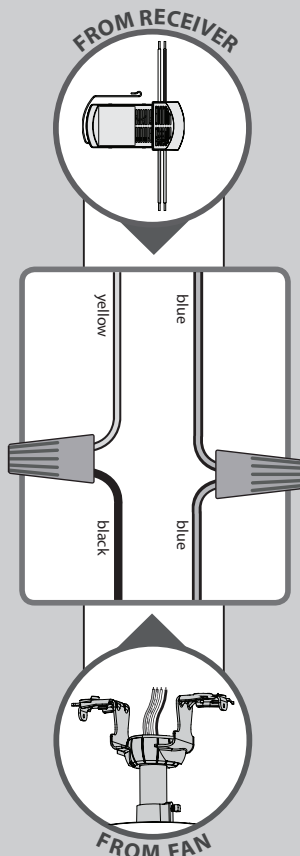


Turn the splices upward and push them carefully back through the hanger bracket into the outlet box. Spread the wires apart, with the grounded wires on one side of the outlet box and the ungrounded wires on the other side of the outlet box.

Refer to CAUTION c.1 on pg. 2

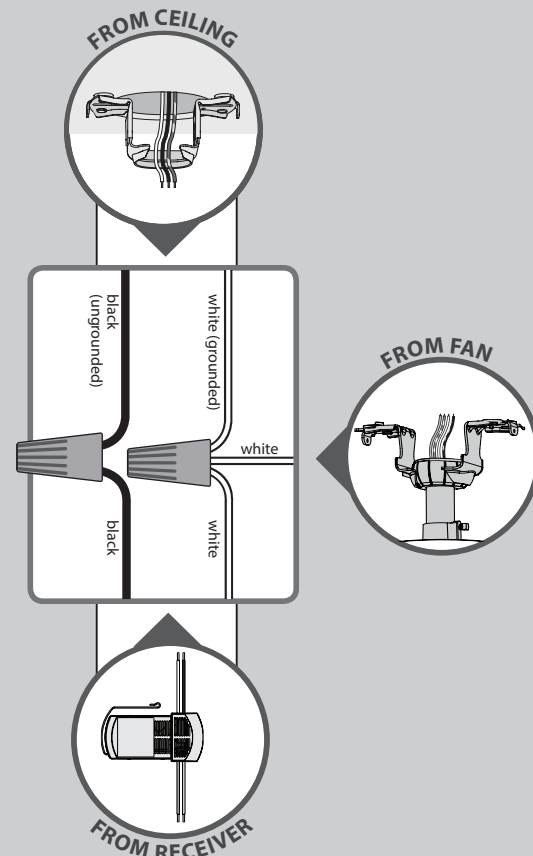
Using the orange wire connectors from the remote control hardware bag:

- Connect the yellow wire from the receiver to the black wire from the fan.
- Connect the blue wire from the receiver to the blue wire (or possibly black with white stripe wire) from the fan.



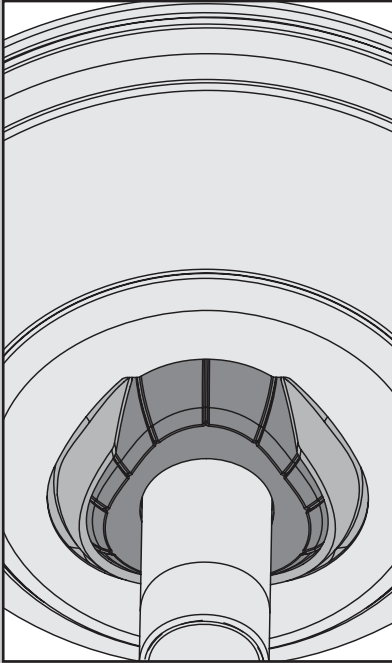
Using the orange wire connectors from the ★ hardware bag:

- Connect the black (ungrounded) wire from the ceiling to the black wire from the receiver.
- Connect the white (grounded) wire from the ceiling to both the white wire from the receiver and the white wire from the fan.

