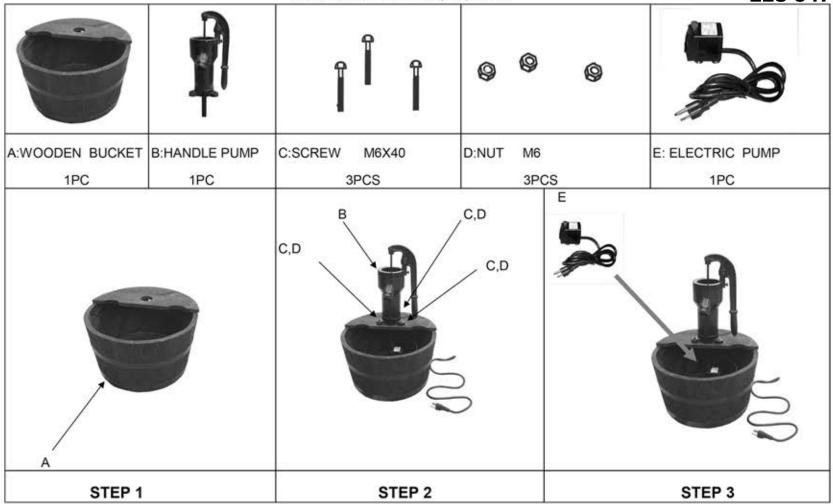


Thank you for choosing Sunnydaze Décor. If you have any questions, comments or concerns please feel free to contact us by phone at: 888-881-4668, by email: customerservice@serenityhealth.com, or you could also email us via our contact us page at: www.SerenityHealth.com/contact-us/

We stand behind our brand and the quality of the items we sell. We will send new parts, or replace products at our discretion within the one year warranty period. Before we can help, you will need to provide proof of purchase with the date of purchase and photos of the defective merchandise. We will use the photos to determine the cause of defect and for future quality control.



DO NOT allow pump to run with low water level.

Because the fountain is made from wood, some water leakage may occur when first adding water. Please allow 1-2 hours for the wood to swell and leaks to seal. Medium to high water level should be maintained to ensure the integrity of this fountain; should the water level become low for an extended period of time, you may experience separation of the wood slats due to drying which may result in water leakage.

When moving or leveling your fountain, pick up from the bottom basin. Lifting from other areas of the fountain may cause the wood to crack and/or screws to strip the wood which may cause water leakage.