

# ATTENTION

Thanks for choosing our product.

- 1. Please check the manual carefully and make sure you have received all the parts.
- 2. If there is any missing parts, please let us know the letter of the parts you need.
- 3. If there is any damage parts, please send clear photos to us, we will check and offer you best solution soon.
- 4. There will be 2 boxes in total for this whole product.

#### WARRANTY

So glad you have completed the assembly and can enjoy it. If you are satisfied with our products, thank you for showing your favored recliner chair to your around.

Our products come with a 12-month warranty, you can feel free to contact us at any time.

#### Methods:

If you choose Amazon, going to your Amazon order detail page, Order>sold by>contact seller (guaranteed response within 24 hours)

### **AFTER-SALE POLICY**

#### For return reason:

Wrong purchase, bought by mistake, no longer needed, doesn't meet expectation, a size smaller than expectation, customer need to cover the return shipping fee.

#### For cancel order:

Customer needs to pay for shipping fee and carrier handle fee if the item has been shipped out.

For change address: customer needs to pay for extra shipping fee and carrier handle fee if the item has been shipped out.

#### **Customer Service:**

Any problem with the product or shipping issue, please feel free to contact us, we will try our best to serve and help.

### **Answers & Questions**

# FAQ

#### 1. Q: How to release footrest and recline?

- A: (1)There is a black handle in the right side of the chair, please lift it up with some strength, then the footrest will be opened up. Then you can lie in the chair with some strength about your back so that the back of the chair will recline too.
  - (2)When the footrest release, please sit in more deeper of the seat, not just in front of the seat, also put two hands on both armrests, then lie down and use both back and hands strength, it will be much easier.
- Note: The chair can not always keep in reclined position when you leave the chair.

#### 2. Q: How to make the footrest go back down?

- A: (1)Please try to keep the back of the chair in the seated position, It's a new chair so need more strength to lock down and you can try some times to close footrest with some force and it will work. When you hear a click sound, footrest closed.
  - (2)Another solution is get out of the chair and try to push the footrest back with your hands. And it will be much easier after several times use, please note it.
- Note: Please try to solve the problem by the way above, feel free to send the email to us for further help if it's still unavailable. We will try our best to help you solve your all concerns!

### **Assembly Instruction**



- 1. The item will come with 2 boxes, please make sure that you get 1x(A)box and 1x(B)box before assembly.
- 2. Do not use rough cleaning tool or corrosive detergent to clean the sofa

# **Assembly Instruction**



Insert two armrests to the chair base, make sure the slots on the armrests are assembled to the bottom part fully.

# **Assembly Instruction**



Insert left and right back side to the chair back, make sure the slots on the armrests are assembled to the backrest part fully.

Step 3



Insert backrest to the chair base, make sure the slots on the back are assembled to the bottom part fully.