

TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	SOLUTION
Vibrations.	The refrigerator does not be leveled The bottles are vibrating. There is an object under the refrigerator.	Check to ensure that the refrigerator is level. Make sure the bottles don't touch each others. Remove the object.
The product seems to make too much noise.	The unit is not level.	Level the refrigerator. The rattling noise may come from the flow of the refrigerant, which is normal. As each cycle ends, you may hear gurgling sounds caused by the flow of refrigerant in your refrigerator. Contraction and expansion of the inside walls may cause popping and crackling noises.
Display shows EL OR EH	The air temperature sensor in the corresponding temperature zone has failed	Call service center
Fan is always running	In some instances, this is normal the light may flash when the automatic defrost function starts to work. Set temperature is higher than inner temperature.	Adjust temperature to resolve
Frost appears in cabinet (on back)	Either too much humidity or too low of temperature inside cabinet.	Unplug refrigerator and allow to manually defrost. Reconnect when ice has melted. If problem persists, contact for service instructions.
The door will not close properly.	The refrigerator is not level. The door was reversed and not properly installed. The gasket is dirty. The shelves are out of position.	Level the refrigerator. Close the door properly. Clean the door gasket. Place the shelves properly.

If the above problems occur and cannot be solved by following the instructions, please contact us by email: service@yeegolife.com Please describe your problems in detail in words, pictures or videos, and we will answer for you as soon as we receive your feedback.