### **Table of Contents**

### To register your fan, please visit: www.CasablancaFanCo.com/register

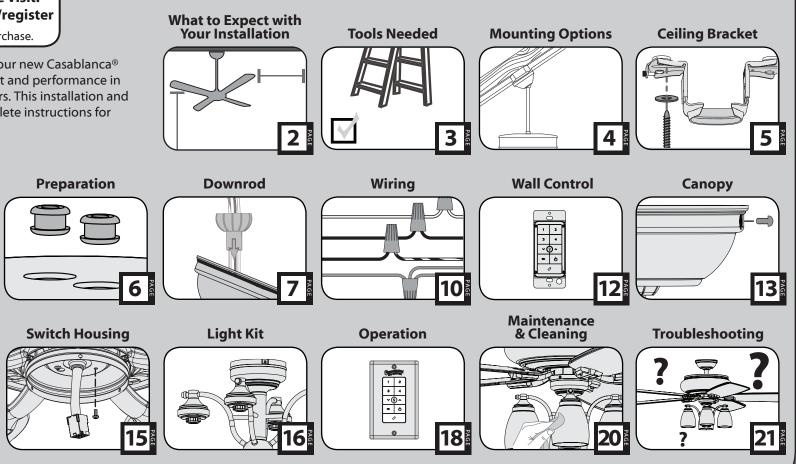
Save your receipt for proof of purchase.

Congratulations on purchasing your new Casablanca® ceiling fan! It will provide comfort and performance in your home or office for many years. This installation and operation manual contains complete instructions for installing and operating your fan.

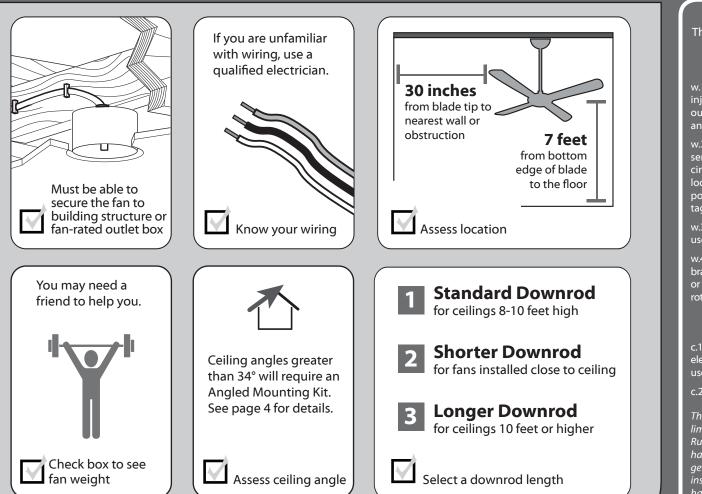
14

We are proud of our work and appreciate the opportunity to supply you with the best ceiling fan available anywhere in the world.

Blades



### What to Expect with Your Installation



### **Read and Save These Instructions**

This product conforms to UL Standard 507.

### **A**WARNINGS

w.1 - To reduce the risk of fire, electrical shock, or personal injury, mount fan directly from building structure and/or an outlet box marked acceptable for fan support of 70 lbs (31.8 kg) and use the mounting screws provided with the outlet box.

w.2 - To avoid possible electrical shock, before installing or servicing your fan, disconnect the power by turning off the circuit breakers to the outlet box and associated wall switch location. If you cannot lock the circuit breakers in the off position, securely fasten a prominent warning device, such as a tag, to the service panel.

w.3 - To reduce the risk of fire, electrical shock, or motor damage, use only Casablanca Solid State Speed Controls.

w.4 - To reduce the risk of personal injury, do not bend the blade brackets when installing the blade brackets, balancing the blades, or cleaning the fan. Do not insert foreign objects in between rotating fan blades.

