



Returns and Warranty Coverage:

- Customers have 30 days after the item(s) are received to request a return
- Returns after 30 days of delivery are not accepted
- The buyer is responsible for return shipping charges.
- Lighting fixtures have a 5-year warranty
- Transformers have lifetime warranty
- This warranty Covers any defects in material or workmanship under normal use during the warranty period.
- During the warranty period, Best Pro Lighting will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use.
- Best Pro Lighting will repair and/or replace defective products, but won't refund them

Void of Warranty:

This Warranty does not cover any problem that is caused by:

- Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- Best Pro Lighting will not be responsible for any misuse or damage resulting from installation negligence.
- Accident, Theft, fire, flood, lightning, power surges or outages, or other events or circumstances outside the control of Best Pro Lighting, or has not been operated in accordance with the operating and installation instructions or has been altered in any way will void warranty.
- Warranty does not cover erosion and oxidation caused by external and/or environmental factors. Maintenance such as periodic cleaning and grease applications are highly recommended.