



# **Caring for Your Ceramic Collection Products**

**Seasonal Living Ceramic Collection** products are handcrafted from raw natural materials. Natural clay is dug from the earth and worked to remove air bubbles and visible foreign matter. It is placed into Plaster of Paris molds and allowed to cure naturally. When cured, it is bisque-fired. After inspection, artisans apply all-natural glazes made from crystalline (silicon dioxide) that meet European Union environmental standards. Glazes are applied by hand and ceramic pieces undergo a final firing.

### Features

• As handcrafted products, each piece is unique. No two ceramic pieces will be alike.

• Finishes will vary depending on clay mineralization, humidity levels, curing time, artisans' individual handcrafting techniques, and kiln placement.

• A ceramic product might include small light or dark spots, appearances of cracks in the glaze, color variations, color flecks, or tiny surface pits. None of these characteristics affect the integrity of the piece. They are normal and should not be considered defects.

• Ceramic glazes are safe for everyday decorative purposes but should not be used for food or beverage service. Glazes do not contain substances that are toxic or poisonous to humans or the environment.

### Care

- Regularly rinse or wipe off dust, dirt, or debris to keep pieces clean.
- Rinse or wash gently by hand using clean water and a soft, nonabrasive cloth. You can use a small amount of dishwashing soap before rinsing.
- Never use pressure washers or spray devices, which can damage glaze surfaces.

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• Allow to dry naturally.

• Do not use bleach, abrasive cleaners, abrasives, chemicals, or devices that can cause the ceramic glaze to discolor or weaken.

• For planters and vases, ensure that the drainage hole is clear and that water flows away from the container.

• Place ceramic pieces on level surfaces where they are not subject to high winds, traffic, or mechanical impact. Avoid tipping products. Large pieces can cause injury to humans and pets if tipped.

• Never place ceramic pieces close to heat sources, such as fire pits, grills, fireplaces, or other hot elements.

• Never sit, stand, jump on or off, or use pieces as stepladders. Only use pieces as they are described for use in Seasonal Living descriptions.

• Avoid using product in extreme weather conditions.

• Read and strictly follow all manufacturer's product use instructions, care and storage guidelines, product warnings, and other instructions, including the About Our Ceramics information sheet, supplied with the product.

### We Recommend

• Use high-quality, breathable furniture covers to protect pieces when not in use.

• Never allow water or other liquid to remain in—or on top of—any ceramic product. Moisture expanding from freezing temperatures can cause ceramic pieces to crack or break.

• Move pieces into shelter during winter, if possible.

• Raise ceramic furniture items a few inches off the ground, while ensuring that they remain stable, to permit airflow and avoid thermal shock.

• Ceramic pieces are heavy. Always follow all assembly and safe handling instructions to move and install pieces. Have another adult assist in moving pieces, and use stable carts or professional-grade dollies to move heavy pieces safely.

• Never drag a product across a floor or surface.

• If necessary for stabilization, add weight, such as sandbags or gravel bags, to the product. Avoid pouring in materials, such as stones or rocks, which can chip glazed surfaces.



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