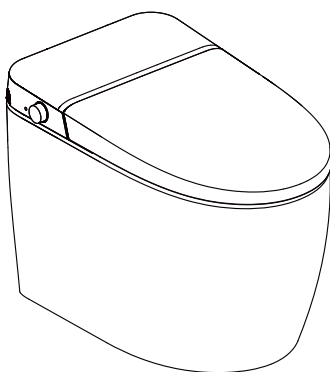


Installation Guide

BN-6100S



Smart Bidet Toilet

Thank you for choosing and purchasing our product. We sincerely appreciate your trust and confidence in our brand. Please read this installation guide, to ensure that your product will function at best performance.

Your satisfaction is of the utmost importance to us, and we want to ensure that your experience with our product is exceptional from start to finish.

We take great pride in delivering high-quality products, and our commitment to your satisfaction extends beyond the purchase. If you are pleased with your experience and our product, we kindly invite you to share your feedback with others. Your opinion matters a lot to us, and we would be grateful if you could take a moment to leave a 5-star review and rating on our website or your favorite retailer. Your positive feedback helps us continue to improve and provide exceptional products and service.

Have Assembly Questions? Missing Parts or Hardware? PLEASE DO NOT RETURN PRODUCT TO RETAILER

Call our Customer Service Department:

714-880-9922

Monday – Friday

9am – 5pm PST

Email: support@BenoltiUSA.com

Register your product @

www.BenoltiUSA.com

- ※ Please read this manual thoroughly before using the product.
- ※ Please do not hesitate to contact us if you have any questions in the installation or usage.
- ※ Please keep this manual available for future maintenance or reference.


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Safety Precautions

To prevent damage to the unit and possible injury to users, please follow the safety warnings. Please be sure to carefully read through the user's manual before installation. Keep the user's manual after installation to refer to for troubleshooting advice.

Symbols And Meanings

 WARNING	Could result in serious injury.
---	---------------------------------

The following symbols are used to indicate important safety precautions when using the product.

	Prohibited.
	Pay close attention; caution.



WARNING



Prohibited

Do not use if the product exhibits the following issues: abnormal heat, smoke, anomalous sounds or odors, leakage, breakage, damage, or if the toilet pan is blocked. Continued usage may cause electric shock, personal injury, fire hazards, or water leakage into your bathroom.

Using oil, gasoline, putty-powder, nylon brush, or any other non-neutral detergent to clean plastic parts, such as the toilet seat cover, is strictly prohibited. Failure to comply may result in chemical reaction or leakage, product damage and personal injury.

The following are strictly prohibited as it may result in electric shock or fire hazard: Loosening an electric outlet, removing or inserting electric plug using wet hands, touching electric plug during thunder and lightning.

Do not use other electrical resources that exceed the outlet's load capacity or overload electric outlets.

Detergent, water, wash detergent or urine is not allowed to spot into body and electric outlet, as it might trigger electric shock or firing.

Prevent accidents! Do not allow children to stand on bidet seat or cover and refrain from placing heavy items on them.

Do not disassemble or repair this product yourself. Please seek the services of a professional repair person for any necessary maintenance or repairs. Attempting DIY repairs may cause severe damage to the product and all warranties will be voided.

Protect against electrical hazards- Do not randomly damage the electric plug and electric line. If you notice any damage, refrain from using or attempting to replace them yourself. Professional assistance is essential, as improper handling may result in short-circuits, electric shock, or fire hazards.

If the power cord is not long enough to reach your intended location, do not use an extension cord.

Stove or lit cigarettes must never be placed next to the bidet and cigarettes butts are never to be disposed into the bidet.

Do not block the air openings of the product. Keep the air openings free of lint, hair, and similar obstructions.

Do not use the bidet while bathing or showering as it can lead to electrical malfunctions and pose a risk of electric shock.

In bathrooms, please install air exchange equipment to maintain proper ventilation and dryness. This product is electrical and should not be installed in areas prone to high moisture levels or direct water exposure, as doing so may result in electric shock or fire hazards.



WARNING



Caution

Before cleaning, disconnect all electric power supply. Do not use water for direct cleaning of this product, as doing so may result in electric shock or fire hazards.

Do not expose the bidet directly to the sun or place under skylight. Direct sunlight may cause color-fading and surface damage due to temperature instability.

Do not use industrial water, wastewater, seawater, reclaimed water, or any other sewage as the water source, as it may lead to skin inflammation and other health issues.

Individuals (including children) with physical, perceptual, learning disabilities or limited experience and common sense must use the product under the guidance or supervision of someone else, as failure to do so may result in electric shock, injury, or fire.

Ensure the electric wiring plug is a waterproof plug. The assembly location of the electric plug must be at a height of over 0.5m (19.7 inches) above the floor and positioned away from the shower and bathtub to prevent the risk of electrical shock.

When installing this product, replace old hose with new ones to maintain the integrity and safety of the product's installation.

The grounding wire of this product must conform to the specified construction mode, and the three-level grounding structure must be properly grounded. Failure to adhere to these grounding requirements will result in the prohibition of using this product. integrity and safety of the product's installation.

This product is for use with a nominal 120v circuit and a GFCI receptacle is required. Do not use with an ungrounded outlet.

For the installation of this product in the same room, it is essential to have a water inlet angle valve switch within easy reach. This valve serves as an emergency shut-off, allowing you to swiftly cut off the water supply to the product without requiring any tools. Neglecting this crucial step may lead to unforeseen product malfunctions, resulting in potential inconveniences or losses for the user.

If you haven't used this product for an extended period, follow these steps to ensure its proper operation and your safety:

- 1) Turn off the water supply by closing the angle valve.
- 2) Press the water release button to drain the water from the ceramic reservoir.
- 3) Turn off power.

When using the product again, run a cleaning cycle to prevent water quality issues and promote hygiene.

