

# Accessories

Kraus USA Plumbing, LLC ("Kraus") extends this warranty to the original purchaser for personal household use of the Accessories when purchased from an authorized Kraus dealer and in the location of original installation. This warranty is non-transferable.

Kraus warrants the structure and finish of the Accessories to be free from defects in material and workmanship under normal usage for a period of one (1) year from the date of purchase.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus.

# **Commercial Warranty**

Kraus USA Plumbing, LLC ("Kraus") warrants its Products for a period of one (1) year to commercial purchasers of Products used in industrial, commercial and business applications.

# Care and Cleaning Instructions

Certain cleaning products may cause damage to a Product's finish and use of the following on the Product will void this warranty:

- Abrasive cleaners such as powders, bleach, ammonia, alcohol or chorine
- Abrasive pads, steel wool or wire brushes

# What is Not Covered

This warranty does not cover Products that were discontinued when purchased or display Products, whether such Products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

If you are a **consumer purchaser**, please contact a Kraus<sup>®</sup> Customer Service Representative at: Kraus USA Plumbing, LLC 12 Harbor Park Drive Port Washington, NY 11050 Toll-free 800-775-0703 Customerservice@kraususa.com

### If you are a **plumbing contractor or trade professional**, please contact a Kraus Pro Representative at: Kraus USA Plumbing, LLC 12 Harbor Park Drive Port Washington, NY 11050 516-801-8955 Proservice@kraususa.com

#### If you are an **authorized partner**, please contact a Partner Support Representative at: Kraus USA Plumbing, LLC 12 Harbor Park Drive Port Washington, NY 11050 516-801-8954 Partnersupport@kraususa.com

In requesting warranty service, please be ready to provide your proof of purchase and a description of the problem. Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

# Limitation on Duration of Implied Warranties

Please note that some states/provinces (including Quebec) do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

# Limitation of Special, Incidental or Consequential Damages

Please note that some states/provinces (including Quebec) do not allow the exclusion or limitation of special, incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND KRAUS USA PLUMBING, LLC SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE.

# LIFETIME LIMITED WARRANTY

# **Ceramic Bathroom Sink**

Kraus USA Plumbing, LLC ("Kraus") extends this warranty to the original purchaser for personal household use of the Ceramic Bathroom Sink when purchased from an authorized Kraus dealer and in the location of original installation. This warranty is non-transferable.

Kraus warrants the structure and finish of the Ceramic Bathroom Sink to be free from defects in material and workmanship under normal usage for as long as the original purchaser resides in the residence in which the Ceramic Bathroom Sink was first installed.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus.

# **Commercial Warranty**

Kraus USA Plumbing, LLC ("Kraus") warrants its Products for a period of one (1) year to commercial purchasers of Products used in industrial, commercial and business applications.

# Care and Cleaning Instructions

Certain cleaning products may cause damage to a Product's finish and use of the following on the Product will void this warranty:

- Abrasive cleaners such as powders, bleach, ammonia, alcohol or chorine
- Abrasive pads, steel wool or wire brushes

# What is Not Covered

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# LIFETIME LIMITED WARRANTY



# Faucet

Kraus USA Plumbing, LLC ("Kraus") extends this warranty to the original purchaser for personal household use of the Faucet when purchased from an authorized Kraus dealer and in the location of original installation. This warranty is non-transferable.

Kraus warrants the structure and finish of the Faucet to be free from defects in material and workmanship under normal usage for as long as the original purchaser resides in the residence in which the Faucet was first installed.

Kraus warrants the Faucet's sprayhead assembly (including the engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicon and stainless steel) of the product to be free from defects in material and workmanship under normal usage for a period of one (1) year from the date of purchase.

Kraus warrants the Faucet's cartridge to be free from defects in material and workmanship under normal usage for a period of five (5) years from the date of purchase.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus.

# **Commercial Warranty**

Kraus USA Plumbing, LLC ("Kraus") warrants its Products for a period of one (1) year to commercial purchasers of Products used in industrial, commercial and business applications.

# Care and Cleaning Instructions

Certain cleaning products may cause damage to a Product's finish and use of the following on the Product will void this warranty:

- Abrasive cleaners such as powders, bleach, ammonia, alcohol or chorine
- Abrasive pads, steel wool or wire brushes

# What is Not Covered

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# LIFETIME LIMITED WARRANTY

# **Glass Bathroom Sink**

Kraus USA Plumbing, LLC ("Kraus") extends this warranty to the original purchaser for personal household use of the Glass Bathroom Sink when purchased from an authorized Kraus dealer and in the location of original installation. This warranty is non-transferable.

Kraus warrants the structure and finish of the Glass Bathroom Sink to be free from defects in material and workmanship under normal usage for as long as the original purchaser resides in the residence in which the sink was Glass Bathroom Sink was first installed.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus.