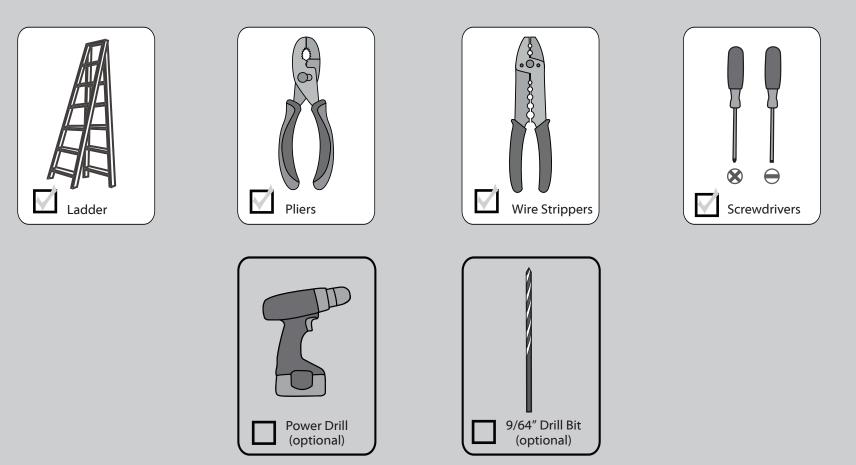
### **A**CAUTIONS

c.1 - All wiring must be in accordance with national and local electrical codes ANSI/NFPA 70. If you are unfamiliar with wiring, use a qualified electrician.

c.2 - Use only Casablanca replacement parts.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions may cause harmful interference to radio communications.

### **Tools Needed**



If mounting to a support structure, you will also need these tools.

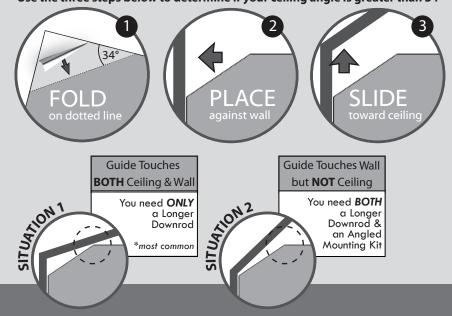
### If you have a flat ceiling:

Hang your fan by a standard downrod (included).

#### If you have an angled ceiling:

- 1. You will need a longer downrod (sold separately).
- 2. If your ceiling angle is greater than 34°, you will also need an Angled Mounting Kit (*sold separately*).

Use the three steps below to determine if your ceiling angle is greater than 34°



### **Mounting Options**

OPTION 1

PTION

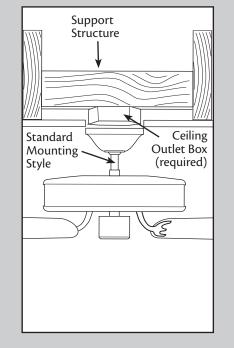
N

Standard

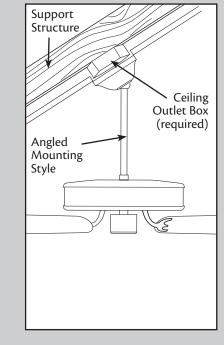
Angled

Mounting

Mounting



Use **Standard Mounting** or **Low-Profile Mounting** to hang the fan from a flat ceiling.



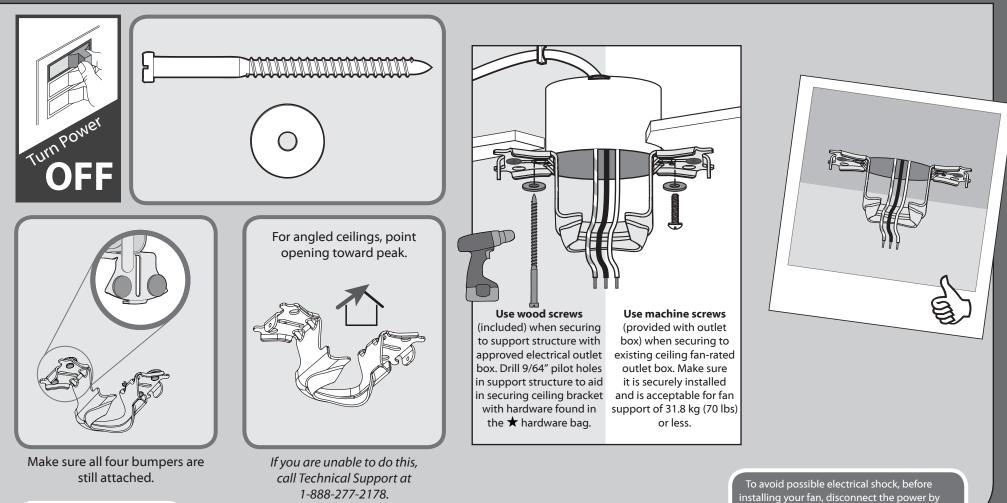
Use **Angled Mounting** to hang the fan from a vaulted or angled ceiling.