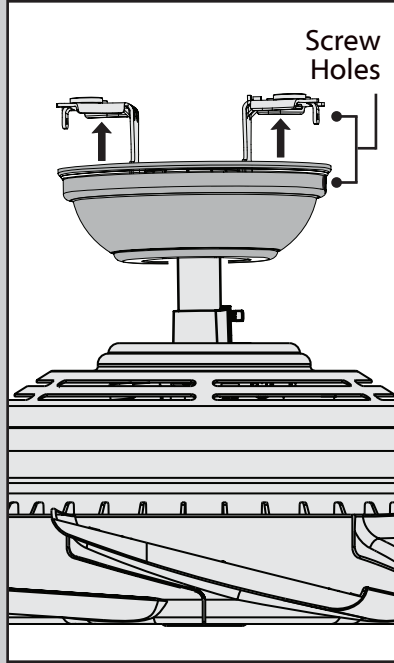


Refer to CAUTION c.1 on pg. 2

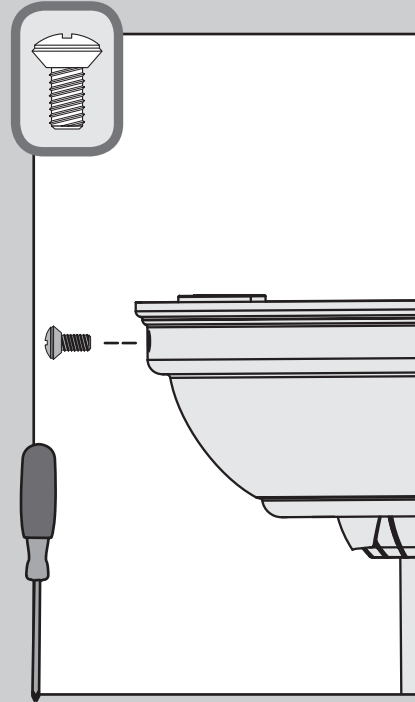
Turn the splices upward and push them carefully back through the hanger bracket into the outlet box. Spread the wires apart, with the grounded wires on one side of the outlet box and the ungrounded wires on the other side of the outlet box.



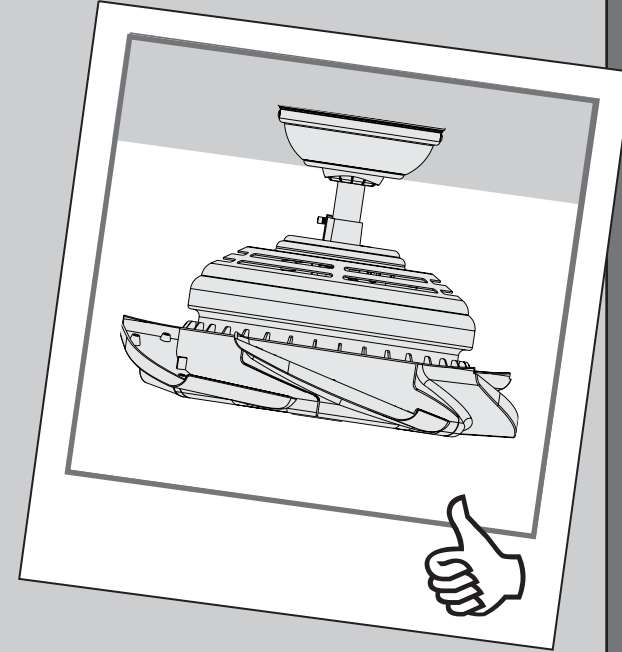
Position the canopy so that, when lifted into place, the canopy fits into the hanging bracket as shown.

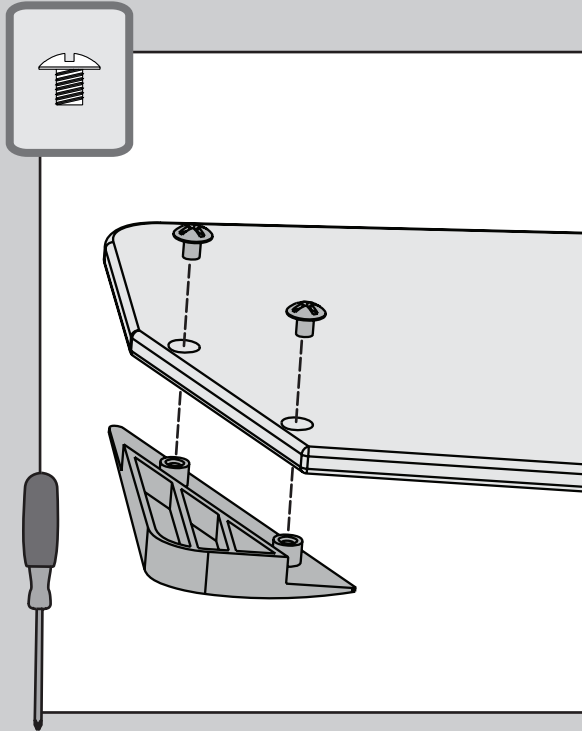


Lift the canopy into place so that the screw holes are aligned.

