



## CARE/INSTALLATION AND MAINTENANCE PROCEDURES

### BEFORE INSTALLATION

Please note this product is natural stone, therefore you can find color and shade variations (V3) in the tiles due to the way the product is made. We recommend dry laying out your tiles before fixing to ensure you get a good mix of shades across the area. For very large areas please ask experts in online services for further advice.

A clean, rigid, flat substrate, free of contaminants and cracks is required for proper tile installation. Substrate should be waterproof in wet area applications

### INSTALLATION

1. Install using a **POLYMER BASED** (liquid latex / latex modified reinforced) **HIGH QUALITY ADHESIVE**.
2. Apply setting materials to the substrate using the notched side of an approximately 5 mm x 4 mm x 5 mm V-notched trowel. Using the flat side of the trowel, smooth out all ridges to achieve a consistent, even 3 mm thick coverage.
3. Apply mosaic sheets, mesh-side down, firmly into the freshly spread setting material. Blend from various cartons to achieve a consistent variation. Using the rubber float or equivalent tool, gently press the tile into the adhesive to ensure complete contact.
4. If tile requires cutting, use a wet diamond saw blade made for stone cutting (please do not use tile cutters made for marking or breaking mosaic tiles).
5. Work in small areas of eight or ten tiles at one time. If mortar starts to set or dry to the touch remove immediately and reapply before setting sheet.
6. Allow tile to set onto surface for 24 hours or to mortar products recommendation for drying time.

### GROUTING

1. Use only **UNSANDED and WATER CLEANABLE EPOXY GROUT. IT IS VERY IMPORTANT TO UNDERSTAND ANY ABRASIVE MATERIALS OR CHEMICALS CAN SCRATCH THE SURFACE OF YOUR MOSAIC TILE.**
2. To aid in spreading the grout, slightly moisten the mosaic tile surface with a **DAMP SPONGE** just before application.
3. Do not flood the tiles or allow water to stand in the un-grouted joint areas.
4. Force **UNSANDED GROUT** into the joints with a rubber grout float. Make sure all joints are well-compacted and free of voids and gaps.
5. Remove excess grout from the tile surface, moving the grout float diagonally to the joints with a **DAMP SPONGE**.
6. The grout surface should be flush with the tile edge.
7. **Do not use sandpaper, steel wool, scouring pads or any other abrasive materials.**
8. Do not allow grout to dry onto surface of natural stone mosaic tile.
9. **After dried, clean your natural stone mosaic tile with non-abrasive, non-acidic, or Ph neutral cleaning solution.**
10. Do not use cleaners containing solvents / acids. Multi surface / multipurpose cleaners are never recommended. Cleaning should be done with only "soft soap" and "natural" cleaners.

### AREAS OF USE

- Indoor use only. Products cannot be used outdoors or in swimming pools.
- Suitable for walls and residential or low traffic commercial floors.
- Products can be installed and used in wet areas such as backsplashes, bathroom walls and shower.

### CARE AND MAINTENANCE

- Clean regularly with clear water and/or neutral (soapless) cleaner, soft soap wipe dry with soft cloth (do not use abrasive cleaner).
- Do not use sandpaper, steel wool, scouring pads or any other abrasive materials.
- Sealing natural stone tiles using a high quality penetrating sealer is highly recommended. Sealing before grouting and periodically after installation will assist in protecting and making the stone surface easier to clean and maintain. Follow sealant manufacturer's guidelines and recommendations.