4

### **Ceiling Bracket**

turning off the circuit breakers to the outlet

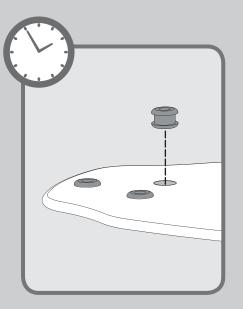
box associated with the wall switch location.



Refer to warning w.1 on pg. 2

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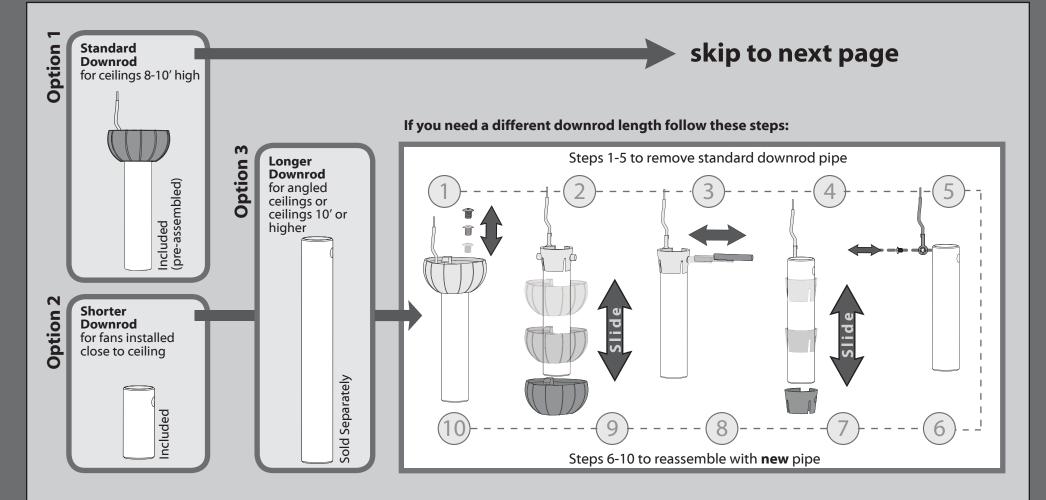
Time Saver Tip: Get a helper to insert grommets, found in the ■ hardware bag, into the blades while you're doing the next couple of steps.

EE DISCARD Remove the shipping blocks from the  $\bigotimes$ 

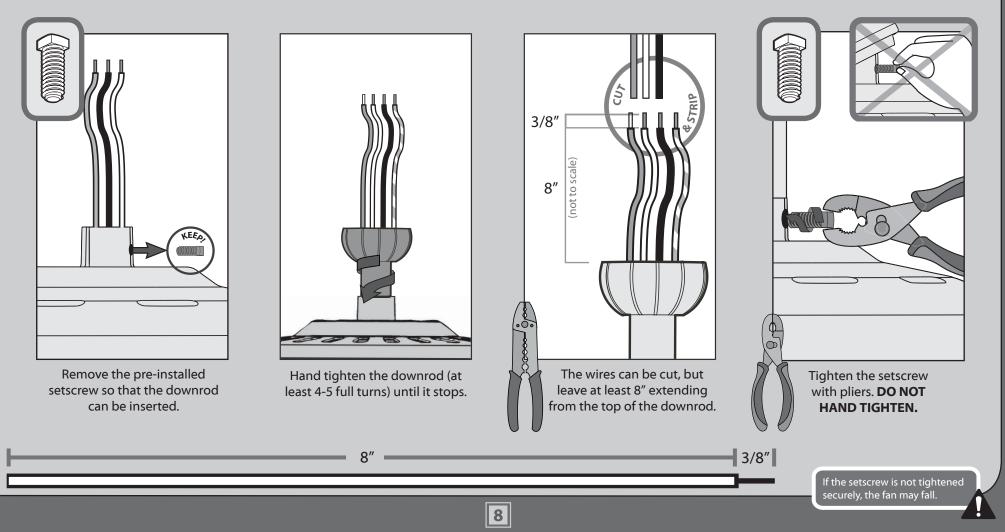
# Remove the shipping blocks from the motor. Save the screws. They will be needed for blade iron installation.

