

## **PLEASE READ: *Important Information About Your Wreath***

- ✓ Dried florals are a natural product. Over time, these once-living materials continue to lose moisture; changes in texture and color are normal and expected.
- ✓ Please note that this item is **handmade**, so each wreath is **unique!**
- ✓ **Small floral pieces in the box are normal.** This occurs during transit and movement of your wreath's box.
- ✓ To take the wreath out of the box, **carefully** peel off all tape. Cut the zip ties on the bottom outside of the box. While gripping the inner circle of the wreath, **carefully** pull the wreath out and throw away the zip tie pieces.
- ✓ Priming of leaves may be required to match the picture shown. Hang your new wreath on an over-the-door hanger or on a wall to add warmth and greetings to any room!
- ✓ Hanging this wreath outside where it is warm, sunny, rainy, or windy for part of the day will cause the wreath to fade more quickly than if hung indoors.



**If your wreath contains any preserved florals, DO NOT hang outdoors or in rooms with moisture in the air, such as kitchens with steam kettles or bathrooms!** The color from the preserved wreath will bleed and possibly stain your door or wall.

## ***Thank you for your business!***



If there are **ANY** problems with your order, please contact our shop **ASAP** so that we can resolve the issue. Returns must be processed **WITHIN 72 HOURS OF WREATH DELIVERY.**

- If the item arrives damaged in shipping, we will either replace or credit, your choice.
- If the item is returned due to an error on our part (e.g. sent the wrong wreath) or a quality issue, we will refund and pay for shipping return.
- If you choose to return for a personal reason, shipping costs will be your responsibility.