

# SINKOLOGY<sup>®</sup>

We believe in the quality of our products; that's why  
we stand behind a lifetime warranty.

## Registration

### Thank you for purchasing a Sinkology product!

We believe in the quality of our products; that's why we stand behind all of them with our Sinkology Everyday Promise™ lifetime warranty.

- Access to exclusive offers, coupon codes, promotions, and product giveaways
- Updates on new products and accessories relevant to you and your product
- Opportunities to give feedback related to new products and programs
- A virtual high-five from our team of Sinkologists

Thank you, and we look forward to hearing more from you!

**To register your product online visit:**  
<http://www.sinkology.com/registration>

## Download

### Download a digital version of this guide.

Go to the App Store on your phone and download a free QR Reader App. Open the App on your phone and follow the instructions to scan a QR code.

### Téléchargez une version numérique de ce guide.

Accédez à l'App Store sur votre téléphone et téléchargez gratuitement l'application QR Reader. Ouvrez l'application sur votre téléphone et suivez les instructions pour numériser un code QR.



## #ShowUsYourSink

Do you have a beautiful kitchen or bathroom sink or copper tub from Sinkology installed in your house? If so, follow the steps below, and we'll send you a **FREE GIFT**.

Just follow these simple steps to receive your **FREE** Sinkology Care IQ® Kit designed specifically for your sink's material:

- Like us on Facebook or follow us on Instagram
- Visit: **Sinkology.com/ShowUsYourSink**
- Complete the online form and upload a clear photo of your installed Sinkology sink or tub
- Receive your FREE Sinkology Care IQ Kit!

Facebook.com/Sinkology    Instagram: @Sinkology

Want to be featured? Post your photo on social media using the hashtag #ShowUsYourSink and tag Sinkology.

Valid for US Residents Only.  
Visit [Sinkology.com/Privacy-Policy](http://Sinkology.com/Privacy-Policy) for terms.  
Terms, conditions and ownership rights may apply.

## Installation

Sinkology is bringing the power of professional installation directly to your phone with the BILT® app. Using BILT Intelligent Instructions, you can easily access clear steps for installing your Sinkology sink.

Move seamlessly through the installation process on your own timeframe and budget, one expertly guided step at a time. Here's how simple it really is with BILT:

- Download the free BILT app on your smartphone
- Search for "Sinkology" in the app to browse all install instructions, or search for your sink install type (examples: bath drop-in, kitchen farmhouse undermount)
- View all of the tools and parts you'll need for your installation
- Follow along, step-by-step with video guidance and professional tips

Our partnership with BILT ensures that every project can move forward with easy-to-follow, simple-to-use instructions. Now it's time to get to work!

BEFORE YOU BEGIN

3D INTERACTIVE INSTRUCTIONS  
FOR THIS PRODUCT CAN BE FOUND IN

**BILT.**<sup>®</sup>

Intelligent Instructions

DOWNLOAD THE FREE APP



## Cleaning + Care

Sinkology Care IQ® Kits have everything you need to properly clean and protect your Sinkology sink and keep it eye-catchingly beautiful for years to come. All Sinkology Care IQ Kits contain cleaning and care products, including our Defend Sealant and our Restore Cleaning Solution, specifically packaged for Fireclay, and Stainless Steel/ Nickel surfaces.

For specific tips on how to best clean and care for your sink, visit our Cleaning + Care resources on [www.Sinkology.com](http://www.Sinkology.com).

### Accessories

Completing your sink is easy with Sinkology's expertly designed and crafted kitchen and bath accessories. From InSinkErator-compatible drains to protective bottom grids, we've curated a line of products that pair perfectly with Sinkology kitchen and bath sinks and tubs. Our SinkSense accessories include:

- Bottom Grids
- Drains
- GridLogic Latch-on Bottom Grid Organizer
- Breeze Non-Scratch Scrubber
- Sound-Dampening Kit
- Installation Kit with Caulk

All products are available on [Sinkology.com](http://Sinkology.com) and to purchase from our retail partners.