**Note:** Some fans will have a shipping ring instead of shipping blocks. Please remove the ring and save the screws.

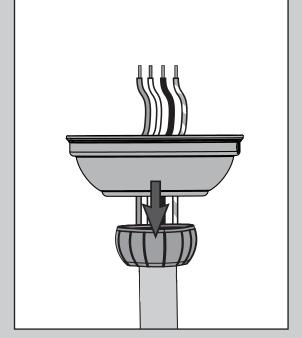
### Downrod



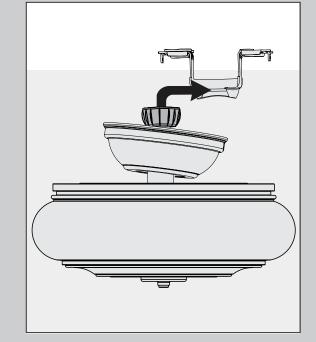
### **Downrod (continued)**



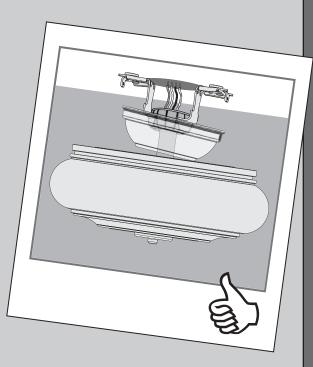
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Put the wires and downrod through the canopy. Let the canopy sit loosely on top of the fan.



**DO NOT PICK THE FAN UP BY THE CANOPY OR WIRES.** Place the downrod ball into the slot in the ceiling bracket.

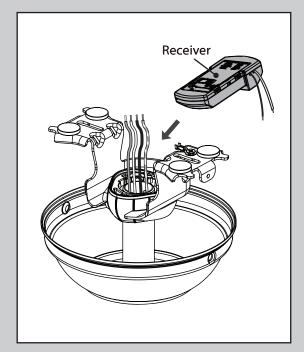


Note: To connect the wires, hold the bare metal leads together and place a wire connector over them, then twist clockwise until tight.

from the  $\star$  hardware bag:

Connect the 3 grounding wires

downrod, and ceiling bracket.



Place the receiver on top of the downrod assembly as shown.

ROM CEILING Using an orange wire connector green/yellow stripe (grounding CROM FAN (green, green/yellow stripe, or bare copper) coming from the ceiling, green/yellow stripe CEILING BRP

> Turn the splices upward and push them carefully back through the hanger bracket into the outlet box. Spread the wires apart, with the grounded wires on one side of the outlet box and the ungrounded wires on the other side of the outlet box.

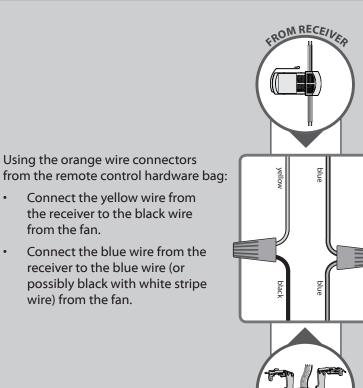
Refer to CAUTION c.1 on pg. 2



from the fan.

•

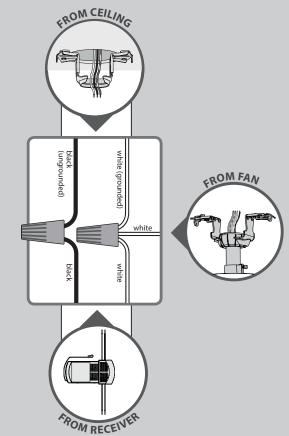
1.888.227.2178



ROM FAN

Using the orange wire connectors from the  $\star$  hardware bag:

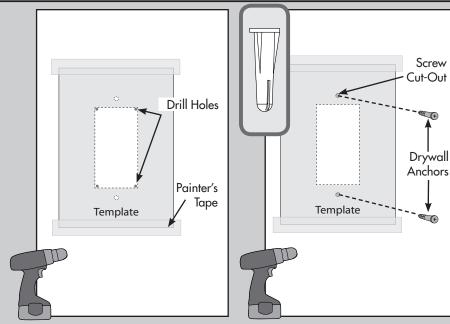
- Connect the black (ungrounded) • wire from the ceiling to the black wire from the receiver.
- Connect the white (grounded) wire from the ceiling to both the white wire from the receiver and the white wire from the fan.



