THANK YOU

We would like to take this opportunity to thank you for choosing Novatto. We hope you are truly satisfied with our product(s) and enjoy it for years to come. As a small business, we learn the most from you, the customer. Please visit the link below to leave us a review and we'll reward you with a \$25 Amazon or Visa gift card.

It's easy as...

- Go to novattoinc.com
- In the top left, click "product registration and review"
- Find your product model
- Review, submit... enjoy!

Please Note:

- Unpack your new product and ensure all parts are included. Keep items in orginal box until ready to install.
- Make sure counter is flat and water supply is shut off.
- Review and abide by all building and plumbing codes.
- Novatto drains need to be installed by a professional.

INSTALLATION INSTRUCTIONS

- **Disassemble drain** and save ALL components except for the plastic cap over the drain head, if on drain head.
- Place the vessel on top of the counter and make sure the drain fits down inside of the counter. If a mounting ring is preferred Novatto provides them in three finishes to match the drain. The mounting ring elevates the sink ½". It also provides stabilization and more cleaning room underneath the vessel.
- Use a bead of clear silicone to seal between the outside edge of vessel where it is mounted to the mounting ring or counter.
- Use a level to ensure the vessel is level in every direction and then install the drain.
- Align drain to sink and tail pipe then partially thread drain body to tail pipe.
- **Connect tail pipe** to plumbing then firmly thread drain to tail pipe.
- Secure the vessel to the counter with fastener on the drain. Be sure to not over tighten the drain assembly. Hand tightening will be sufficient.



TOOLS NEEDED FOR ASSEMBLY (not included)



Questions, problems, missing parts? Before returning, call our customer service department at 844.404.4242, 8:00 a.m. - 5 p.m., MST Monday - Friday or e-mail us at: support@novattoinc.com

| TROUBLESHOOTING TIPS | | |
|---------------------------|--|--|
| <u>lssue</u> | <u>Reason</u> | <u>Solution</u> |
| Sink wobbles or is loose | Mounting ring not used; drain is loose | Use mounting ring with silicone; tighten drain |
| Does not completely drain | Pop-up is too high; wrong seal used | Make sure correct seal is used and is below bevel |
| Leakage under sink | Drain has come loose | Tighten the fastener under the countertop |