

## FREQUENTLY ASKED QUESTIONS

### WHERE CAN WELLNESSMATS BE USED?

WellnessMats can be used anywhere in the home where standing occurs. Our mats are perfect for use in the kitchen, vanity, grilling areas, workbench, fitness or laundry room. WellnessMats are also ideal support for standing desks and production areas, commonly found in commercial or workplace environments.

### WHAT ARE WELLNESSMATS MADE OF?

All WellnessMats are made with our Advanced Polyurethane Technology™ (APT). The core of APT is 100% pure polyurethane – a premium standard for anti-fatigue mats. It is more expensive than other commonly used materials, but it offers the best support and comfort every time you stand on one, providing exceptional value over time.

### CAN I ORDER CUSTOMIZED MATS?

Customized mats are a great option for those who want a larger size or shaped WellnessMat. If you do not see the desired size listed, please see your sales associate.

### ARE WELLNESSMATS SAFE AND NON-TOXIC?

Yes. WellnessMats' 100% pure polyurethane does not contain toxins, fillers, PVCs or BPAs and has been rigorously tested and proven to be safe. WellnessMats are latex-free and will not produce "off-gassing," unlike other rubber, vinyl and/or biodegradable foam mats. Because of the paint finishes, dye-wash collections may have a slight paint scent out of the box which dissipates within 24-48 hours.

### HOW DO YOU CLEAN A WELLNESSMAT?

WellnessMats require little to no special care, so you can spot-clean, sweep, stick vacuum (non-brushrolled) or mop. Most spills can easily be cleaned with a soft towel. For more difficult stains, wipe clean with mild soap and water. Test samples are available upon request.

### HOW THICK ARE WELLNESSMATS?

WellnessMats are ¾" thick. That's 50% more support than many other premium mats on the market (Added thickness = Superior comfort)

### WHAT DOES ANTI-MICROBIAL MEAN?

Anti-microbial is a term given to an object that is capable of destroying or inhibiting the growth of bacteria. Other mats may use additive anti-microbial liquid bases to coat their mats. Coated-type mats tend to wear off over time and could cause the growth of bacteria. WellnessMats are anti-microbial by design that is inherent in our polyurethane material formulation, meaning no top coats are necessary.

### WILL WELLNESSMATS STAIN MY FLOOR?

With many of our competitors, plasticizers or fillers that can be harmful or cause chemical reactions with flooring are not found in WellnessMats. Although extremely rare, our company research has discovered that some types of flooring that contain raw materials such as linseed oil may have a tendency to slightly discolor when covered. Similar results may occur with floors that may be sealed with non-urethane based sealers. It is our recommendation that customers contact their floor supplier to learn more about their finish. WellnessMats, LLC, is not responsible for any reaction between our products and floors.