Turn the splices upward and push them carefully back through the hanger bracket into the outlet box. Spread the wires apart, with the grounded wires on one side of the outlet box and the ungrounded wires on the other side of the outlet box.

Refer to CAUTION c.1 on pg. 2

Wall Control



1. Tape the provided wall control template with painter's tape at the desired installation area. 2. Drill holes inside the four

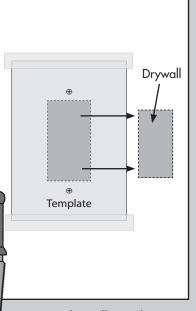
corners of the template. Note: Make sure the wall control template is level before proceeding to the next step.

1. Using a 9/64 drill bit, drill a hole in each screw cut-out on the wall control template.

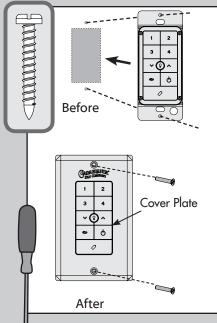
Screw

(t)

2. Using a hammer, tap a drywall anchor found in the wall control hardware bag into each hole until the drywall anchor is flush with the wall.



- 1. Using a drywall punch saw, cut out the interior shape of the template using one of the four drilled corners as a starting point.
- 2. Remove the template and the cut-out section of drywall.

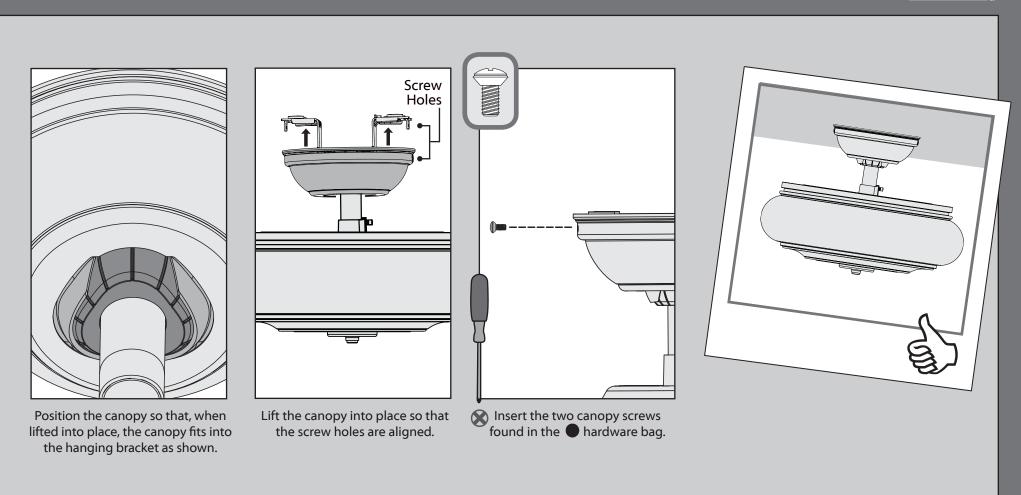


- 1. Insert the wall control into the
- dry wall cut out.
- 2. Align the screw holes in the wall control with the drywall anchors.
  - 3. Install the cover plate using a Phillips Head screwdriver to secure the two cover plate screws found in the wall control hardware bag through the wall control and into the drywall anchors.

