



# **Sheven™ Single Lever Vessel Faucet**

**FVS-1002**

## **Congratulations on the purchase of your new Kraus plumbing fixture!**

Please keep the box and packaging materials until your product is completely installed. If you have any questions, require technical assistance or have any problems with your product:



**DO NOT RETURN TO STORE**

**Please contact our Customer Service Team  
1-800-775-0703 / [customerservice@kraususa.com](mailto:customerservice@kraususa.com)**

Have the model number available and retain a copy of your receipt with purchase date for reference.

If for any reason this product does not meet your expectations, please be sure to repack this product in the original box and packaging material to avoid damage during transit.

## Prior to Installation:

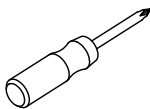
- Make sure you have all necessary parts by checking the diagram and parts list. If any part is missing or damaged, please contact Kraus Customer Service at 800-775-0703 for a replacement.
- Turn off the hot and cold water supply at the angle stops and turn on the old faucet to release any built up pressure. Remove existing faucet. Clean sink or countertop to remove any debris, plumber's putty, or silicone.
- Place bucket under angle stops. Turn on angle stops to flush any debris prior to installing new plumbing. Shut off angle stops.
- Pre-drilled hole size requirement: 1 3/8" (min)
- Max countertop thickness: 1 3/8"

For technical assistance or replacement parts, please contact Kraus Customer Service and one of our representatives will be happy to help:  
Toll-Free: 800-775-0703 or [Customerservice@kraususa.com](mailto:Customerservice@kraususa.com)

## Tools Required



Adjustable Wrench



Phillips Screwdriver

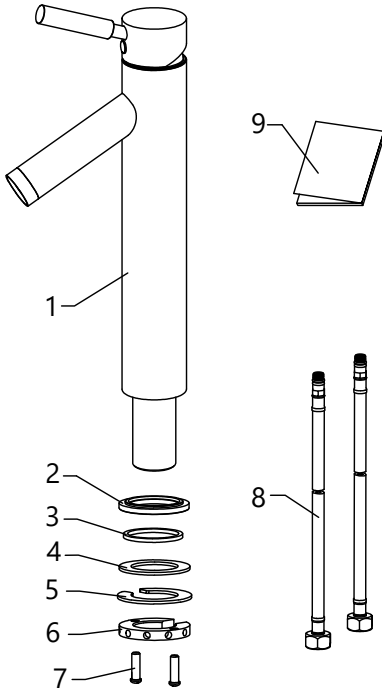


Safety Goggles



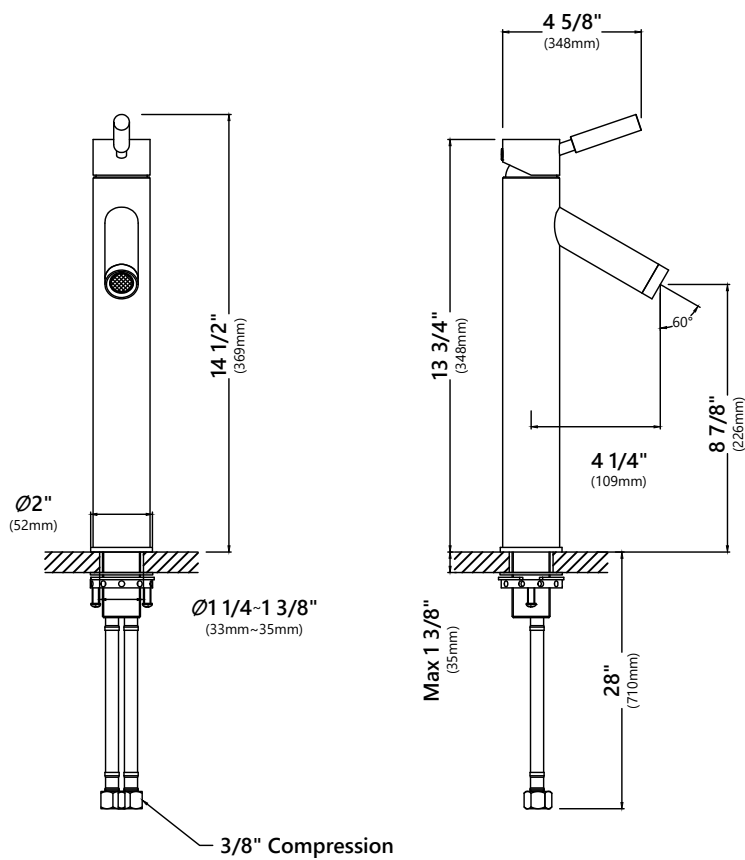
Bucket

## Diagram and Parts List



1. Faucet Body
2. Base Trim Ring
3. Base O-Ring
4. Rubber Washer
5. Metal Washer
6. Mounting Nut
7. Mounting Screws (2)
8. Hot & Cold Waterlines (2)
9. Manual

# Faucet Dimensions

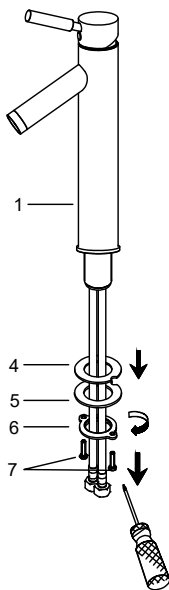


## Installer Tip:

Shut off main water supply before installing new faucet.