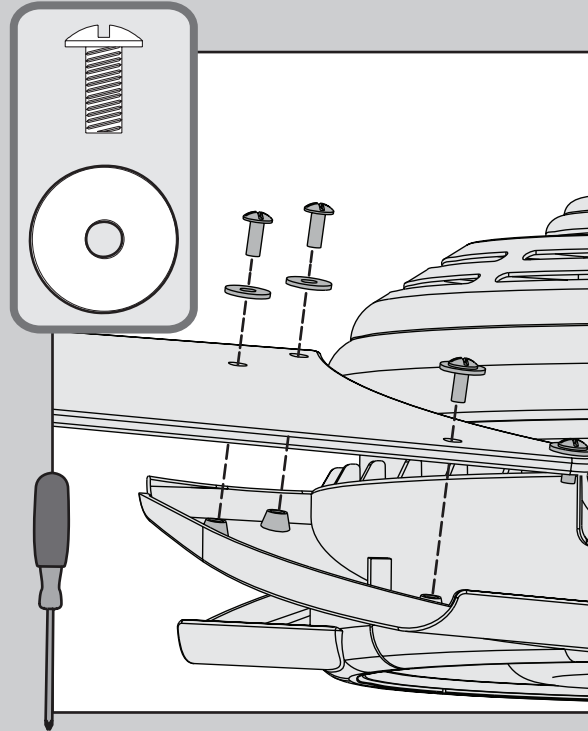


✗ Insert the two canopy screws found in the ● hardware bag.

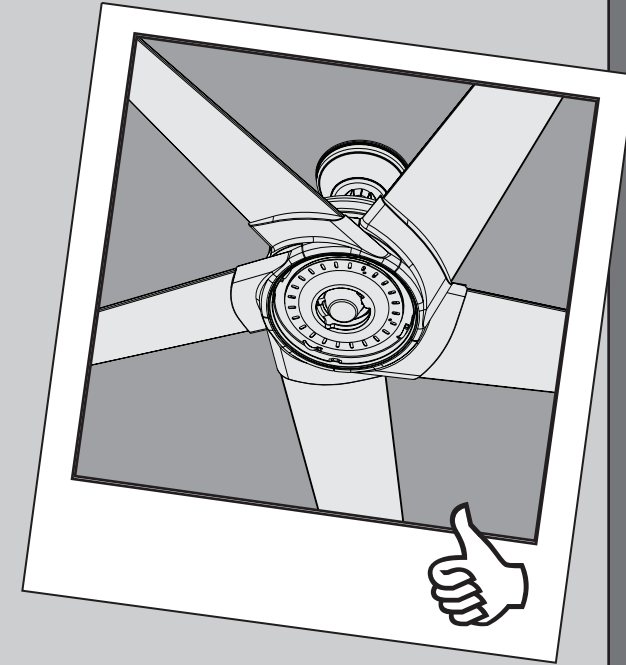




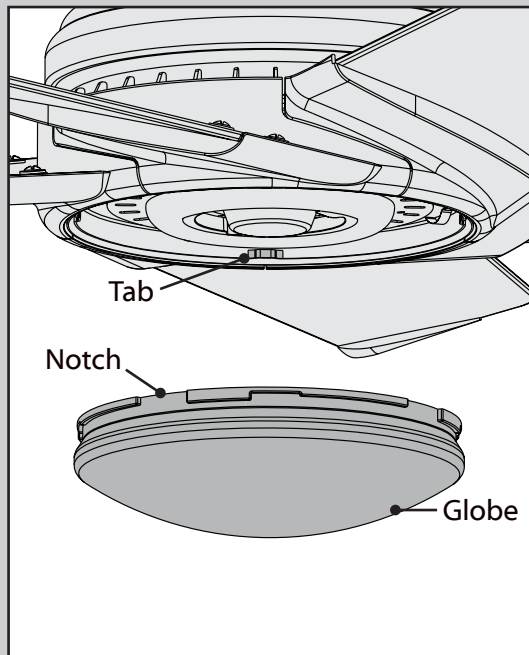
Attach a blade tip to each blade using two blade tip screws, found in the ▲ hardware bag.