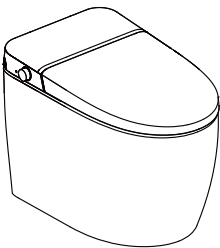
During periods of freezing temperatures (when the outside air temperature falls below 0°C), it's important to take the following precautions to avoid potential water leakage and ensure the proper operation of the bidet:

- 1) Close the water inlet valve to prevent freezing-related issues such as water leakage from external filters and accessories.
- 2) Drain any remaining water in the system.

If you encounter frozen pipes, raise the room temperature to allow the pipes to thaw naturally. Wait for normal pipe conditions before using the bidet. Using the product with frozen pipes may disrupt its proper functionality and cause damage to the product.

Components

SMART TOILET



REMOTE CONTROL



REMOTE CONTROL
HOLDER



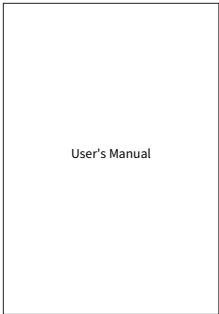
REMOTE EXPANSION
SCREW GROUP
(EACH 2pcs)



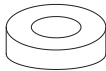
DOUBLE-FACED
ADHESIVE TAPE



USER'S MANUAL



SEALING RING



INLET VALVE



Specifications

Rated voltage			100-130V~ 50/60Hz			
Power cord length			About 1.5m (59.1 in)			
Cleaning	Water volume	Rear wash	About 0.5L (0.13 gal)-0.7L (0.18 gal) /min (water pressure 0.2MPa, 3 levels adjustment)			
		Front wash				
	Swing		Oscillating cleaning forward and backward			
	Massage		interval cleaning			
	Water volume /nozzle position		3 levels adjustment			
	Water temperature range		About 68°F-107°F (4 levels adjustment)			
	Safety device		Temperature limit circuit, thermostat, thermal fuse			
Drying	Warm wind temperature		About 89°F-134°F (3 levels adjustment)			
	Safety device		Bimetallic thermostat, thermal fuse			
Seat	Surface temperature		4 levels adjustment, room temperature about 107°F			
	Safety device		Thermal fuse			
Self-cleaning	Antibacterial seat/nozzle		Antibacterial material/stainless steel nozzle			
	Automatic nozzle cleaning		Self-cleaning			
	Pre-wetting		Spray a circle of water after sitting			
	Sterilization		Nozzle/Ceramic			
Deodorization method			Activated carbon deodorant			
Toilet	Flush consumption		1.28gpf / 4.8Lpf			
	Flushing mode		Siphon jet			
	Rough-in		305mm (12.0 in)			
Rated power	1100W		Maximum power	1600W	Waterproof level	IPX4
Water supply temperature	39°F-95°F		Ambient temperature	37°F-104°F	Net weight	About 37.3kg (about 82.2 lb)
Dimension	About 680 * 400 * 465 mm (About 26.8 * 15.7 * 18.3 in)		Water supply pressure	Dynamic pressure160 kpa Flow rate 20 L/min		

※1:Rated power: Set the water volume, seat temperature and water temperature to the highest level under the conditions of ambient temperature 68°F±9°F, inlet water static pressure 0.18MPa±0.02MPa, and inlet water temperature 59°F±2°F. Turn on the front function, and test the average power within 60 seconds after the temperature of the outlet water stabilizes.

※2:Maximum power: Set the water volume, seat temperature, and water temperature to the highest level under the conditions of an ambient temperature of 73°F±4°F, an inlet static pressure of 0.18MPa±0.02MPa, and an inlet temperature of 41°F±2°F. Turn on the front function and continue to work stably at the maximum power for a cleaning cycle.

※3:Water consumption test: Test the water consumption separately under the water pressure 0.16Mpa and 0.55Mpa three times. Get six values in total, then divide the sum by six and the average is the nominal water consumption.

Functions Introduction

Washing function

Rear wash	Cleaning posterior.
Front wash	Cleaning feminine body.
Spray position adjustment	Adjust nozzle position to expand cleaning scope.
Water flow adjustment	Adjust water flow rate.
Massage cleaning	The nozzle spray variable intensity water column to massage.
Oscillating cleaning	Oscillating back and forth to cleansing most area.

Comfort functions

Seat heated	Heat seat and keep temperature.
Drying	Warm wind to dry the body parts.
Temperature adjustment	Adjust temperature of water, seat or drying.
Deodorization	Auto-deodorize after seated.
Seat sensor	Functions effective after seated.
LED	LED on or off by light.
Prevent the low temperature scald	To prevent scalding users, the seat temperature will decrease automatically after seated 15mins.

