BELLONA

UPHOLSTERY PRODUCTS WARRANTY COVERAGE POLICY

2 YEAR LIMITED WARRANTY APPLIES TO MECHANISMS AND INNER SPRINGS USED IN SOFA BEDS, LOVE SEATS, CHAIRS, OTTOMANS AND SECTIONALS.

THIS WARRANTY IS VOID IF THE PRODUCT IS FOUND TO HAVE BEEN TAMPERED WITH OR MISUSED BY THE PURCHASER BEYOND REASONABLE WEAR, AND SHALL NOT APPLY IF THE PRODUCT HAS BEEN PHYSICALLY DAMAGED INTENTIONALLY OR DUE TO ACCIDENT AND/OR NEGLECT; INCLUDING BURNS, CUTS, WATER DAMAGE, MOLD, STAINS, OR IS OTHERWISE ABNORMALLY SOILED OR UNSANITARY.

1 YEAR LIMITED WARRANTY APPLIES TO UPHOLSTERY USED IN SOFA BEDS, LOVE SEATS, CHAIRS, OTTOMANS AND SECTIONALS.

THIS WARRANTY DOES NOT COVER TEARS, PILLING, FADING, OR SHRINKING AND IS NOT VALID WHEN HEAVY SOILING OR ABUSE IS EVIDENT DUE TO TRANSPORTATION OR WAREHOUSE ABUSE. ALL SEAT SURFACES WILL SOFTEN WITH NORMAL USE AND WILL CONFORM TO THE SHAPE OF THE USER. THIS SHALL BE CONSIDERED NORMAL WEAR, AND SHALL NOT BE CONSIDERED A LOSS OF RESILIENCY OR A MATERIAL MANUFACTURING DEFECT.

THESE LIMITED WARRANTIES PROVIDE COVERAGE TO THE ORIGINAL RETAILER AND DO NOT APPLY TO RENTED, BUSINESS, COMMERCIAL, INSTITUTIONAL, OR OTHER NON-RESIDENTIAL USES. THESE LIMITED WARRANTIES DO NOT APPLY TO MERCHANDISE THAT WAS, AT ANY TIME, USED AS A FLOOR SAMPLE OR DISPLAY MODEL.
OUR REPRESENTATIVES OR DESIGNATED AGENTS SHALL MAKE FINAL DETERMINATION REGARDING REPAIR OR REPLACEMENT.

ALL CLAIMS ON VISIBLE ISSUES MUST BE MADE WITHIN 48 HOURS OF RECEIVING THE PRODUCTS WHEN DELIVERED BY BELLONA USA TRUCKS. IF PRODUCTS ARE PICKED UP FROM BELLONA USA'S WAREHOUSE, DRIVER MUST INSPECT ALL UNITS BEFORE SIGNING PICK UP DOCUMENTS. BELLONA USA IS NOT RESPONSIBLE FOR VISIBLE CLAIMS AFTER PRODUCTS LEAVE OUR WAREHOUSE.

BELLON USA RESERVES THE RIGHT TO DENY, AND INVALIDATE WARRANTY COVERAGE ON ANY UNIT EVEN IF DEFECTED.

MATTRESS WARRANTY COVERAGE POLICY

1-5 YEAR LIMITED WARRANTY

WARRANTY COVERAGE DETAILS:

LIMITED WARRANTY REFERS TO MANUFACTURER AND STRUCTURAL DEFECTS, MAINLY SPRINGS AND SAGGING OR BODY IMPRESSIONS THAT MEASURE MORE THAN 2 ½ OR GREATER., ANY IMPRESSION LESS THAN 2 ½ INCHES IS CONSIDERED NORMAL BODY IMPRESSIONS THAT CONFORM DUE TO REGULAR USE OF MATTRESS UNIT.

MATTRESS MUST BE USED WITH MATCHING FOUNDATION AND A SUPPORTING FRAME.
ANY WIRES OR SPRINGS THAT ARE BROKEN, LOOSE OR PIERCING THROUGH FABRIC.

BELLONA USA RESERVES THE RIGHT TO DENY AND INVALIDATE WARRANTY COVERAGE ON ANY MATTRESSES EVEN IF DEFECTED.

UNSANITARY CONDITIONS INCLUDING BUT NOT LIMITED INFESTATIONS, SOILING, BODILY FLUID STAINS, BLOOD WILL VOID THIS WARRANTY (Fabric). ANY MISUSE OF THIS PRODUCT WILL AUTOMATHICALLY VOID THE WARRANTY. MATTRESSES THAT HAVE BEEN USED IN HOTELS, MOTELS OR HOSPITALS ARE NOT COVERED BY THE WARRANTY.