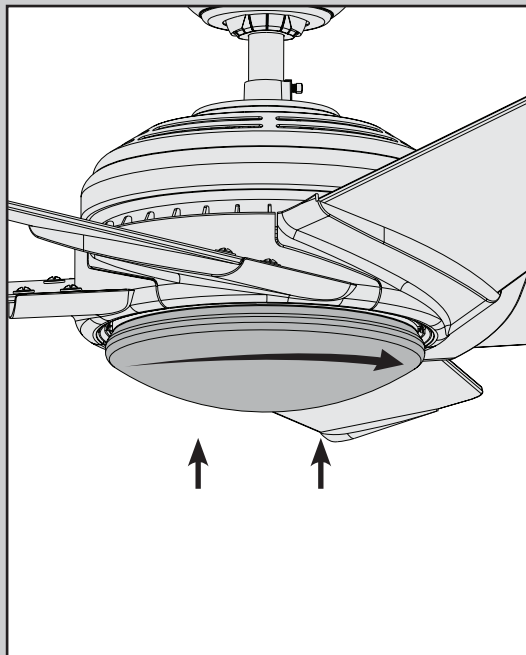
Insert four blade assembly screws and four blade washers, found in the ▲ hardware bag, into each blade as shown. Install the screws into the posts in each blade arm.







Position the notches in the outer rim of the globe so they line up with the tabs on the inside of the rim on the light kit.



Carefully lift the globe up inside the light kit as far as it will go, then rotate the globe clockwise until it is held tightly in place by the four tabs.



See next page for fan operation instructions. ➔

# **WARNING**

## **GLASS FALL HAZARD**

To prevent **SERIOUS INJURY** or **DEATH**, make sure that glass is properly secured.





If you have a dual switch setup, go to page 18 for dual switch installation instructions.

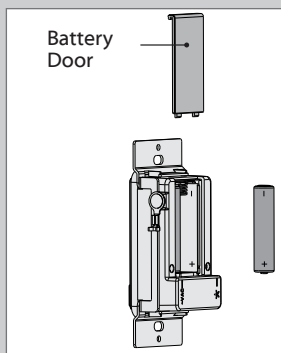
## 1

**Turning off the power**  
Ensure the power is OFF at the outlet box and wall switch location before proceeding with installation.



## 2

**Installing the battery**  
To access the battery compartment, slide the battery door up.  
Replace the used battery with two AAA batteries when needed.

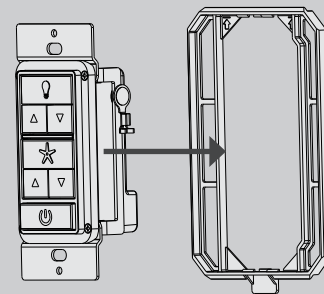


This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



## 3

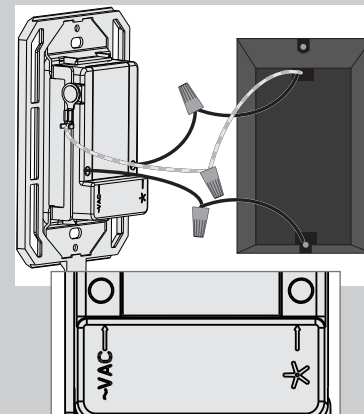
**Installing the Wall Plate Bracket**  
Snap the Wall Control into the Wall Plate Bracket.



## 4

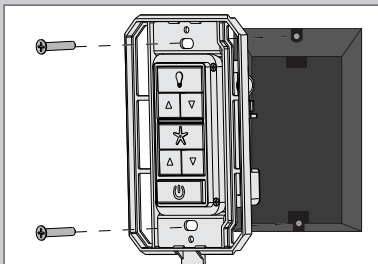
**Wiring the Wall Control**

1. Connect the grounding wire from the wall control to the ground control from the switch box using the provided wire nuts.
2. Connect the "LIVE IN" from the switch box to the "~VAC" from the wall control using the provided wire nuts.
3. Connect the "LIVE OUT" from the switch box to the "FAN" out from the wall control using the provided wire nuts.
4. Push all wires into the switch box.