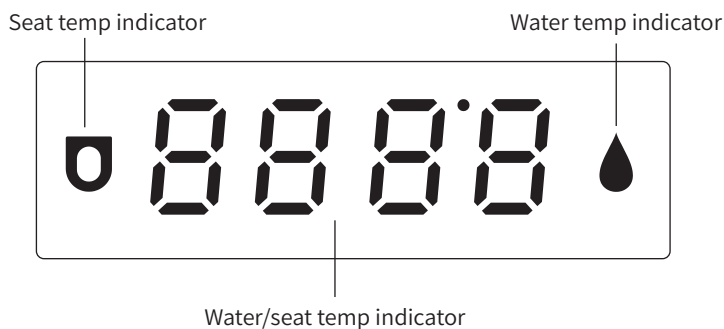
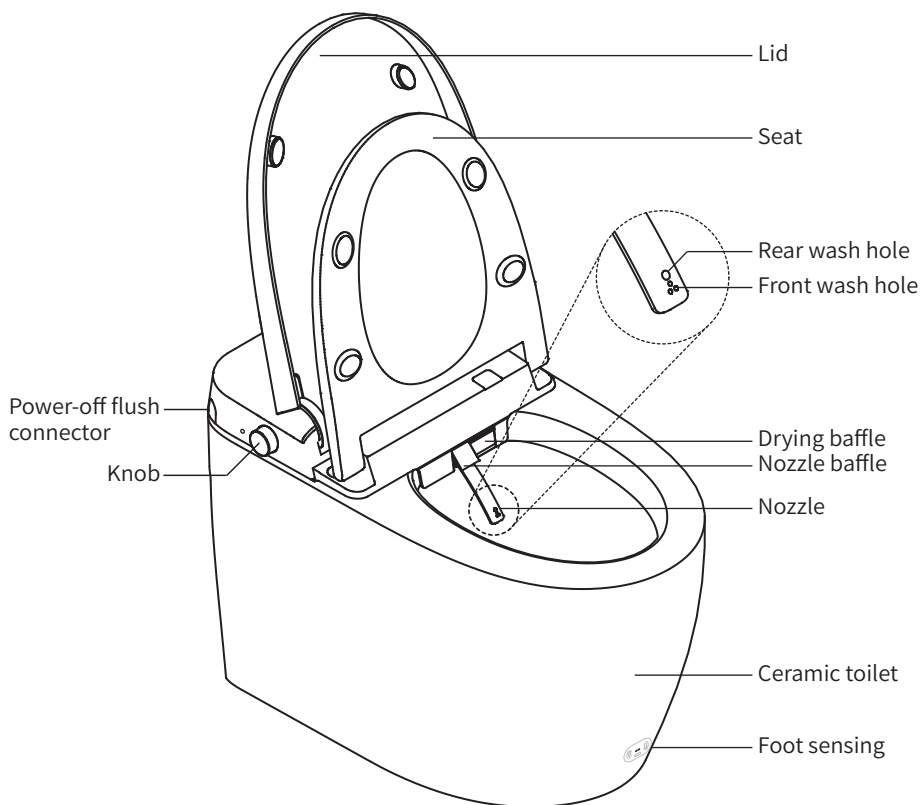
Cleaning function

Anti-bacteria	It's anti-bacterial treated on the parts which is directly touched by users, such as lid and seat.
Nozzle cleaning	Nozzle will be cleaned when it reach out or pull back.
Water emission	Drain the remain water in the toilet to make water cleaner.
Auto-flushing	Under opening status of lid, user can sit after leaving the seat for a while, the toilet will flush automatically.

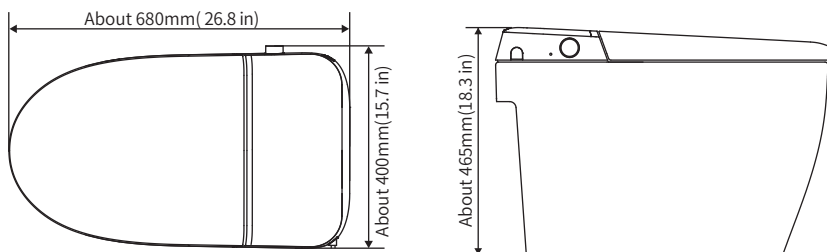
New functions

Power outage flushing	Connect to the USB TPYE-C with a power bank to achieve the power off flushing.
ECO	Close some functions and enter energy-saving mode.
Personal setting	You can store your preferred wand positon, water temp, flow and dry temp settings.
Foot Sensor	When the lid and seat are closed, short touch the sensing area with foot for toilet flushing.

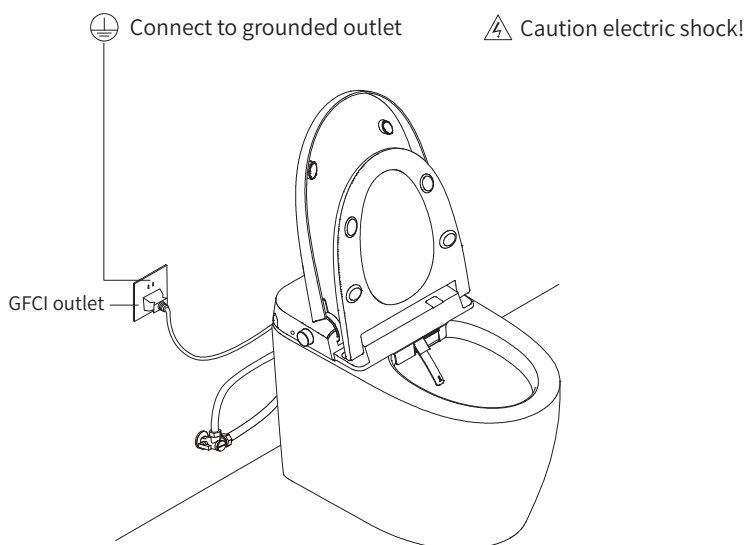
Parts Name



Product Drawings



Power And Water Connection Tip



- ※ If the power cord is not long enough, please do not use a extension cord.
- ※ Only for reference. Bathroom sizes and configurations may vary.

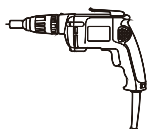
Installation Precaution

- (1) Don't install our product in the room with more than 90%RH humidity (relative humidity).
It is suggested to separate dry space from moist one, such as installing shower rooms or shower curtains.
- (2) Only the specified power supply can be used. (Other power sources may cause product failure or damage).
- (3) Please do not supply water or power before finishing installation.
- (4) Please use wires and waterproof sockets suitable for the power of this product.
- (5) Please install the waterproof socket at a suitable height on the wall.
- (6) The water-supplying pressure should be $1.5\text{kgf/cm}^2 \sim 7.5\text{kgf/cm}^2$ ($0.15\text{MPa} \sim 0.75\text{MPa}$).
The toilet cannot reach full cleaning functionality if the water pressure cannot reach 0.15MPa .
- (7) The water-supplying temperature should be $39.2^\circ\text{F} \sim 95^\circ\text{F}$.

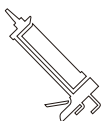
Notice:

Please remove the dirty water from the pipe before installation. Residual sediment and other debris may clog the pipeline, which may cause damage to the bidet toilet.

