

## LIMITED LIFETIME WARRANTY

SimplyCopper warrants that our sinks are free from defects in materials and workmanship under normal use and card for as long as the original purchaser owns the products.

Variations in the dimensions, textures and finishes are inherent in the nature of the handcrafted sinks and are not considered defects. In no event shall SimplyCopper be liable for any damage to or caused by the products during or after installation. SimplyCopper in not responsible for the labor or installation charges or any other expense associated with a defective product. SimplyCopper makes no warranty to the finishes of our products. Finishes naturally change over time. Sizes vary slightly die to being handcrafted.

### Damage

All damages must be reported within 48 hours of receipt of the box.

### Returns

All returns must be accompanied by a RMA. Any items returned without a prior RMA issued will not be accepted.

Re-Stocking Fee of 15% shall be applied to all returns, unless customer is exchanging for a different copper sink.

## About Copper:

Copper is a living metal, so it will continually lighten and darken with time creating the rich patina you see now. This is its way of protecting itself from chemicals, anything acidic, or other harsh elements.

This natural process is what gives copper its anti-bacterial properties. When wiping your sink, you may see a bit of brown/patina come off on the cloth, this is normal.

Note, if anything acidic or chemical based, such as toothpaste, is allowed to sit on the sink surface, the patina will be removed and expose the raw copper. The sink will begin to heal itself, through the use of water and oxygen. The patina will start to reappear until it reaches a copper patina once again.

All of SimplyCopper's sinks are handmade in Mexico by artisans who take pride in their work. Each copper sink is unique in its own coloring and character.

