Enso-Alexa
Setup Guide

ergomotion®

A. Standard Setup

If you have a single bed setup, you will need:

- ✓ **1** Amazon account
- ✓ **1** Amazon Alexa device
- ✓ **1** WiFi Dongle
- ✓ You must sign in using the same Enso Power Command account information for each smart device that you use
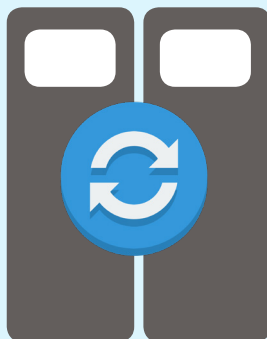
B. King Setup (Synced)

If using 2 beds as a Single King setup (using a sync cord), you will need:

- ✓ **1** Amazon account
- ✓ **1** Amazon Alexa device
- ✓ **1** WiFi Dongle

> **WARNING:** If you have 2 synced bases that came Alexa-ready, make sure to unplug one of your WiFi dongles

- ✓ You must sign in using the same Enso Power Command account information for each smart device that you use
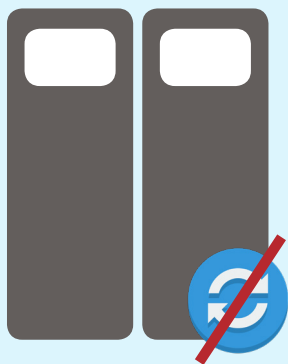
C. Split King Setup (Independent)

If using 2 beds separately as a Split King setup (no sync cord), you will need:

- ✓ 2 Amazon accounts
- ✓ 2 Amazon Alexa devices

> **WARNING:** Each Alexa device will need a different name. Example: Echo and Alexa

- ✓ 2 WiFi Dongles
- ✓ You will need to go through the pairing instructions individually with separate phones, alexa devices, and Amazon accounts.
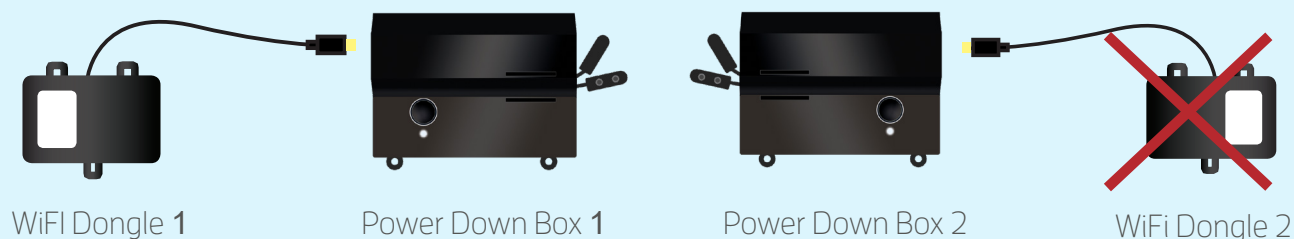
Plug in WiFi Dongle

> **Note:** *For Setup A and C*, this step is only necessary if your base was delivered without the WiFi Dongle already connected, or if the WiFi Dongle has become disconnected. *For Setup B,* this step is always necessary.

A. Standard Setup

Power Down Box   WiFi Dongle
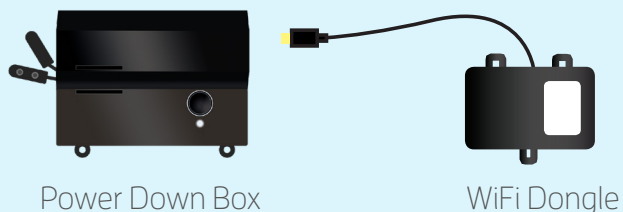
B. King Setup (Synced)

Only one WiFi dongle is needed for a synced King setup. If two WiFi dongles are plugged in, unplug one of them.