Recommended Tools



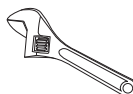
Percussion Drill



Glue gun



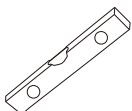
Tape



Adjustable Wrench



Pliers



Gradienter



Steel saw



Knife



Screwdriver

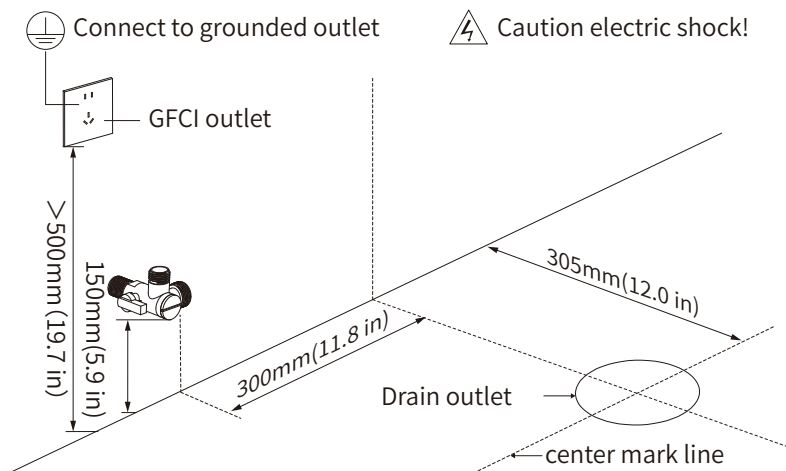


pencil

Product Installation

1. Install the water inlet valve

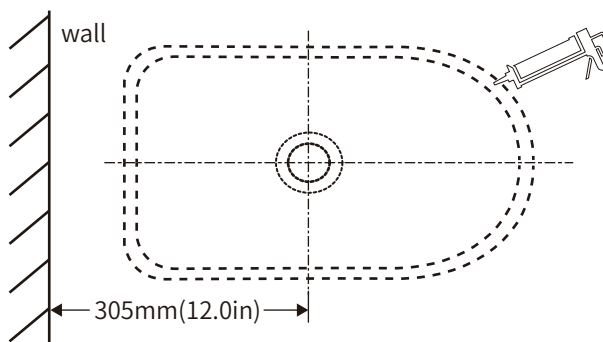
Clean the ground and dry the water before installation. Mark the central lines of the draining outlet, and install the inlet valve on the wall.



2. Mark the curve of ceramics

Align the drain hole of ceramic with the central line. Mark the curve of ceramics for later installation.

Glass cement application: Glue the outline with glass cement to install the toilet.



Product Installation

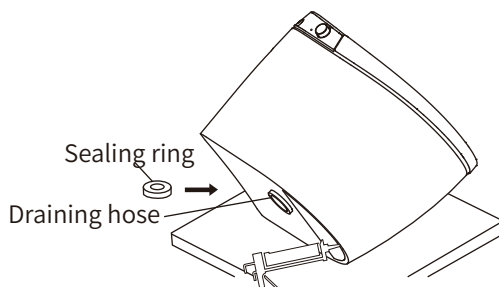
3.Toilet installation(Method 1)

① Sealing ring installation

Gently tilt the toilet sideways until it rests on the side surface.

Install the sealing ring evenly along the outlet, and the small end of the sealing ring facing the toilet.

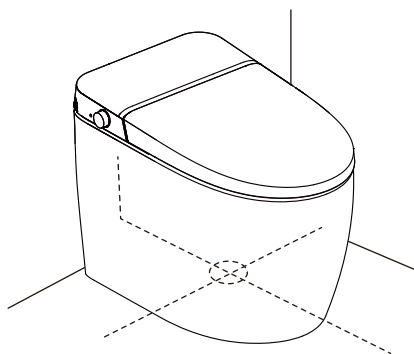
Glue the edge of toilet bottom with glass cement, place the toilet base along the outline and position the toilet base.



② Toilet (ceramic) installation

Lift the toilet, take the floor drain as a reference, align the ceramic body of the toilet with the ceramic contour line drawn on the ground, and slowly put the ceramic on the ground so that the two marks overlap. After overlapping, press the ceramic down (can be pressed by the weight of the human body) so that the sealing ring fully contacts the ground.

※Do not move the ceramic or shake it left and right after the marks are overlapped, otherwise the seal produced by the sealing ring may be damaged and cause water leakage.

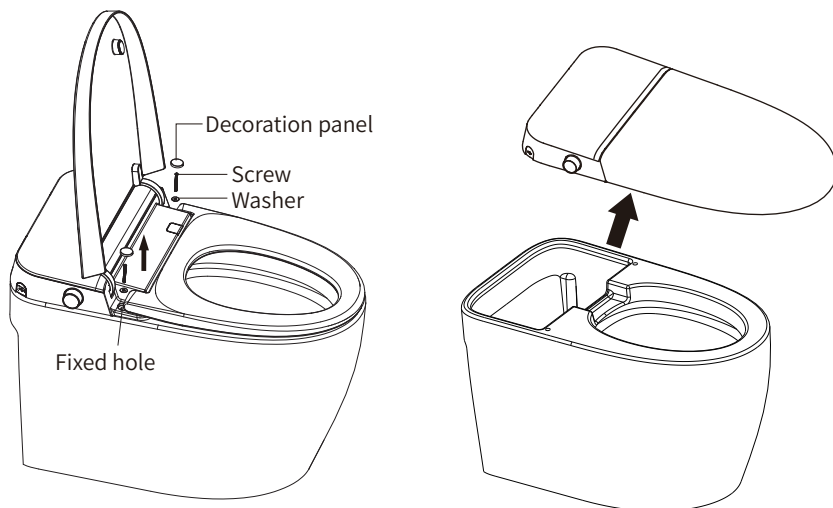


Product Installation

4.Toilet installation(Method 2)

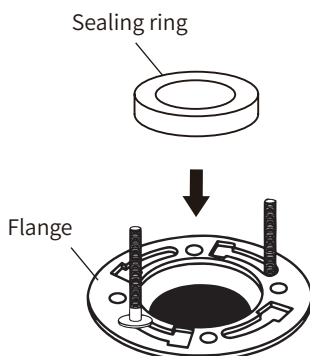
① Remove the front seat

Remove the fixing screws of the toilet; remove the connecting pipes and wires of the toilet, separate the front seat from the toilet.