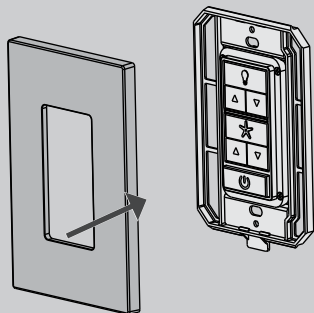


## Wall Control For Single Switch

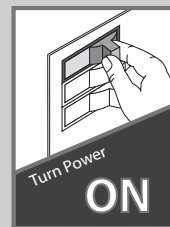
- 5** Installing the Wall Control  
Install the longer screws through the slots in the wall control into the switch box screw holes.



- 6** Installing the Wall Plate  
Push the wall plate onto the Wall Plate Bracket. It should snap into place.



- 7** Turning on the power  
**⚠ IMPORTANT**



- 8** Reference the included remote function card for information on how to use your wall control!



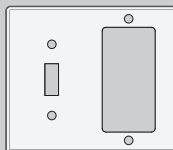
## Wall Control For Dual Switches

www.CasablancaFanCo.com

1.888.227.2178

To install the Casablanca Wall Control into a dual switch location, you will need a wall plate with both a standard switch and rocker switch cut-out (sold separately).

*If you are unfamiliar or uncomfortable with wiring, please contact a qualified electrician.*

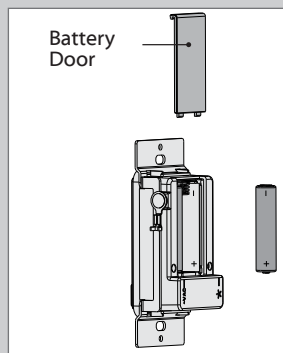


(Sold Separately)

### 1 Installing the battery

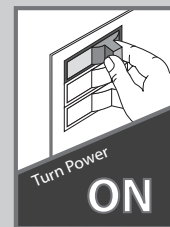
To access the battery compartment, slide the battery door up.

Replace the used battery with two AAA batteries when needed.



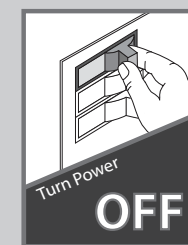
### 2 Verify which switch controls the fan light.

1. Turn on power for the fan.
2. Push both existing wall switches to the on position.
3. Press the Fan and Light button on the Casablanca Wall Control.
4. Your fan's light and fan should be on.
5. Push each of your existing wall switches into the off position one at a time to determine which switch controls the Light.
6. The Light switch will not be replaced when installing the Casablanca Wall Control. You may find it helpful to mark the Light switch with a pencil or some other non-permanent mark.



### ⚠ IMPORTANT

- ### 3
- Turn off the power  
Ensure the power is OFF at the outlet box and wall switch location before proceeding with installation.



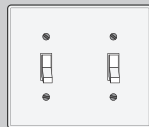


## Wall Control For Dual Switches

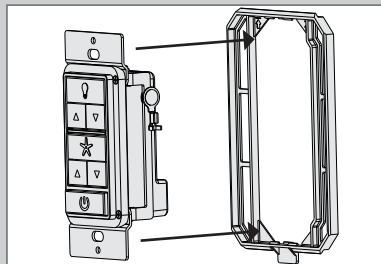
www.CasablancaFanCo.com

1.888.227.2178

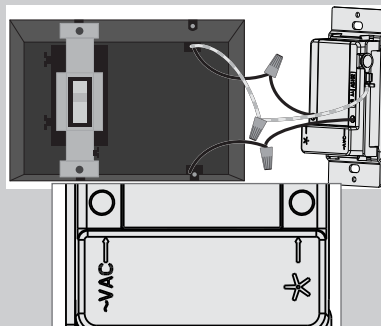
- 4 Remove the existing wall plate  
Remove the existing wall plate. **Save the screws.** You will need them for the existing, marked light switch.



- 5 Remove the Casablanca Wall Control frame.  
Remove the frame from the Casablanca Wall Control. You will not need it for the dual switch installation process.

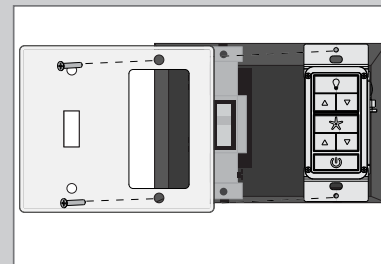


- 6 Wiring the Casablanca Wall Control
1. Connect the grounding wire from the wall control to the ground control from the switch box using the provided wire nuts.
  2. Connect the "LIVE IN" from the switch box to the "~VAC" from the wall control using the provided wire nuts.
  3. Connect the "LIVE OUT" from the switch box to the "FAN" out from the wall control using the provided wire nuts.
  4. Push all wires into the switch box.

