



UGen Floors 4.2mm CLICK VINYL CARE & MAINTENANCE GUIDELINES

Care & Maintenance:

Please follow the recommendations in this guide to retain the fresh look and protect the finish. After installing the floor, we recommend a first cleaning to remove all loose dirt or debris that may have been introduced during the installation process. Also, in order to protect the flooring surface from abrasive dirt and debris we recommend installing an effective barrier system to limit the amount of moisture, dirt and grit that may enter the flooring area. Please check any new cleaning agents on a small test patch of the floor in an inconspicuous area, and avoid using harsh cleaners or ammonia based cleaning products.

1. First, sweep and vacuum the floor surface to insure removal of all loose dust, dirt and debris. Using a mop, scrub the flooring surface. Use warm, clean water, ring several times or as needed, then use a dry mop or wet vacuum to remove the water and allow drying.
2. Do not allow pets with unclipped nails to damage your vinyl flooring. It may result in severe scratching to the surface. The same is true for any high – heeled shoes that do not have proper tips on the heels.
3. Avoid exposure to direct sunlight for prolonged periods of time. During peak sunlight hours, use drapes or blinds to minimize the direct sunlight on the vinyl flooring. Most types of flooring will be affected by continuous strong sunlight. In addition, excessive temperatures are not good for resilient floors. Some natural ventilation or intermittent air conditioning in vacant homes should be considered. Long term continuous inside temperatures over 95° F combined with strong direct sunlight will damage the flooring and cause the installation to fail.
4. Do not wax your vinyl flooring. The surface of your floor is very dense and nonporous, which prevents wax from penetrating and thus builds up a bed for yellowing and dirt collection. The same non-porous feature also provides all the protection against wear and staining that you will need.
5. If your floor has been exposed to excessive amounts of water due to flooding, do not panic, **UGen Floors** vinyl floor are waterproof. Simply remove the water as quickly as possible.

A dehumidifier should be promptly turned on in the room to reduce the moisture levels back to normal. Do not dry the room below the normal moisture level that existed previously.