

## LIMITED WARRANTY COVERAGE

**WOODBIDGE®**

**Bathtub**

### 5 YEARS SURFACE

The acrylic surface is warranted against blistering, cracking and chipping resulting from a defect in the acrylic surface material for a period of five (5) years from the purchase date. **SCRATCHES ARE NOT COVERED UNDER WARRANTY.**

### 5 YEARS STRUCTURAL

**BATH SHELL:** **WOODBIDGE®** warrants its bath shells against loss of water through the fiberglass laminate of the tub body as a result of a defect in materials and workmanship, for a period of five (5) years from the purchase date.

### 1 YEAR PUMP • 1 YEAR BLOWER • 1 YEAR PARTS PLUMBING AND EQUIPMENT

**WOODBIDGE®** warrants factory installed plumbing parts and fittings, and electrical components to be free from defect in materials and workmanship for a period of one (1) years from the purchase date, a period of one (1) years from the purchase date for the pump, and a period of one (1) years from the purchase date for the blower.

The manufacturer warrants this product to be free of manufacture defects during the above mentioned warranty time.  
Please keep a copy of the original invoice as proof of purchase.

Should a malfunction occur within the warranty period, **WOODBIDGE®** will, as its option, (1) repair or replace the defective part(s) or product(s) at no charge; (2) issue a refund of the original purchase price of the product(s) (Valid within 30 days from the date of purchase); or (3) issue a credit to be applied toward the purchase of a new **WOODBIDGE®** product. Shipping/delivery charges may apply and are in **WOODBIDGE®** sole discretion.

Woodbridge products must be installed by a fully insured and licensed plumber only. Installation of any our product by anyone other than fully insured and licensed plumber shall void limited warranty.

This limited warranty shall not apply to goods which have been subject to accident, negligence, improper installation, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty.

**WOODBIDGE®** responsibility under this limited warranty is limited to only to replacement parts and no other costs. **WOODBIDGE®** will not be responsible for labor charges and/or damage incurred by installation, repair or replacement, nor for any indirect incidental or consequential damages, losses, injury or costs of any nature relating to this product. Except as provided by law, this limited warranty is in lieu of and excludes all other warranties, conditions, and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those merchantability of fitness for use.

This limited warranty is non-transferable. This limited warranty only applies to products purchased and installed in the United States. This limited warranty covers the original consumer purchase only and does not include business, commercial or industrial use of this product.

### RESPONSIBILITIES OF OTHERS

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. **WOODBIDGE®** is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer **MUST** open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

### LIMITATIONS AND EXCLUSIONS

This warranty does not cover any claim arising from abuse, misuse, negligence, accident, improper installation or operations on the part of the purchaser. This warranty is void if the **WOODBIDGE®** is subject to alteration, or if repairs are attempted by anyone other than an authorized agent of **WOODBIDGE®**. This warranty does not extend to plumbing or components installed by dealers, installers or by any party other **WOODBIDGE®**

**WOODBIDGE®** will not be liable for loss of use of the **WOODBIDGE®** inconvenience, or any other incidental or consequential costs, expense or damages. Please note that some states do not allow the exclusion or limitation of incidental damages.

### DISCLAIMER

Except as expressly provided, there shall be no warranty or obligation, express or implied, oral or statutory. No dealer or other person has the authority to make any warranties or representations concerning **WOODBIDGE®** or its products. In no event shall **WOODBIDGE®** be held responsible for any such warranties or representations.

### WARRANTY SERVICE

NOTE: When requesting warranty, be sure to have the following:

- Copy of original invoice
- Date of installation
- Description and pictures of defect
- Model number or description of model

To obtain warranty service and replacement part, pls contact Woodbridge Customer Service. Woodbridge will determine whether to repair or replace your product, issue a refund , or issue a credit.

**WOODBIDGE®**

17300 Marquardt Ave.

Cerritos, CA90703 USA

Customer Service Phone: 562-774-2284

(Monday - Friday 9 AM - 5 PM Pacific Time)

Or Email: help.woodbridge@gmail.com