

Thank you for choosing Cranach and becoming part of our journey toward excellence.

Should you ever need assistance, our support team is ready to help ensure your experience with us remains nothing short of exceptional. Please keep this card as a symbol of our commitment to you, today and always.

CRANACH USA team

LIMITED LIFETIME WARRANTY

CRANACH®

NKBA | KBIS GLOBAL CONNECT

Congratulations on your purchase!

How to Register:



Step 3:
Fill out the registration form with your purchase details.

Thank you for choosing CRANACH!

CRANACH warrants its products to the original consumer purchaser to be free from defects in materials and workmanship as long as the purchaser own it. All finishes carry a lifetime warranty in residential and 10 year warranty in commercial plumbing service as long as the consumer purchaser owns it.

If the faucet should ever develop a leak or drip during warranty period, CRANACH will free of charge provide the parts necessary to put the faucet back into the good working condition and will replace any parts or finishes proven defective under normal installation, use, and service to the original consumer purchaser.

Installation or maintenance and cleaning must be in compliance with instructions furnished with every CRANACH product. CRANACH recommends using a certified plumber for all faucet installation and repair.

Finish Characteristics and Variations

Cranach offers a range of finishes, including specialized options that may naturally vary in brightness and tone due to the finishing process. These variations are inherent to the product and are regarded as intentional design elements, not defects.

Special finishes may undergo natural transformations, such as developing a distinctive patina or other unique characteristics, which are considered intrinsic qualities of the product, and are not classified as defects.

Warranty Limitations and Exclusions

Damage resulting from misuse, abuse, accidents, or improper installation will render this warranty null and void.

Use of non-genuine Cranach parts will also void this warranty.

This warranty is strictly limited to the replacement of defective parts. Incidental or consequential damages, as well as labor, repair, or replacement costs, are expressly excluded from coverage.

Warranty Legal Notice

Some states do not allow the exclusion or limitation in incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, as you may have other rights which vary from state to state

Replacement parts can be obtained from your local dealer or directly from CRANACH. If you find a problem with your product, please immediately contact your nearest CRANACH dealer or sales representative by:

Customer hotline: 888.263.8999
Email: support@cranachhome.com.