# **Commercial Warranty**

Kraus USA Plumbing, LLC ("Kraus") warrants its Products for a period of one (1) year to commercial purchasers of Products used in industrial, commercial and business applications.

# Care and Cleaning Instructions

Certain cleaning products may cause damage to a Product's finish and use of the following on the Product will void this warranty:

- Abrasive cleaners such as powders, bleach, ammonia, alcohol or chorine
- Abrasive pads, steel wool or wire brushes

# What is Not Covered

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In requesting warranty service, please be ready to provide your proof of purchase and a description of the problem. Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

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# LIFETIME LIMITED WARRANTY

# **Kitchen Sink**

Kraus USA Plumbing, LLC ("Kraus") extends this warranty to the original purchaser for personal household use of the Kitchen Sink when purchased from a Kraus authorized dealer and in the location of original installation. This warranty is non-transferable.

Kraus warrants the structure and finish of the Kitchen Sink to be free from defects in material and workmanship under normal usage for as long as the original purchaser resides in the residence in which the sink was Kitchen Sink was first installed.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus.

# **Commercial Warranty**

Kraus USA Plumbing, LLC ("Kraus") warrants its Products for a period of one (1) year to commercial purchasers of Products used in industrial, commercial and business applications.

# Care and Cleaning Instructions

Certain cleaning products may cause damage to a Product's finish and use of the following on the Product will void this warranty:

- Abrasive cleaners such as powders, bleach, ammonia, alcohol or chorine
- Abrasive pads, steel wool or wire brushes

# What is Not Covered

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# **Outdoor Rated Kitchen Sink**

Kraus USA Plumbing, LLC extends this warranty to the original consumer and commercial purchasers of the Outdoor Rated Kitchen Sink (the "Product") when purchased from an authorized Kraus dealer and in the location of original installation. This warranty only applies to Product installed in the United States and Canada. This warranty is non-transferable.

Kraus warrants the Product to be free from defects in material and workmanship under normal usage for a period of one (1) year from the date of purchase from an authorized Kraus dealer.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus.

# **Commercial Warranty**

Kraus USA Plumbing, LLC ("Kraus") warrants its Products for a period of one (1) year to commercial purchasers of Products used in industrial, commercial and business applications.

# Care and Cleaning Instructions

Certain cleaning products may cause damage to a Product's finish and use of the following on the Product will void this warranty:

- Abrasive cleaners such as powders, bleach, ammonia, alcohol or chorine
- Abrasive pads, steel wool or wire brushes

# What is Not Covered

This warranty does not cover Products that were discontinued when purchased or display Products, whether such Products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

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#### If you are an **authorized partner**, please contact a Partner Support Representative at: Kraus USA Plumbing, LLC 12 Harbor Park Drive Port Washington, NY 11050 516-801-8954 Partnersupport@kraususa.com

In requesting warranty service, please be ready to provide your proof of purchase and a description of the problem. Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

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# All-in-One Filtration Set

Kraus USA Plumbing, LLC extends this warranty to the original consumer and commercial purchasers of the All-in-One Filtration Set (the "Product") when purchased from an authorized Kraus dealer and in the location of original installation. This warranty is non-transferable.

Kraus warrants the structure and finish of the Product to be free from defects in material and workmanship under normal usage for a period of one (1) year from the date of purchase by a trade professional or end-user of the Product from an authorized Kraus dealer.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus.

# **Care Instructions**

The filters must be replaced every six (6) months or when the 700 gallon capacity has been exceeded, whichever comes first. You may also need to replace if you notice a decrease in water flow.

# What is Not Covered

This warranty does not cover Products that were discontinued when purchased or display Products, whether such Products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

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# Food Waste Disposer

Kraus USA Plumbing, LLC extends this warranty to the original purchasers of the Food Waste Disposer (the "Product") when purchased from an authorized Kraus dealer and in the location of original installation. This warranty only applies to Product installed in the United States and Canada. This warranty is non-transferable.

For personal household use, Kraus warrants the Product to be free from defects in material and workmanship under normal usage for a period of five (5) years from the date of purchase from an authorized Kraus dealer.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus.

# What is Not Covered

This warranty does not cover Products that were discontinued when purchased or display Products, whether such Products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

This warranty does not cover reasonable wear and tear from ordinary use, including cosmetic rust, scratches or dents.

This warranty does not cover damage resulting from neglect, misuse (including use for an unintended application), abuse, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, outdoor use, improper maintenance, alteration of the Product, leaks at the sink flange, dishwasher inlet or discharge elbow, excessive torqueing of the Product's screws, or failure to follow care, cleaning or installation instructions enclosed with your Product. Kraus recommends that all Kraus Products be installed by a fully licensed and insured trade professional with experience in the installation of kitchen manufactured goods.

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