



IF YOU NEED ASSEMBLY HELP OR PARTS ARE MISSING, DO NOT
RETURN TO RETAILER

Contact us @ 714-729-3808 * 1-855-68-LUXEO

e-mail: support@LuXeoUSA.com

Monday to Friday (9am to 5pm Pacific Time)

WARRANTY

LuXeo warrants to the original purchaser that your product will be free against defects in workmanship and materials. Your new LuXeo product comes with 90-day limited warranty against manufacturing defects. Should your product be found defective because of faulty workmanship or structural defects other than specific limitations contained herein, then we will repair or replace your product at our company's discretion. This warranty shall be effective for the applicable time period, beginning from the date of purchase as shown on your original sales receipt. All warranties are limited to the original purchaser for normal residential usage. This warranty is your sole remedy for product defects and excludes defects regarding product abuse, misuse, modification, and attachments to the product. Additionally, any defects that include the use of other products/parts outside what is already provided or any parts that are not maintained or installed in accordance with the company's installation guide will void this warranty.

Please register your product on our website for latest warranty updates and product information. No warranty will be honored without an original sales receipt and pictures maybe be required for warranty claims. The warranty and financial responsibility of the manufacturer only applies to the product itself and does not extend to labor cost and items that might be used with the purchased product. This warranty applies only when the product has been properly used by consumers who purchased it from an authorized dealer as a new product. Proper use, as defined by the manufacturer, means the product is not abused by the consumer and does not constitute an agreement to replace other parts. Although, our quality standards are among the highest in the industry, there are rare instances when hardware or parts are missing. Contact us and we will do everything possible to promptly remedy the problem.