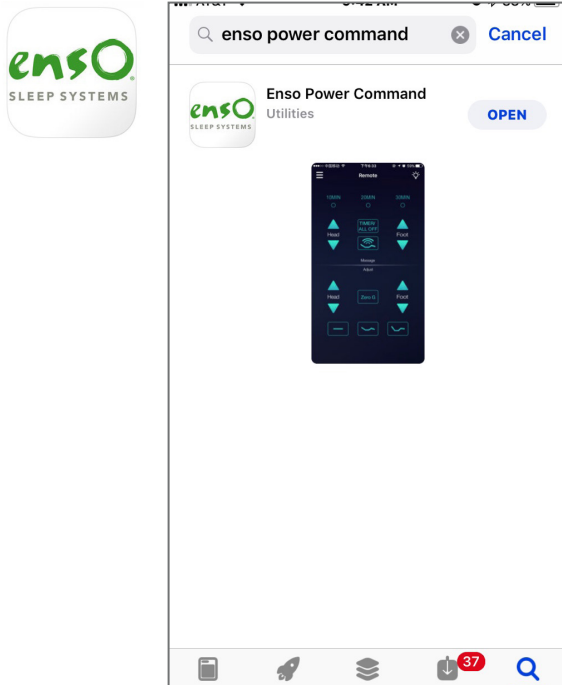WiFI Dongle **1**   Power Down Box **1**   Power Down Box 2   WiFi Dongle 2

C. Split King Setup (Independent)

Both bases need their own WiFi dongle and Amazon Alexa device to operate independently.

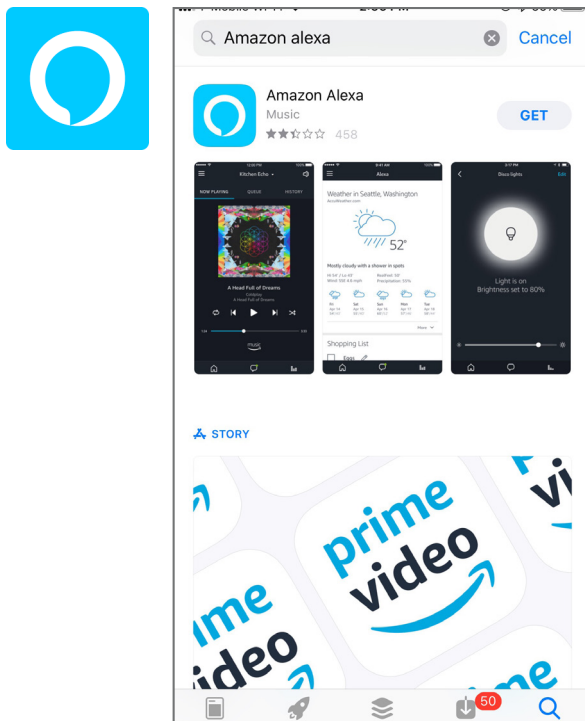WiFI Dongle **1**   Power Down Box **1**   Power Down Box 2   WiFi Dongle 2
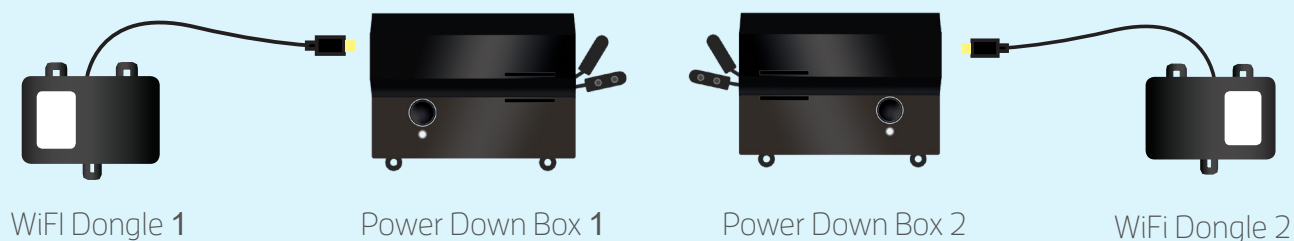
1. Download the "Enso Power Command" App

