

Sales Terms & Conditions

Effective December 1, 2019

Defect Merchandise:

Manufacturer's defects must be notified within 10 days of receipt of the order. Credit will be issued to the account or replacement will be sent upon verification of defect(s). Credit is valid for 90 days from the date it is issued.

Limited Warranty:

NOVA has carefully inspected each product at the time of manufacturing and warrants each product to be free from defects in workmanship at the time of shipment. Each product is further warranted to function properly under normal conditions of use for a period of 1-year from the date of the NOVA invoice. This warranty is not valid if the product is misused, abused or altered. In the event that repair or replacement should be necessary, please contact NOVA Customer Service.

Light Bulbs:

Only LED string lights are covered under the NOVA limited warranty. All other light bulbs are not covered.

Incidental Damage:

NOVA will not be responsible for any incidental damage arising from the use of the product.