② Sealing ring installation

Place the sealing ring on to the flange.



Product Installation

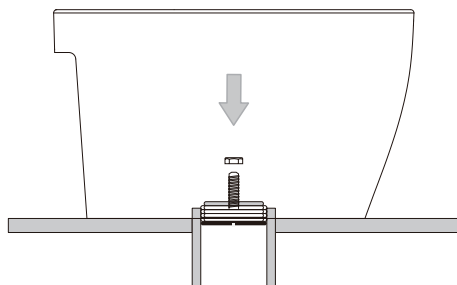
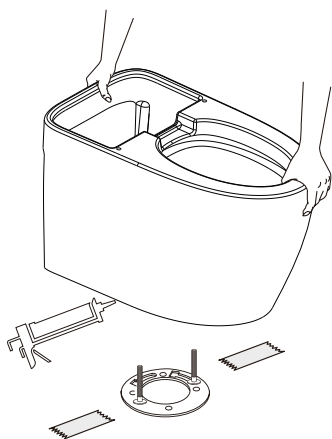
③ Ceramic installation

Glue the edge of toilet bottom with glass cement.

Line up the toilet base over the flange screws.

Place the toilet base and secure the flange bolts.

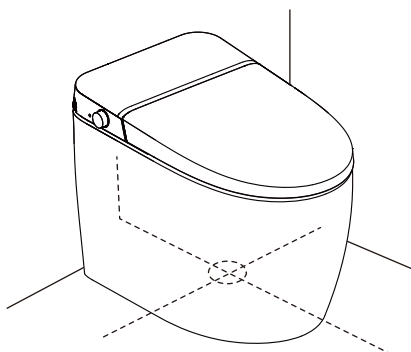
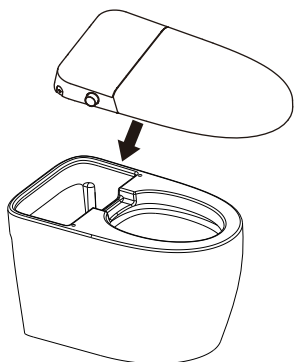
Glue the edge of toilet bottom with glass cement, place the toilet base along the outline and position the toilet base.



④ Front seat installation

Attach the connecting pipes and wires of the toilet, adjust the front seat to match the toilet, use the screws to fix the bidet seat on the toilet.

Pay attention to the tightness of the pipes connection.



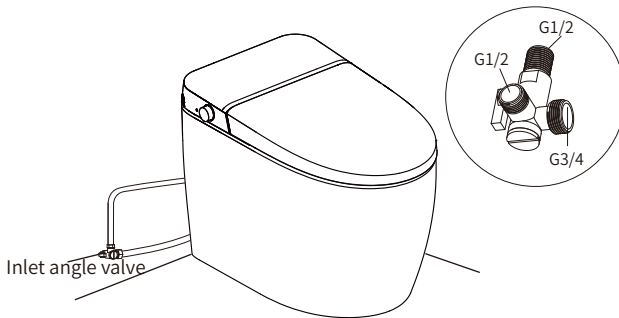
Product Installation

5. Connection of water inlet valve

Connect the water inlet braided pipe to the water inlet angle valve; if the water pressure is high, you can install a flow restrictor or adjust the position of the angle valve to achieve the best flushing effect.

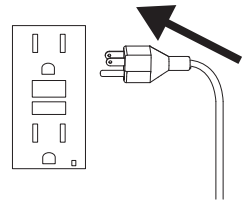
NOTE:

Clean the floor and tools, do not use the toilet immediately, it takes 48 hours to cure and keep the toilet dry.



6. Connect to power

Connect the electricity plug with protection unit. Press the power switch, the light turns on, power is on, and hear the buzzer calls.



7. Using the product for the first time (Check every function button of the remote control, manual flushing and side button function is normal.)

① Open the water supply valve, connect to the power plug.

Check that every function of product is normal, such as rear/front wash, dry, flow adjustment, water temp adjustment, massage cleaning, swing cleaning, LED, seat heated adjustment, etc.

② Rear/front wash performance test.

Press the seat sensor with hand to check if the nozzle works or not.

※ **Notes:** Open the water supply valve and connect to the power plug. When using the product for the first time, press the rear/front wash button in the remote control or knob. If the toilet doesn't work, it may be lack of water or seat sensor blocked.

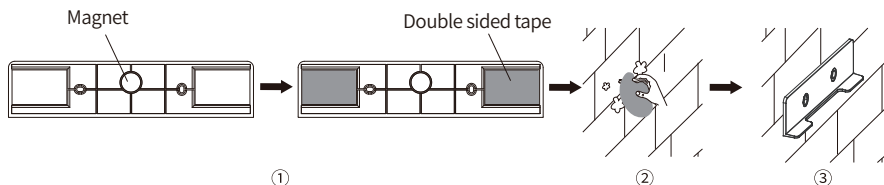
Instructions For Remote Control Installation

Method 1:

- ① Put the double sided tape on the remote control fixed seat.
- ② Clean dust, grease, water droplets on the walls and wipe them clean.
- ③ Press the remote control fixed seat with double sided tape on it. Press it evenly for 3 to 5 minutes.

Attach the remote control fixed seat to the wall.

Note: The method is applicable to glazed tiles, glass and smooth wall.

