

# SOLO RUGS

## Caring for Your Hand-Knotted Rug

### Overview

Congratulations on your purchase of a hand-knotted luxury area rug! We know it will make a beautiful addition to your home for years to come. To extend the longevity of your rug and keep it in tip-top shape, simply follow these care guidelines.

### Daily Care

- Be mindful of dust and dirt that may be tracked in by pets or on shoes
- Limit wearing shoes with firm soles on rug to avoid extra wear and tear
- Do not leave pets unattended near rug for long periods of time

### Weekly Care

- Gently vacuum your rug with a small upholstery attachment once a week (note: do NOT use the vacuum cleaner's beater bar or rotating head, as these will both clog the vacuum and distress the rug)
- After vacuuming, you may consider spraying with a gentle, non-staining household insecticide

## Yearly Care

Solo Rugs recommends hiring a professional carpet cleaner once every year. Similar to any luxury textile, hand-knotted rugs are sensitive to many household cleaning products and may be damaged, so we do suggest contacting a professional for the process.

However, if you would like to clean your rug on your own, be sure to follow these steps.

Please note that you should **always** test how shampoo or soap interacts with your rug by using it on a tiny, unnoticeable area to gauge for color run, bleaching or discoloration and or damages. If you have any questions or concerns, please reach out to us at **(212) 686-5595** prior to applying any cleaning products

- Gently and thoroughly vacuum both sides of your rug
- Lay rug on a large, flat, clean surface, such as a dining table or even a sidewalk or driveway, (depending on the size of the rug)
- Shampoo rug using mild liquid soap or carpet shampoo and a gentle brush, brushing the pile with linear motions in the direction of the nap (note: avoid ammonia or sudsy detergents)
- Rinse thoroughly with running water
- Lay flat to dry (note: check that both front and back of rug are dry)
- Vacuum to restore softness to the pile

## In Case of Accidents

- Gently blot wet area from outside-in to soak up as much liquid as possible without spreading
- Use water to gently blot affected area to remove the majority of the stain; alcoholic beverages, fruits, sodas, dirt, latex paint, and pet accidents can be removed significantly with water and sanitized with disinfectant spray and do not usually require soaking with harsh chemicals to be properly cleaned
- If you do require stronger products to properly remove the stain, always test them on an unnoticeable area first to gauge how they will affect your rug
- To remove gym or other sticky substances, rub ice on the affected area and scrape residue away with a spoon

If in doubt, *always* contact a professional rug cleaning service to help clean your rug.

Following these simply care guidelines, you will get a lifetime of use out of your new hand-crafted rug. Thank you for purchasing a Solo rug, and we know it will continue to compliment your home for years to come.