## Copper Cleaning + Care

### The Nature of Copper

Ever have an old perfect pair of blue jeans? Or a comfortable pair of broken-in boots? Time breaks these things in, and the way we use them molds them to our shape. Copper is a lot like that. If you've ever compared a shiny new penny to an older penny, you see the difference in color. That's because copper has a living finish that changes and evolves with how you use it. It's what makes copper beautiful and raw. The living finish is called the patina, and it's a natural protective coating that ensures copper won't corrode.

The patina of your copper sink will always change. Certain acidic foods or chemicals will strip it off, and time will bring it back. It will go from light to dark, from extreme to subtle, but one thing's for sure: it will always be changing. Just like with life, change is the only constant. And change is good.



# Copper Cleaning + Care

## Copper Maintenance

While the sink will never look the same as the day you installed it, it will always be a striking centerpiece in your room that you will use heavily. It's a very unique looking and beautiful material, but it's also a very strong and resilient metal.

The patina helps protect the sink from corrosion, so you'll never have to worry about rust or brittleness of the metal. Because of this, maintenance is very simple: just keep your sink clean. Here are a few tips on the daily care and maintenance:

- Clean after use with warm water, a gentle dish soap, and a soft cloth
- As with any surface that comes in contact with food, avoid harsh chemicals
- Clear out food debris and dishes to prevent temporary discoloration
- Apply Sinkology Copper Armor or our Copper Care IQ Defend Protective Sealant regularly to protect and shine your copper sink's finish

## Restoring Patina

It's inevitable. Discoloration will occur with a copper sink; it's the nature of the metal. There are many reasons why discoloration occurs: harsh chemicals, long exposure to acidic materials (lemons, ketchup, toothpaste, etc.) or other types of food, general heavy use, etc. But, don't panic.

When discoloration happens, time and patience are typically all that are needed for your sink's patina to restore and blend in. You may see shiny spots, but rest assured: the patina will return to these areas and even out across your copper sink. You don't need to do anything in particular to allow the patina to eventually return, but if you would like to help the colors blend more quickly, here are a couple of tips:

- Wash your sink rigorously with hot, soapy water and a Sinkology Breeze Scrubber. Scrub hard enough to lighten the patina a few shades in problem areas, but be sure not to take the patina completely off
- Rinse clean with hot water and dry with a microfiber cloth (included in the Copper Care IQ Kit). This intense scrubbing combined with hot water will help accelerate and blend the natural patina of your copper sink. Avoid using Copper Care IQ Defend on shiny spots to let the patina process occur naturally

If you don't clean your sink regularly, you may also see some green build-up on particularly dirty areas. Don't be alarmed; this is just oxidation. Simply scrub the area with your Sinkology Breeze Scrubber or your fingernail until the build-up is removed and then clean the area.



Discoloration / Spotting

Scrubber + Soapy Water

Rinse + Dry

## Everyday Promise™ Lifetime Warranty

Sinkology is proud of the products we create, and we want you to love them: every day, every year, for life. The Sinkology Everyday Promise is our lifetime guarantee that your Sinkology product will withstand normal daily residential use and will always perform to your satisfaction.

We back all of our products with the Sinkology Everyday Promise, day in and day out. If you are not satisfied with your Sinkology product, simply return it to the store you bought it from or contact Sinkology for replacement or refund. Please note that replacements and refunds are determined by Sinkology and do not include installation costs. Damage due to abnormal wear and tear will be reviewed on a claim-by-claim basis.

At Sinkology, we carefully handcraft our products to handle the bumps, drops, and messes that come with daily life. We make products our own families love, and we create products that can withstand the creativity, lifestyle, and needs of a busy household.

When you're feeling excited to try a new recipe, or it's time to give your newborn his or her first bath, you can trust that we are there for you. Turn to Sinkology with confidence that the product you're buying—no matter if it's a fireclay kitchen sink or solid copper bathtub—is backed by our promise every day, every year, for life.

### **This is our promise to you.**

If you would like to make a warranty claim, you may contact us as follows:

Email: [customerservice@sinkology.com](mailto:customerservice@sinkology.com) or

Phone: 866-915-3003



SINKOLOGY.COM