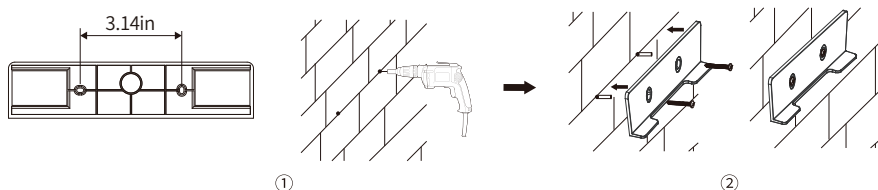


Method 2:

- ① Drill two holes on the wall with a distance of 3.14 in and a depth of 0.87 in by the drill with the diameter of 0.18 in.

Note: the position of the hole shall be satisfied for user to get the remote control conveniently when sitting on the seat.

- ② After installing, the expansion plug in the wall shall align the fixing hole of the remote control and then lock the bolt.



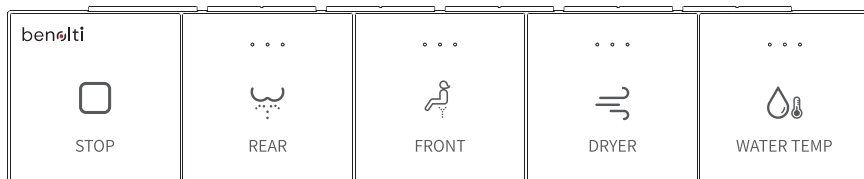
Put the remote control on the fixed base after installing the battery, and the remote control can automatically absorb on the fixed base.



NOTE:

- ※ Please place the remote control on the fixed place if not use. (To avoid the remote control falling down)
- ※ It may cause damage if the remote control falls down.
- ※ Please do not spill water on the remote control or drop into the water, or it may cause damage.

Remote Control Panel Overview



Remote control alignment: After the product is connected to the power supply, the remote control alignment operation can be carried out within 1 minute from the buzzer call.

- ※ At the same time, press the "FRONT" and "DRYER" buttons on the remote control. After 3 seconds, the "rear wash/front wash/stop" three buttons flicker at the same time, press the "WATER TEMP" to increase. Select the required level, press the "stop" button, buzzer calls, then the code is successful, then the remote control can only control the product; buzzer calls two times, represents code failure;
- ※ If you want to cancel the alignment, press the "FRONT" and "DRYER" buttons on the remote control at the same time. After 3 seconds, the "rear wash/front wash/stop" buttons flicker at the same time. You can cancel the code by pressing the stop key directly.

Using Instructions

STOP

Press the button, all functions off.

REAR

Press the button, rear spray function turns on, each time you press the "rear" button to adjust the washing water volume accordingly, 3 levels can be adjusted, default setting is level 2. auto off after 2 mins or off by pressing the stop button.
Function will stop if user leaves.

FRONT

Press the button, front spray function turns on, each time you press the "FRONT" button to adjust the washing water volume accordingly, 3 levels can be adjusted, default setting is level 2. Auto off after 2 mins or off by pressing the stop button.
Function will stop if user leaves.

WATER TEMP SETTING

Under rear/front wash mode, initial level is in the medium.
Each time you press the "WATER TEMP" button to adjust the washing water volume accordingly, 3 levels can be adjusted, default setting is level 2. and corresponding indicator will on under different level.

NOZZLE POSITION ADJUSTMENT

Under rear/front wash mode, initial level is in the medium.
Each time you press the "POSITION >" or "POSITION <" button to adjust the washing water volume accordingly, 3 levels can be adjusted, default setting is level 2. and corresponding indicator will on under different level.

SEAT TEMP ADJUSTMENT

Seat heated after sitting, heat preservation after reaching the set temp. The initial level is in the medium. Press plus button to increase the seat temperature, press minus button to decrease the seat temperature.
Total 3 levels (including neutral), and corresponding indicator will on under different level.

MASSAGE

During rear/front wash mode, press the "MASSAGE" button, function will start after a beep.
Interval massage mode: The nozzle sprays with varying pressure.
Remark:
The Massage cycle order is interval massage > regular cleaning.

OSCILLATING

During rear/front wash mode, press the "OSCILLATING" button, function will start after a beep.
During swing function, the nozzle will oscillate back and forth. Press the "OSCILLATING" button again to stop swing function. Pressing the "STOP" button will stop all cleaning functions.

DRYER

Press the button, drying function turns on. (Initial level is in the medium. Press plus button to increase warm dry temp. Press minus button to decrease warm dry temp, total 3 levels, and corresponding indicator will on under different level) Auto off after 2 mins or off by pressing the stop button.
Function will stop if user leaves.

Using Instructions

FLUSH

Press "flush" button to activate flushing.

PERSONAL SETTING USER1/PERSONAL SETTING USER 2

Under rear/front wash mode, you can set your preferred water temp, wand position, flow and warm dry temp. While cleaning is in progress, set your preferred water temp, flow, wand position and warm dry temp, and then press and hold (User1) or (User2) for 2 seconds or longer. After (User1) or (User2) is pressed, please push the button used for rear/front wash.

DEODORANT

Press "DEODORANT" button to turn on/off the function of deodorizer.

CHILD MODE

Press "CHILD MODE" button to turn on child mode. The users can still turn on the cleaning or dryer functions even the seat sensor does not identify any sitting. Also under child mode, all the functions are under softer condition and users is unable to adjust it to the highest gear. No matter if any operation, it will automatically exit child mode after five minutes.

ELDER MODE

When the user is sitting on the seat, press "Elder Mode" button to turn on elder mode. And then the users can choose rear wash or front wash. After washing, it will automatically turn on dryer and flushing. After leaving the seat for 30 seconds, it will automatically exit elder mode.

MICRO BUBBLE

Press "BUBBLE" button to turn on/off micro bubble spray for softer and cleaner washing.

ECO

Press the button to enter energy saving mode.

Under energy saving mode, seat temperature is low(level 1) to achieve energy saving; only the power indicator light on the display is on, others are off.

Remark:

※Energy saving mode will be suspended and goes to function mode if someone uses the seat in the middle of energy saving.

※Seat temperature returns to the level which is settled, the display lights up normally.