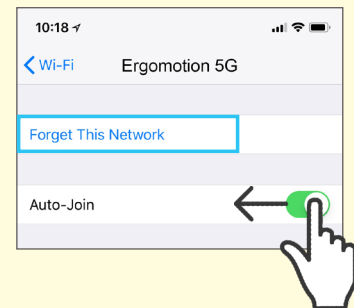**2.** Download the "Amazon Alexa" App

1. Ensure 2.4G WiFi is Selected

If your home WiFi router has both 2.4G and 5G WiFi capabilities, ensure that **2.4G WiFi** is selected prior to pairing your Enso Wifi Dongle.
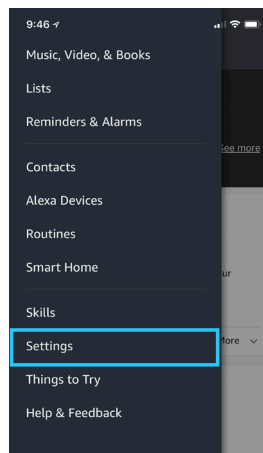
Note: If 5G network is selected:
- select the info button ⓘ
- Turn off **Auto-Join**
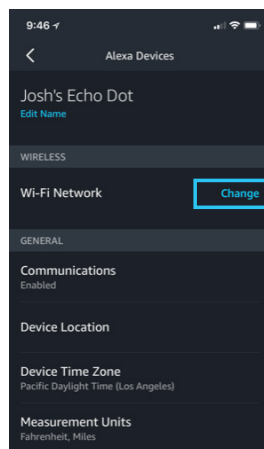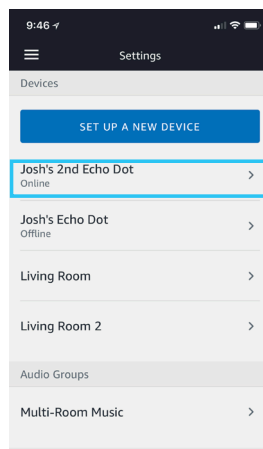- Then select **Forget This Network.**

2. Ensure Alexa Device is also using 2.4G WiFi

If your Alexa Device is not already using 2.4G WiFi:
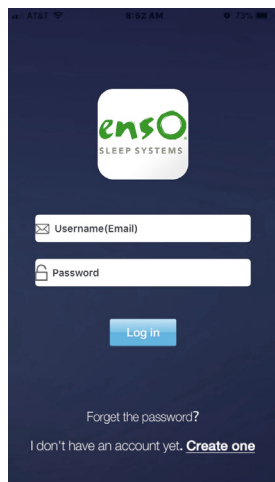
i. Open the Alexa app > Go to **Settings**

ii. Select the Alexa device that will pair with your bed > Select **Change** WiFi Network & follow the prompts.

1. User register via Email

Open the Enso App and sign up with an email and password to log in.

* For a Standard and King setup (synced), only one account is needed
* For a Split King setup, you must have 2 separate accounts

2. Remote

Press the Foot-Up and Foot-Down buttons on the remote together for 5 seconds. The blue LED on the WiFi dongle will flash and the buzzer will beep every 3 seconds.

3. Pair WiFi Dongle

Open the WiFi settings interface on your phone. Select the WiFi with the name "KeesonApConfig-xxxxxxxx". Wait for the WiFi connection to complete.
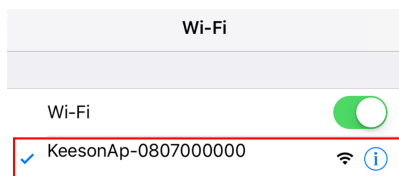
NOTE: WiFi Dongle only supports 2.4G WiFi. If your phone currently connects automatically to 5G network, "Forget it" and set the 2.4G to auto-connect.

4.   **Connect New Bed**

Open the Enso Power Command App and select the menu button.
Select Bed Setup option > Then select **Connect new bed**.

5.   Select Home WiFi

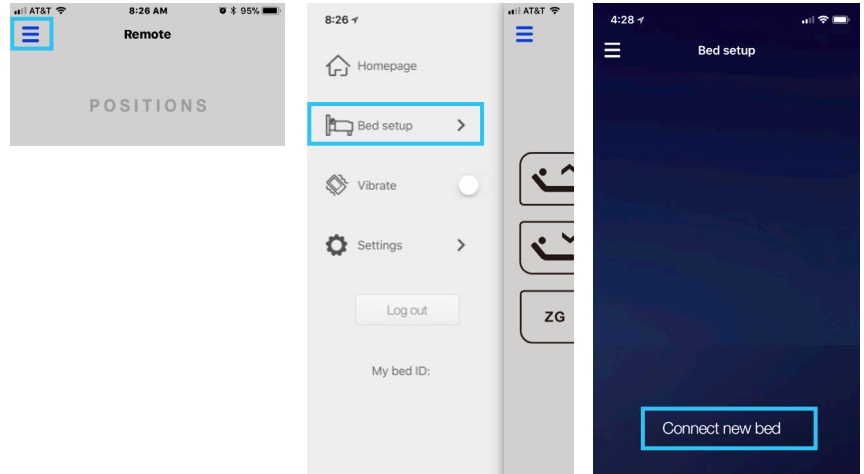Now select the WiFi name that the WiFi dongle will connect to. Input the WiFi password, then select Done.