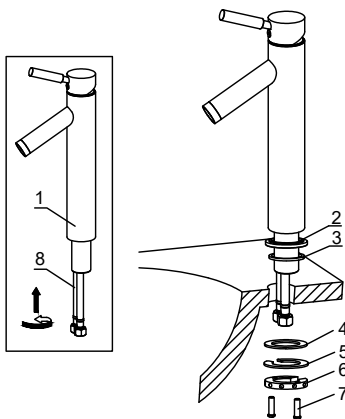
# Faucet Installation Procedure

## Step 1.



Remove rubber washer (4), metal washer (5), mounting nut (6) and mounting screws (7). Keep the base trim ring (2) and base O-ring (3) on the base of the faucet.

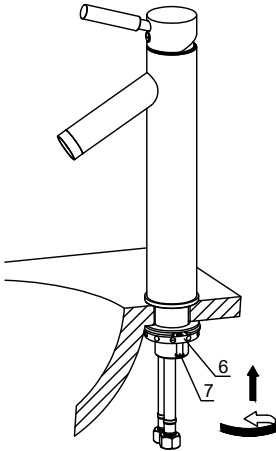
## Step 2.



Screw and hand-tighten the hot and cold waterlines (8) into the faucet body (1), hot side left & cold side right when spout is facing up. Install the faucet body (1) through the 1-3/8" predrilled hole in the countertop. Attach the rubber washer (4), metal washer (5), mounting nut (6), and mounting screws (7) from underneath the sink.

### Step 3.

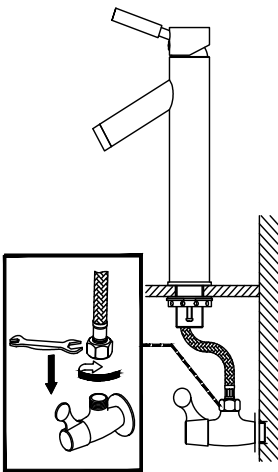
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After adjusting the direction of the faucet body (1), tighten the mounting nut (6) until snug and then tighten the mounting screws (7) to the nut with a Phillips head screw driver until snug.

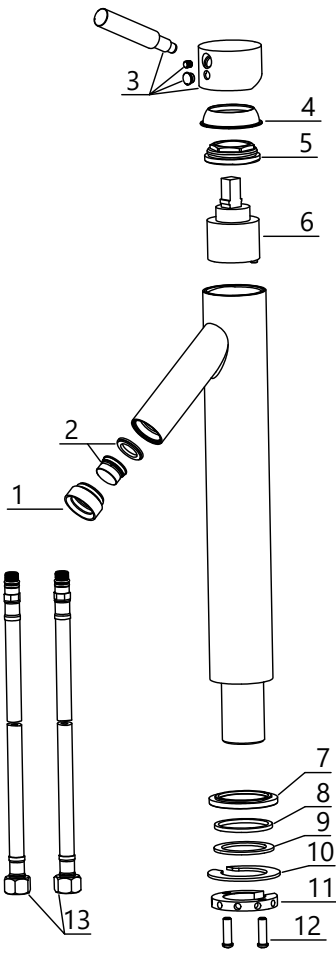
### Step 4.

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Connect hot and cold waterlines (8) to the angle stops and tighten with a wrench. Unscrew the aerator cover by hand, and remove the aerator, then turn on the water to remove any leftover debris.

# Replacement Parts



Replacement Parts List	Finish/Color	Part #
1. Aerator Cover	CH, BN, ORB*	KP12178
2. Aerator		KP12179
3. Handle Assembly	CH, BN, ORB*	KP12176
4. Cartridge Cover	CH, BN, ORB*	KP12184
5. Cartridge Nut		KP12185
6. Cartridge		KP12171
7. Base Trim Ring	CH, BN, ORB*	KP12056
8. Base O-Ring		KP12111
9. Rubber Washer		KP12018
10. Metal Washer		KP12115
11. Mounting Nut		KP12048
12. Mounting Screws		KP12100
13. Hot & Cold Waterlines		KP12156

\*Denotes faucet component color options:  
CH - Chrome  
BN - Satin Nickel  
ORB - Oil Rubbed Bronze