LED

Press "LED" button to turn on/off nightlight function.

SELF-CLEANING

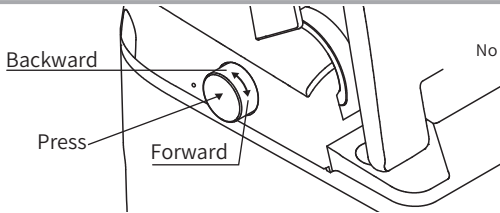
Press the button of "SELF-CLEANING", spray bar will stretch out for a round trip movement for self-cleaning and automatically stop after three round-trip movements.

COMBINATION FUNCTION KEYS

※STOP + FRONT wash: Long press for 5 seconds to activate or deactivate the night light function.

※STOP + OSCILLATING: Long press for 5 seconds to start and close the microwave distance sensor.

Instruction



Knob function description
No need to reset the stepless knob after use

■ Sitting

- Front wash: Knob forward, spray bar extend, front wash works about 2 minutes.
- Rear wash: Knob backward, spray bar extend, rear wash works about 2 minutes.
- Nozzle position: Under front/rear wash, knob forward or backward to adjust nozzle position.
- Stop: Under front/rear wash, press the knob to stop current working function.
- Drying: Without any function working, long press the knob for 2 seconds to start drying;
Knob forward to make the wind temp higher, knob backward to make the wind temp lower.
- Flush: Without any function working, press the knob to flush.

■ Not sitting

- Press the knob to flush.
- Long press the knob for 5 seconds to start or close the knob indicator.

■ Foot sensing

- When the lid and seat are closed, short touch the sensing area with foot to realize the flushing function.

Cleaning

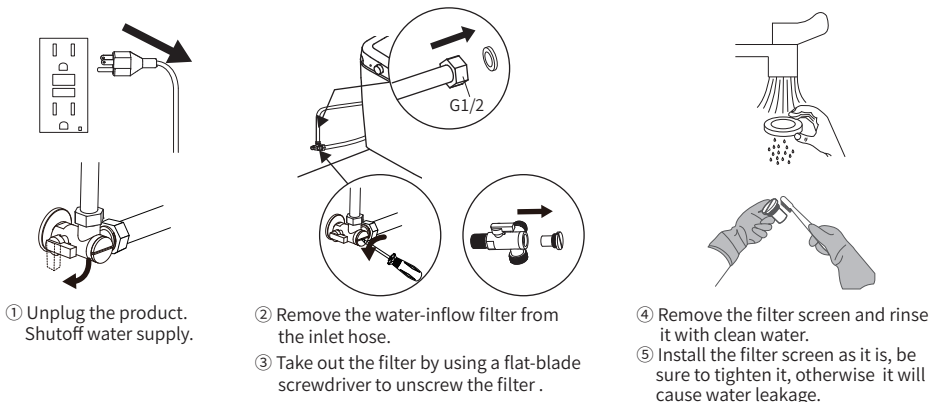
Maintenance and cleaning of lid and seat.

1. Disconnect the power, turn off tee valve.
2. In case of using a mixture of washing agent and water as well as any available solution for seat cleaning, use soft and wet sponge or cloth to clean the seat. Use a soft towel to make the seat dry, or let it dry naturally.
※The product is an electric appliance. Be careful not to allow water to get inside or leave detergent in the gap between the top unit and the bowl unit. Doing so could damage or malfunction.
※Avoid using materials that will damage the surface-clean the surface with a soft and wet sponge or cotton cloth, instead of materials that can damage the surface.
※Corrosive chemicals or cosmetics (such as cleaners containing abrasive compounds and aftershave) should not come in contact with the seat as this will damage the surface.
3. Connect the power, turn off tee valve.

Maintenance and cleaning of the bowl.

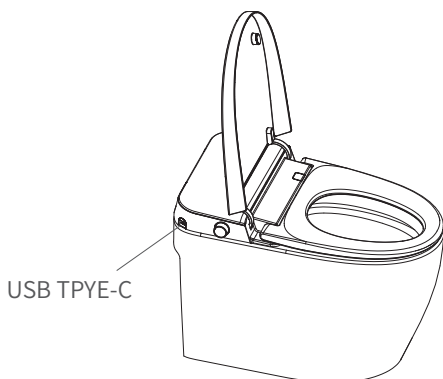
1. Disconnect the power.
2. The bowl unit can be cleaned with a toilet brush, toilet detergent or a similar tool.
※Corrosive chemicals (such as cleaners containing abrasive compounds and strongly acidic cleaners or strong alkaline cleaners) should not wash the bowl as this will damage the surface of bowl.
※Wire brush and abrasive nylon scrubbing brush should not wash the bowl as this will damage the surface of bowl.
※Do not use any water repellent, stain-proofing cleaner or surface coating agent.
3. Connect the power.
※Notice: If the bowl unit is clogged, use commercially available tools that are made for unclogging toilet.

Cleaning The Water Strainer Filter

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- ① Unplug the product. Shut off water supply.
 - ② Remove the water-inflow filter from the inlet hose.
 - ③ Take out the filter by using a flat-blade screwdriver to unscrew the filter .
 - ④ Remove the filter screen and rinse it with clean water.
 - ⑤ Install the filter screen as it is, be sure to tighten it, otherwise it will cause water leakage.

Measures For Special Cases

When the toilet can't be flushed automatically due to power interruption.



When the power is off, connect to the USB TPYE-C with a power bank to achieve the power off flushing.

When the toilet can't be flushed automatically due to water interruption.

- ① Flush away the sewage in the toilet by a special basin for taking in water.
- ② After water flushing, water level is lowered and water is added to avoid stink.

Notice:

When the toilet can't be flushed automatically due to water interruption. After long term idle condition, make sure to wash it for several times and the inner pipelines are cleaned before use.

Maintenance in case of long-term idle status

- ① Disconnect the power plug, and turn off the tee valve, unscrew inlet hose. Exhaust the water inside inlet hose.
- ② Press the release button of the product, exhaust the water inside the toilet.