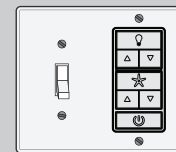


- 7 Install the Wall Plate  
Install the wall plate that fits your setup (sold separately).

1. Use the screws you saved to reinstall into the light switch.
2. Use the screws included



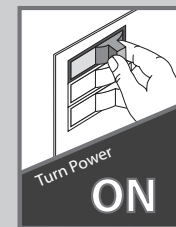
- 8 Installation complete  
The existing light switch still controls the light on/off.

























- 9 Turn on the power

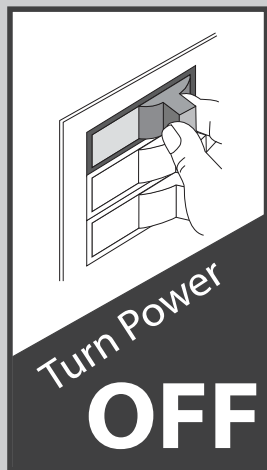
**⚠ IMPORTANT**

- 10 Reference the included remote function card for information on how to use your wall control!

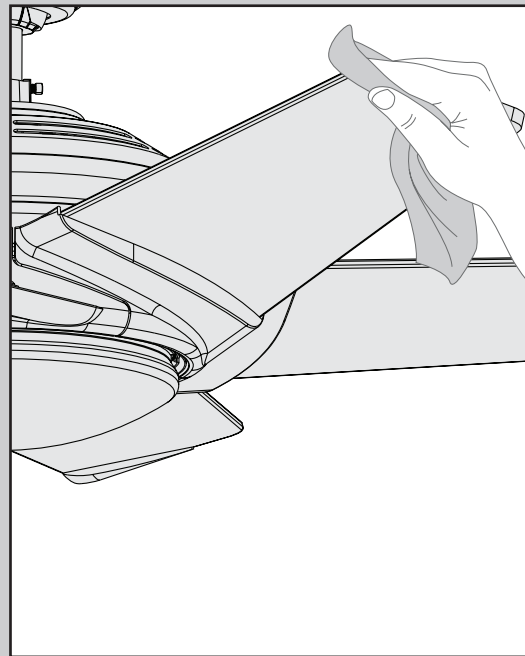


KEY PRESS	FUNCTION
LIGHT FUNCTIONS	
	Light On/Off
 	Light Dimming Control
Long Press 	Light High
Long Press 	Light Low
Long Press  + 	Dimming Mode On/Off

KEY PRESS	FUNCTION
FAN FUNCTIONS	
	Fan On/Off
 	Fan Speed Control
Long Press 	Fan High
Long Press 	Fan Low
Long Press 	Fan Reverse
Long Press  + 	Fan Updraft
Long Press  + 	Fan Downdraft
	Power On/Off
Long Press  + 	Pair Function
Long Press  + 	Reset (For WiFi enabled fans ONLY)



Be sure to turn off power to the fan before performing any maintenance or relamping.



**Cleaning the fan** - use soft brushes or cloths to prevent scratching. Cleaning products may damage the finishes.

## Fan doesn't work

- Press a fan speed button (1-4).
- Check the circuit breaker to ensure the power is turned on.
- Check the wall control battery.
- Make sure the blades spin freely.
- Turn off power from the circuit breaker, then loosen the canopy and check all the connections according to the wiring diagram.

## Excessive wobbling

- Tighten all of the blade screws until they are snug.
- Turn the power off, support the fan carefully, and check that the hanger ball is properly seated.
- Use the provided balancing kit and instructions to balance the fan.

## Noisy Operation

- Tighten the blade screws until they are snug.
- Check to see if any of the blades are cracked. If so, replace all of the blades.

## Remote does not work

- Make sure the battery is installed correctly.
- Install a new battery.
- If the remote still does not work, you may need to pair your remote. **To prevent faulty operation, please disconnect power (at the wall switch, breaker, or fan) from all other ceiling fans within range while pairing.** To pair: cycle power to the fan by turning power off and back on at the wall switch (or circuit breaker if necessary). Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to pair the remote. If applicable, the fan will turn on and the lights will flash and stay on to indicate successful pairing.