## Trouble-Shooting

If you have followed the instructions carefully and your faucet still does not work properly, take the following corrective steps:

PROBLEM	CAUSE	ACTION
Leakage under the faucet handle	Adjusting locking nut has come loose.	Remove handle index button. Loosen set screw with hex wrench. Remove handle (by hand only). Tighten locking nut with an adjustable wrench.
Water does not shut off completely	Cartridge may be defective.	Remove handle index button. Loosen set screw with hex wrench. Remove handle (by hand only). Unscrew trim cap (by hand only). Unscrew the locking nut with an adjustable wrench. Remove ceramic disc cartridge. Check for cracks.
Aerator drips or has inconsistent water flow pattern	Aerator is dirty or not seated properly.	Unscrew aerator with aerator key and clean out debris.
Leaking between spout and body	Loose spout or damaged O-rings on connector.	Tighten set screw under the spout.

## Care & Maintenance

- \* To keep the product clean & shining, follow the steps below:
  1. Rinse with clean water & dry with a soft cloth
  2. Do not clean with soaps, acid, polish, abrasives or harsh cleaners
  3. Do not use cloth with a coarse surface
  4. Unscrew the aerator and clean when necessary
- \* This installation manual is subject to change without further notice.



## Codes/Standards Applicable:



NSF / ANSI 61



ASME A112.18.1  
1.2GPM 4.5L/min maximum

## FAUCET WARRANTY

Kraus products are manufactured and tested to the highest quality standards by Kraus USA Inc. ("Kraus").

Kraus extends this warranty to the original purchaser for personal household use of the "Faucet" in its original location. The warranty is non-transferable.

Kraus warrants the structure and finish of the product to be free from defects in material and workmanship under normal usage for the lifetime of the product. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the lifetime of the original owner or end-user.

Kraus warrants the mechanical components such as but not limited to sprayhead assembly (includes engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicon and stainless steel, etc) of the product to be free from defects in material and workmanship under normal usage for a period of one (1) year. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the one (1) year term of the original owner or end-user.

Kraus warrants the mechanical component (cartridge) of the product to be free from defects in material and workmanship under normal usage for a period of five (5) years. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the five (5) year term of the original owner or end-user.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus. This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

## RESTRICTIONS

This warranty does not cover antediluvian, discontinued, or display products, whether such items are purchased at discount outlets, unauthorized dealers, and/or sold on clearance.

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product. Avoid using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by Kraus and all applicable rules, regulations, and legislation pertaining to such installations.

This warranty does not apply unless the Kraus product is installed by a fully insured and licensed trade professional. Kraus insists that such professionals have experience in the installation of bathroom and kitchen manufactured goods.

This warranty does not cover labor charges or costs of removal and reinstallation of said product. This warranty does not allow recovery of incidental or consequential damages, such as loss of use, delay, property damage, or other consequential damages, and Kraus accepts no liability for such damages.

This warranty does not cover Marine or Outdoor Installation.

Except as otherwise provided above, Kraus makes no warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose, or compliance with any code.

Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

## **COMMERCIAL WARRANTY**

Kraus extends the above warranty for a period of one (1) year to purchasers of products for industrial, commercial, and business use.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied, are given, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

KRAUS USA has the right to change, modify, and/or update the warranty policy at any time. For the latest, most up to date comprehensive warranty, go to [www.kraususa.com/warranty](http://www.kraususa.com/warranty)

### **If you are a homeowner please contact a Kraus Customer Service Representative at:**

Kraus USA, Inc.  
12 Harbor Park Drive  
Port Washington, NY 11050  
Toll-free 800-775-0703  
[Customerservice@kraususa.com](mailto:Customerservice@kraususa.com)

### **If you are a plumbing contractor or trade professional please contact a Kraus Pro Representative at:**

Kraus USA, Inc.  
12 Harbor Park Drive  
Port Washington, NY 11050  
516-801-8955  
[Proservice@kraususa.com](mailto:Proservice@kraususa.com)

### **If you are an Authorized Partner please contact a Partner Support Representative at:**

Kraus USA, Inc.  
12 Harbor Park Drive  
Port Washington, NY 11050  
516-801-8954  
[Partnersupport@kraususa.com](mailto:Partnersupport@kraususa.com)

### **In requesting warranty service, please be ready to provide:**

1. Proof of purchase.
2. A description of the problem.

**Download the Kraus Care & Maintenance Guide at:**  
<http://www.kraususa.com/maintenance>

# IMPORTANT

## Register Your Kraus Product

**Activate** Your Warranty

**Access** Premium Customer Support

**Get** Product Information

**REGISTER TODAY**

<http://www.kraususa.com/registration>



**Kräus®**  
www.kraususa.com