Trouble Shooting

Phenomenon	Reasons	Measures
The product out of work	Whether the power supply is plugged in.	Insert the plug or detect the power socket.
	Power failure.	Wait until the power is restored.
	The leakage protector is disconnected.	Insert the plug the power socket, press reset button on the plug.
<ul style="list-style-type: none"> ➤ Rear cleaning ➤ Front cleaning ➤ Dry <p>The toilet does not flush even when the button is pressed.</p>	The wand extends but water does not come out.	Has a water failure occurred? Press the “stop” button and wait until the water failure is over.
	The cleaning water pressure is weak.	Is the water supply valve close ? turn on the tee valve.
		Is the water filter drain valve clogged with foreign matter? Clean or replace the filter.
	Low water temperature setting	Use the water temperature keys on the remote control to adjust the cleaning water temperature.
	The seat sensor may have difficulty detecting some sitting posture.	Sit back on the toilet seat.
The nozzle stops cleaning suddenly.	If the user moves too fast or leaves the seat, the seat sensor cannot detect in short time.	Sit back on the seat sensor detection position, then start the relevant button.
Low water pressure when rear/front wash.	Filtration screen of inlet angle valve may be blocked	Clean or replace the filter.
	The water-inflow hose may leakage	Check the hose and tighten it.
Deodorization effect is not obvious.	The seat sensor does not sense someone sitting (no deodorizing sound)	Sit back on the seat sensor detection position.
	Activated carbon filter block or spacer may be blocked.	Remove the deodorizing window to clean or replace the activated carbon filter.
Deodorant function continues to work after user leaves.	The deodorant function will be continue to work for 20 seconds in order to remove the residual odor after the use leaves.	It's common phenomenon.
Water comes out unexpectedly from the wand.	Abnormal operation	Disconnect the power plug and wait about 1 minutes before inserting it again.
Water comes out unexpectedly from the inlet hose.	the inlet hose may damage	Replace the inlet hose.
The toilet seat does not get warm.	The seat sensor may have difficulty detecting some sitting postures.	Sit back on the toilet seat.
	The toilet seat temperature set a low level.	Use the remote control to adjust seat temperature.

Trouble Shooting

Phenomenon	Reasons	Measures
The dry temperature is not enough.	Lower dry temperature is set.	Use the remote control to adjust dry temperature.
The toilet does not flush when the button is pressed.	Water is not available from the water supply.	Use a bucket full of water to flush.
	The water supply valve is not fully open.	Check the tee valve.
Waste material does not flush down completely.	The water supply valve is not fully open.	Check the tee valve.
	The water filter is clogged.	Clean the filter.
	The water supply to the toilet may disrupted by other running water fixtures.	Cease using other fixtures and then flush the toilet.
	Flushing may be difficult due to the consistency of the waste material.	Flush the toilet again. If the bowl is not cleaned with a flushing remove the stains with a brush or similar instrument.
There is residue on the bowl unit surface.	Oil and other hard-to-see grime may stick to the bowl unit surface.	Clean the bowl with a non-abrasive toilet detergent.
The toilet does not flush when water pressure is normal.	Flushing valve failure.	Please professional maintenance personnel should be checked and maintained.
The remote control fail to control the toilet.	Lower battery	Replace with new batteries.
	Battery polarities are mounted reversely.	Reinstall properly.
	The remote control is too far from the toilet.	Get close to the toilet.
	The remote control transmitter or the top unit receiver may be blocked.	Remove obstructions,dirt,water droplets or any other blockages.
LED.	The indoor light is too bright.	Please turn off the indoor light and close the curtain.
The top unit is unstable.	There is clearance between the toilet seat cushion and the bowl.	It's common phenomenon.
Water is leaking from the plumbing connections	nuts in a connection are loose.	Tighten them with a tool such as monkey wrench.
	The water leak does not stop.	Close the water supply valve and seek repair.
A strange sound is emitted from the top unit.	when user sit on the toilet seat,the seat switch turns on.a click sound is heard.	It's common phenomenon.

※Notice:

If you are in trouble, please read the above troubleshooting and repair the product according to the instruction of the solution. If the problem is not in the common troubleshooting, please contact the professionals, dealers, or call the national unified service hotline to ask for help.

Please note that there will be no any notification if any changes to this product and also accessories. There may be differences between contents and material objects, please subject to the latter one.

Maintenance Service Sheet

Product		Product code	
The selling store		Purchase date	
Province	City	Dealer (signature) :	
Maintenance content			
<p>Free maintain regulation:</p> <p>1、Free maintenance is provided when you use it properly in accordance with instructions and under warranty.</p> <p>2、Please contact the dealer or the company if the fault occurs under warranty.</p> <p>3、The following situations is chargeable for maintenance under warranty:</p> <p>① Faults or damages caused by the improper operation, repair or reinstall.</p> <p>② Faults or damages caused by forced movement after the product is installed.</p> <p>③ Faults or damages caused by earthquakes, fires, floods, lightning strikes, corrosive liquids, abnormal voltages and other natural disasters.</p> <p>④ Faults or damages caused by other approaches which are not for family-use.</p> <p>⑤ Fail to provide the maintenance-service sheet.</p> <p>⑥ There is no detailed records or there are modified records on the maintenance-service sheet.</p> <p>4、This maintenance-service sheet is valid.</p> <p>5、This maintenance-service sheet is unrepeatable, please safe keep it.</p> <p>6、The customer can go to the local repair network or sent the products back to the company for free repair within three years from the purchase date.</p>			
<p>Executive standard: CONFORMS TO UL STD. 1431/UL STD. 1591 ASME A112.4.2-2021</p> <p>Warranty period: within three years from the purchase date</p>			

- Due to the constant improvement about our products, we will keep the final interpretation of products change.
- If the products you bought exist differences from the instruction, please in kind prevail.



NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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