Wait for the WiFi dongle to connect to your WiFi. When the WiFi dongle makes the "Beep-beep" sound, the connection is complete.

> **NOTE:** Correct WiFi password must be entered, or you will need to restart from step 2.
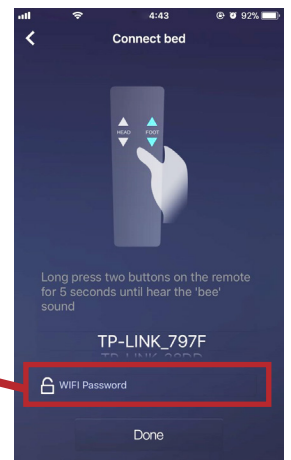
6.   Bind ID Number

Return to the New Bed screen in the App and wait a moment for the WiFi dongle to be found. Once the ID is displayed.

Click the ID number then select Ok on the Bind notice to complete the connection. Make sure your phone is using the same WiFi as the dongle.

> **NOTE:** f you see a "Bind Failure" Warning, just click the ID number again.

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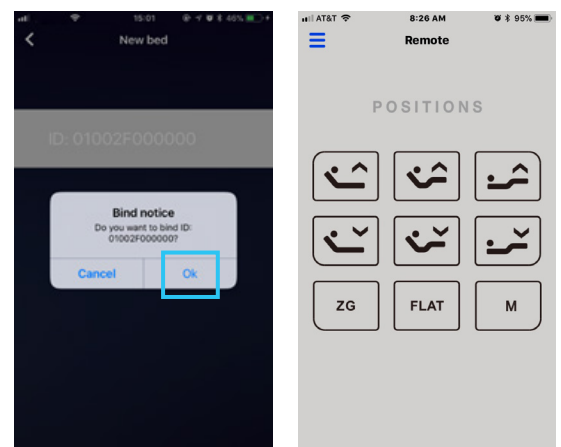
7.   **Remote Selection**

Select the remote style that reflects the functions on the physical remote that came with your bed.

i. Go to **Settings**

ii. Remote Syle > [select remote style that matches your hand-held remote.]

