



Valusso Design LLC

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Welcome to our Factory and Showroom in Florida!

5 Years Warranty

All our Products come with 5 (five) years Limited Warranty.

If a product has been discontinued and is no longer available, the warranty may last a limited period. For example:

- Valusso Design LLC Limited Warranty currently lasts for 6 (six) Months after the product has been discontinued but not less than 2 (two) years after the date of Purchase.
- If the product is not discontinued, Valusso Design LLC provides Lifetime Limited warranty for 5 (five) years.

How long does this Limited Warranty last?

- The frame, slab, jambs, casings, finishes, hardware, structural parts are covered by warranty for a (5) years period from the date of purchase.

What does Valusso Design LLC do when warranty case happens?

- Valusso Design LLC accepts the product back, Examine the product, FIX and/or REPLACE the defective item. Shipping and handling are paid by the Purchaser.

How to Claim?

- the Purchaser should provide the proof of purchase of the Goods to make a claim for warranty and then contact Valusso Design LLC customer service and/or follow the steps online. Please note that there is no other way to claim the warranty except submitting [online](#) form.

What should you do to keep the Limited Warranty in effect? This Limited Warranty is provided only if:

- The items are completely and correctly assembled. See [instructions](#).
- The items are used under normal conditions for its intended purpose.

What is not covered by this Limited Warranty?

The item is designed for interior residential use only (depending on the item). Parts used to wear out over the time: this Limited Warranty does not cover normal wear and tear, negligent maintenance, or any damage, failures, or loss that are caused by careless maintenance, improper assembly, adjustment, storage, or physical damage, as well as scratches and rust. THE FOLLOWING COSTS AND EXPENSES ARE NOT COVERED BY THE PROVISIONS OF THIS LIMITED WARRANTY: (I) LABOR COSTS INCLUDING, BUT NOT LIMITED TO, THE COSTS FOR THE REMOVAL AND REINSTALLATION OF THE PRODUCT; (II) SHIPPING AND FREIGHT EXPENSES REQUIRED TO RETURN PRODUCT TO Valusso Design LLC.

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