

Product disclaimer:

Information and disclaimer on our wood products.

Wood is a natural product that responds to temperature and humidity variations by expanding and contracting. Sometimes these changes may be noticeable in the physical appearance of the product. Although every care is taken to ensure our products are able to handle temperature and humidity changes, the conditions of your home can affect the wooden products you buy from us.

We advise you to keep the product in consistent, stable conditions to minimise the affects of temperature and moisture change in the atmosphere. For example, avoiding placing the product close to a heat sources such as a radiator or oven will go a long way to ensuring the longevity of the product.

Reclaimed timber is a natural product and may contain certain aged characteristics including but not limited to: colour variation, nails / nail holes, saw marks, dents / scratches, mortise holes, insect holes, staining, tapering, wane etc.

Reclaimed wood dimensions will not necessarily be as exact as using brand new timber, therefore the dimensions on the finished product can vary slightly.

Appearances of reclaimed wood can also vary from board to board even when sourced at the same time from the same venue. Our imagery and samples are used to demonstrate the general style and quality of the products but the end product will ultimately differ.

Our reclaimed timber comes from a variety of sources, including construction projects. Therefore, there may be nails and other objects in the wood, both metallic and non-metallic being previously used and worked timber. We endeavour to ensure that our timber products are of suitably high quality, but is impossible to eliminate all the risks associated with using reclaimed wood.