1.   Enable the Skill

Download and open the Amazon Alexa App. Search for Ergomotion Smart Bed skill in the Alexa Skill Store and enable it.
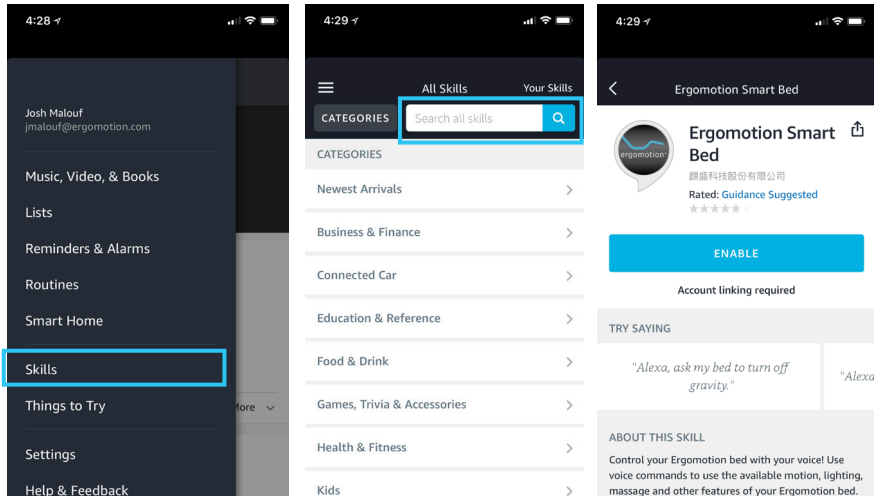
2.   Enter EMAIL and PASSWORD
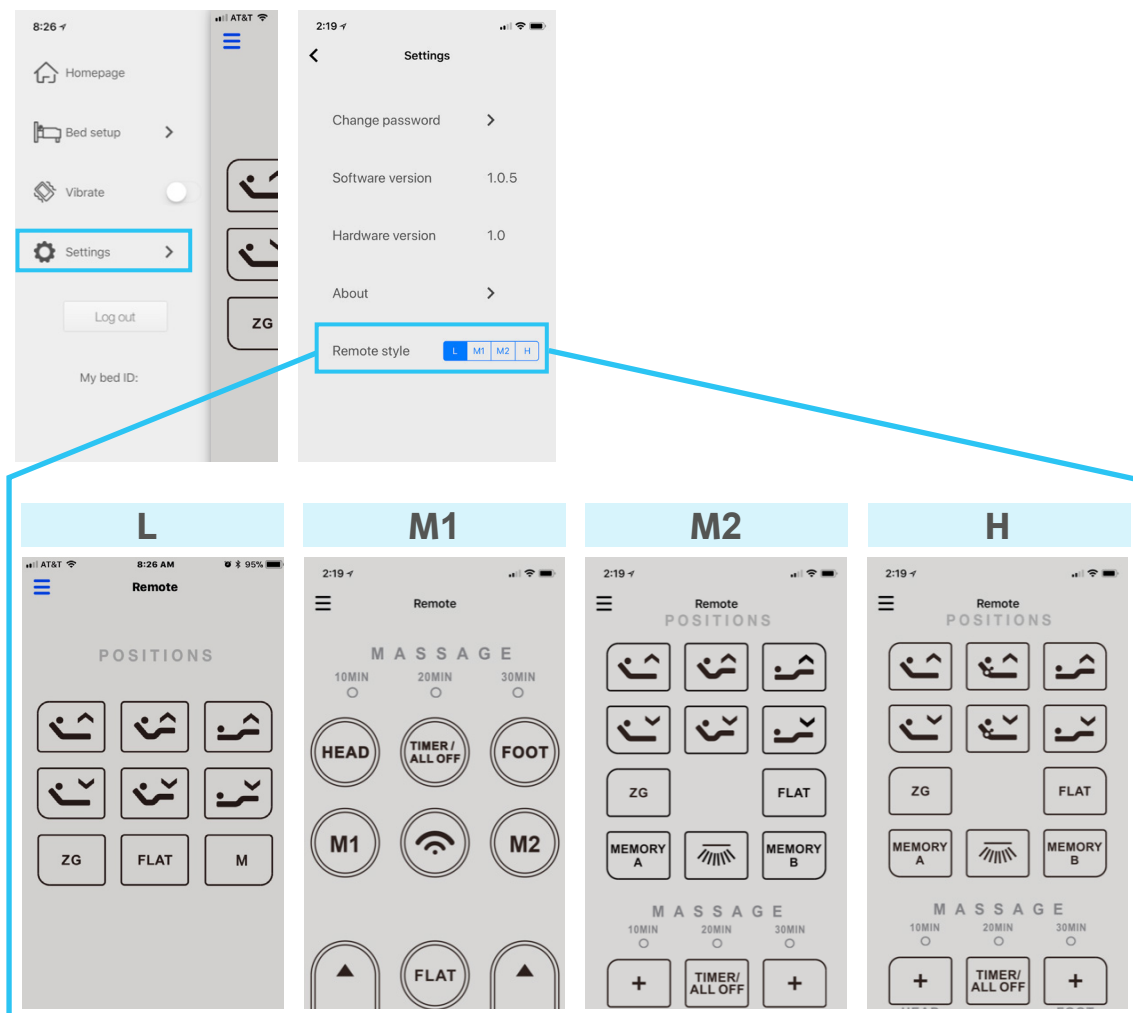
EMAIL: same as email for the Enso App
PASSWORD: same password for the Enso App
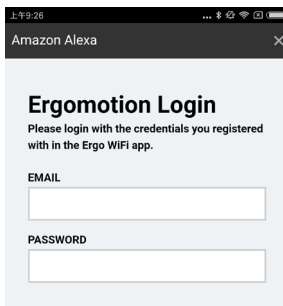
3.   Device Discovery

Alexa and the WiFi dongle need to be set to the same LAN & use the same WiFi.
First, you need to give the command: "Alexa, ask my bed to find device."

Once your bed finds and connects to your device, use the phrases "Alexa, ask my bed to…" or "Alexa, tell my bed to…" at the beginning of your commands in order to adjust and control your bed. See below for sample commands.

Voice Command Guide

Read first:

Your Alexa experience will vary based on the capabilities of your remote. You will find a remote icon next to any voice commands that are only available to certain remote styles.