## AUTHORIZED SERVICE CENTERS

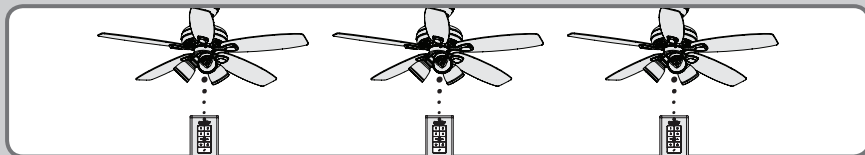
For the most updated list of Casablanca Authorized Service Centers, visit [www.CasablancaFanCo.com](http://www.CasablancaFanCo.com) or call toll free 1-888-227-2178.

## LED lights will not dim

- To enable dimming, you must first set your remote to Dimming Mode. To toggle Dimming Mode on or off, hold down the Fan Off button while pressing the Light Down arrow twice.



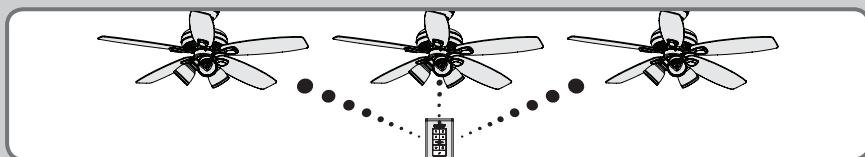
## Installing Multiple Fans with Independently Operating Remote Controls



To install multiple fans with independently operating remote controls, **there is no need to perform any pairing procedures**. Each set of receiver/transmitter is already paired. Simply install each receiver into a fan and use the appropriate transmitter to operate each fan.

If your remote is not working, see the “Remote does not work” section on the previous page.

## Installing Multiple Fans Operating on a Single Remote Control

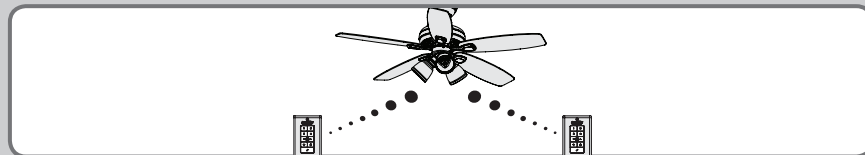


To have multiple fans operated by a single remote control, you must pair the transmitter to each additional receiver. The receiver that shipped with your fan is already paired to the transmitter.

**Note: To prevent faulty operation, you MUST disconnect power (at the wall switch, breaker, or fan) from all other ceiling fans within range while pairing each fan.**

For each additional fan, ensure that a compatible receiver is installed. Disconnect power from all other fans while pairing. To pair: cycle power to the fan by turning power off and back on at the wall switch (or circuit breaker if necessary). Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to pair the remote. If applicable, the fan will turn on and the lights will flash and stay on to indicate successful pairing.

## Installing One Fan Operating on Multiple Remote Controls

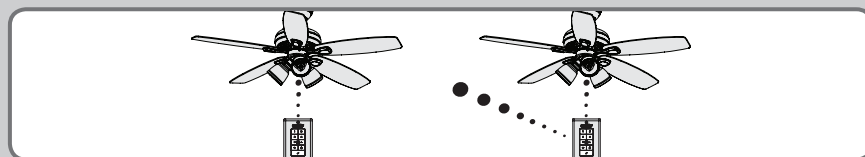


To have multiple remote controls operate one fan, you must pair each additional transmitter to the receiver in the fan. The transmitter that shipped with your fan is already paired.

**Note: To prevent faulty operation, please disconnect power (at the wall switch, breaker, or fan) from all other ceiling fans within range while pairing.**

For each additional transmitter, cycle power to the fan by turning power off and back on at the wall switch (or circuit breaker if necessary). Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to pair the remote. If applicable, the fan will turn on and the lights will flash and stay on to indicate successful pairing.

## “Unpairing” Procedure for Faulty Operation of Remote Controls



If a transmitter is mistakenly operating a fan, you need to “unpair” the transmitter from that fan’s receiver. The “unpairing” procedure is the same as the pairing procedure.

**Note: To prevent faulty operation, you MUST disconnect power (at the wall switch, breaker, or fan) from all other ceiling fans within range while “unpairing” a fan.**

Disconnect power from all other fans while “unpairing.” Then, cycle power to the fan you wish to “unpair” by turning power off and back on at the wall switch (or circuit breaker if necessary). Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to “unpair” the remote. If applicable, the fan will turn off and the lights will flash and turn off to indicate successful “unpairing.”