

# KITCHENAID® COUNTERTOP OVEN WARRANTY

Length of Warranty:	KitchenAid Will Pay For:	KitchenAid Will Not Pay For:
<p><b>50 United States, the District of Columbia, Canada, and Puerto Rico:</b> One-year limited warranty from date of purchase.</p>	<p><b>50 United States, the District of Columbia and Canada:</b> Hassle-free replacement of your countertop oven. See the following page for details on how to arrange for replacement.</p> <p>OR</p> <p><b>In Puerto Rico:</b> The replacement parts and repair labor costs to correct defects in materials and workmanship. Service must be provided by an Authorized KitchenAid Service Center. To arrange for service, follow the instructions in the "How to Arrange for Warranty Service in Puerto Rico."</p>	<p>A. Repairs when countertop oven is used in other than normal single family home use.</p> <p>B. Damage resulting from accident, alteration, misuse or abuse or use with products not approved by KitchenAid.</p> <p>C. Replacement parts or repair labor costs for countertop oven when operated outside the country of purchase.</p>

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES IMPLIED WARRANTIES, INCLUDING TO THE EXTENT APPLICABLE WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED TO THE EXTENT LEGALLY PERMISSIBLE. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY LAW ARE LIMITED TO ONE YEAR, OR THE SHORTEST PERIOD ALLOWED BY LAW. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS OR EXCLUSIONS ON HOW LONG AN IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

IF THIS PRODUCT FAILS TO WORK AS WARRANTED, CUSTOMER'S SOLE AND EXCLUSIVE REMEDY SHALL BE REPAIR OR REPLACEMENT ACCORDING TO THE TERMS OF THIS LIMITED WARRANTY. KITCHENAID AND KITCHENAID CANADA DO NOT ASSUME ANY RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. This warranty gives you specific legal rights and you may also have other rights which vary from state to state or province to province.

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## Hassle-Free Replacement Warranty – 50 United States and District of Columbia

We're so confident the quality of our products meets the exacting standards of KitchenAid that, if your countertop oven should fail within the first year of ownership, KitchenAid will arrange to deliver an identical or comparable replacement to your door free of charge and arrange to have your original toaster returned to us. Your replacement unit will also be covered by our one year limited warranty. Please follow these instructions to receive this quality service.

If your KitchenAid® countertop oven should fail within the first year of ownership, simply call our toll-free Customer Satisfaction Center at 1-800-541-6390 Monday through Friday, 8 a.m. to 8 p.m. (Eastern Time), or Saturday, 10 a.m. to 5 p.m. Give the consultant your complete shipping address. (No P.O. Box numbers, please.)

When you receive your replacement countertop oven, use the carton and packing materials to pack up your original countertop oven. In the carton, include your name and address on a sheet of paper along with a copy of the proof of purchase (register receipt, credit card slip, etc.).

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## Hassle-Free Replacement Warranty – Canada

We're so confident the quality of our products meets the exacting standards of the KitchenAid® brand that, if your countertop oven should fail within the first year of ownership, KitchenAid Canada will replace your countertop oven with an identical or comparable replacement. Your replacement unit will also be covered by our one year limited warranty. Please follow these instructions to receive this quality service.

If your KitchenAid® countertop oven should fail within the first year of ownership, take the countertop oven or ship collect to an Authorized KitchenAid Service Centre.

In the carton include your name and complete shipping address along with a copy of the proof of purchase (register receipt, credit card slip, etc.). Your replacement countertop oven will be returned prepaid and insured. If you are unable to obtain satisfactory service in this manner call our toll-free Customer eXperience Centre at 1-800-807-6777.

Or write to us at:

Customer eXperience Centre  
KitchenAid Canada  
200 - 6750 Century Ave.  
Mississauga, ON L5N 0B7

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## How to Arrange for Warranty Service in Puerto Rico

Your KitchenAid® countertop oven is covered by a one-year limited warranty from the date of purchase. KitchenAid will pay for replacement parts and labor costs to correct defects in materials and workmanship. Service must be provided by an Authorized KitchenAid Service Center.

Take the countertop oven or ship prepaid and insured to an Authorized KitchenAid Service Center. Your repaired countertop oven will be returned prepaid and insured. If you are unable to obtain satisfactory service in this manner, call toll-free 1-800-541-6390 to learn the location of a Service Center near you.

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## How to Arrange for Service after the Warranty Expires – All Locations

Before calling for service, please review the "Troubleshooting" section.

**For service information in the 50 United States, District of Columbia, and Puerto Rico,**  
call toll-free 1-800-541-6390.

Or write to:  
Customer Satisfaction Center  
KitchenAid Portable Appliances  
P.O. Box 218, St. Joseph, MI 49085-0218

Or contact an Authorized Service Center near you.

**For service information in Canada,**  
call toll-free 1-800-807-6777.

Or write to:  
Customer eXperience Centre  
KitchenAid Canada  
200 - 6750 Century Ave.  
Mississauga, ON L5N 0B7

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## How to Arrange for Service Outside These Locations

Consult your local KitchenAid dealer or the store where you purchased the countertop oven for information on how to obtain service.

**For service information in Mexico,**  
call the KitchenAid® line 01-800-002-2767

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## How to Order Accessories and Replacement Parts

**To order accessories or replacement parts for your countertop oven in the 50 United States, District of Columbia, and Puerto Rico,**

call toll-free 1-800-541-6390 Monday through Friday, 8 a.m. to 8 p.m. (Eastern Time), or Saturday, 10 a.m. to 5 p.m.

Or write to:

Customer Satisfaction Center  
KitchenAid Portable Appliances  
P.O. Box 218  
St. Joseph, MI 49085-0218

**To order accessories or replacement parts for your countertop oven in Canada,**

call toll-free 1-800-807-6777.

Or write to:

Customer eXperience Centre  
KitchenAid Canada  
200 - 6750 Century Ave.  
Mississauga, ON L5N 0B7

**To order accessories or replacement parts for your countertop oven in Mexico,**  
**For service information in Mexico,**  
call the KitchenAid® line 01-800-002-2767