Sample Voice Commands:

Raise Head:
"Alexa, tell my bed to raise the head"
"Alexa, ask my bed to raise head"
"Alexa, ask my bed to put the head up"

Lower Head:
"Alexa, ask my bed to lower the head"
"Alexa, tell my bed to put the head down"
"Alexa, ask my bed to move the head down"

Raise Foot/Feet:
"Alexa, tell my bed to raise the foot"
"Alexa, ask my bed to raise my feet up"
"Alexa, ask my bed to put the feet up"

Lower Foot/Feet:
"Alexa, tell my bed to lower the foot"
"Alexa, tell my bed to take my feet down"
"Alexa, tell my bed to lower feet down"

ZERO G
Zero G:
"Alexa, ask my bed to go to Zero G "
"Alexa, tell my bed to put me in Zero G"
"Alexa, tell my bed to Zero Gravity."

FLAT ___
Flat:
"Alexa, tell my bed to go to the flat position"
"Alexa, ask my bed to flatten."
"Alexa, ask my bed to go flat."

LOUNGE I II
Lounge:
"Alexa, tell my bed to go to the lounge position"
"Alexa, tell my bed to lounge."
"Alexa, tell my bed to put me in lounge."

Reading:
"Alexa, tell my bed to go to the reading position"
"Alexa, tell my bed to read a book."
"Alexa, ask my bed to go to reading."

Increase Head Massage Intensity: *Massage functionality required
"Alexa, tell my bed to increase head massage"
"Alexa, tell my bed to turn up the head massage."
"Alexa, tell my bed to increase the head massage intensity."

Decrease Head Massage Intensity: *Massage functionality required
"Alexa, tell my bed to decrease head massage"
"Alexa, tell my bed to turn down the head massage."
"Alexa, tell my bed to decrease head massage intensity."

Increase Foot Massage Intensity: *Massage functionality required
"Alexa, tell my bed to increase foot massage"
"Alexa, tell my bed to turn up the foot massage."
"Alexa, ask my bed to increase foot massage intensity"

Decrease Foot Massage Intensity: *Massage functionality required
"Alexa, tell my bed to decrease foot massage"
"Alexa, ask my bed to turn down the foot massage"
"Alexa, ask my bed to decrease foot massage intensity."

Turn Off Massage:
"Alexa, tell my bed to turn off massage"
"Alexa, ask my bed to stop massaging."
"Alexa, ask my bed to turn off the massaging."

Turn On Massage:
"Alexa, tell my bed to turn on massage"
"Alexa, ask my bed to start massage."
"Alexa, tell my bed to massage."

Increase Back Massage Intensity:
"Alexa, tell my bed to increase back massage"
"Alexa, tell my bed to turn up the back massage."
"Alexa, tell my bed to increase the back massage intensity."

Decrease Back Massage Intensity:
"Alexa, tell my bed to decrease back massage"
"Alexa, tell my bed to turn down the back massage."
"Alexa, tell my bed to decrease back massage intensity."

Massage Mode:
"Alexa, tell my bed to change massage mode {MASSAGE MODE}"
"Alexa, ask my bed to turn on massage mode {MASSAGE_MODE}"
{MASSAGE_MODE} – Values: 1, 2, 3

Massage Time:
"Alexa, tell my bed to set massage time."
"Alexa, ask my bed to start massage time."
"Alexa, tell my bed to change massage time."

Turn Off Safety Lights:
"Alexa, tell my bed to turn off underbed lights"
"Alexa, ask my bed to turn the lights off."
"Alexa, tell my bed to turn off safety lights."

Turn On Safety Lights:
"Alexa, tell my bed to turn on underbed lights"
"Alexa, tell my bed to turn on safety lights."
"Alexa, ask my bed to turn the underbed lights on."

Raise Tilt:
"Alexa, tell my bed to raise the head tilt"
"Alexa, ask my bed to increase the tilt."
"Alexa, ask my bed to raise pillow tilt."

Lower Tilt:
"Alexa, tell my bed to lower the head tilt"
"Alexa, ask my bed to lower tilt."
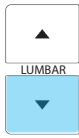"Alexa, ask my bed to lower head tilt."

Raise Lumbar
"Alexa, tell my bed to raise the lumbar"
"Alexa, ask my bed to raise lumbar support."
"Alexa, ask my bed to increase lumbar support"

Lower Lumbar
"Alexa, tell my bed to lower the lumbar"
"Alexa, ask my bed to lower lumbar support."
"Alexa, tell my bed to decrease lumbar."

Override Lounge and Reading Positions
"Alexa, tell my bed to save this as my {PRESET} position"
"Alexa, tell my bed to make this my new {PRESET} position."
"Alexa, tell my bed to save this as the new {PRESET} position."
    * {PRESET} - Values: Lounge, Reading