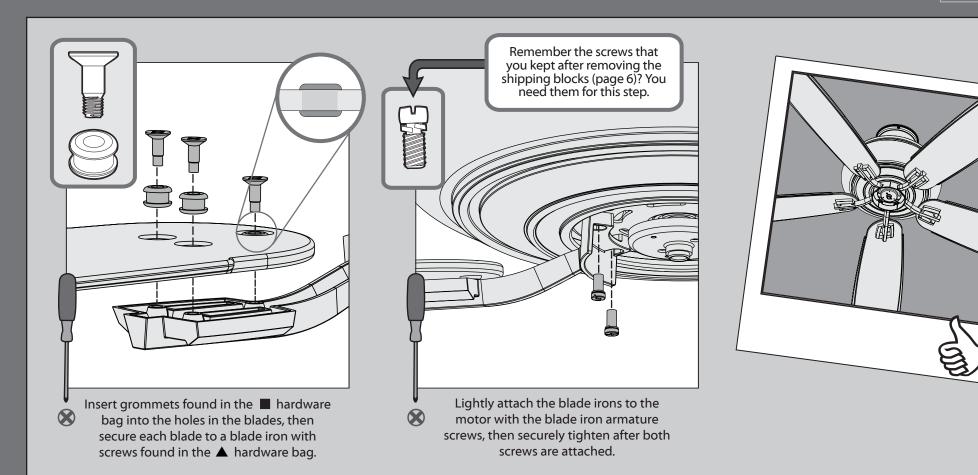
If you are using a outlet box for wall control installation, the wires coming from the wall control must be grounded using the attached green wire. If not placed in an outlet box, cap the green wire coming from the wall control with an included wire nut.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

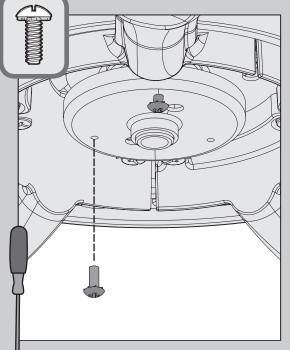
Canopy



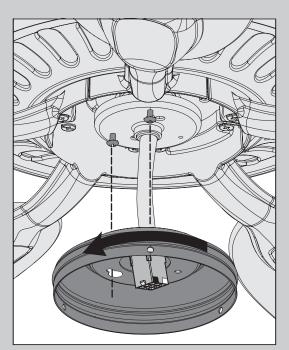
### Blades



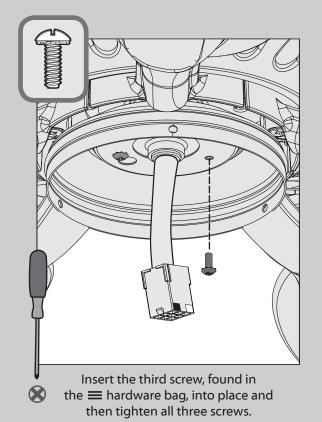
### **Switch Housing**



 Screw two housing assembly screws
from the = hardware bag halfway into the motor housing. It does not matter which two screw holes you choose.



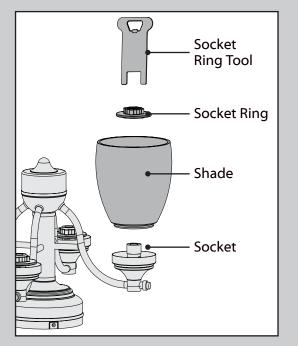
Feed the wire plug through the center hole of the upper switch housing, then wrap keyhole slots around the screws and twist counterclockwise.



Make sure the upper switch housing is securely attached to the mounting plate. Failure to properly secure all 3 assembly screws could result in the switch housing fixture falling.

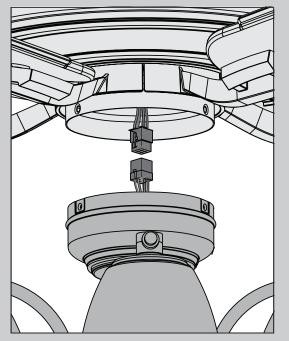


Light Kit

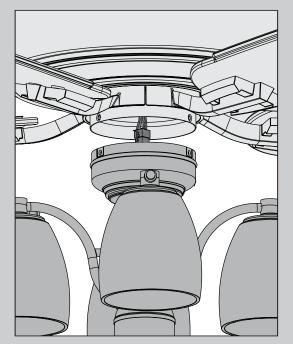


To install each shade, remove the socket ring from the socket. Insert the shade onto the socket and install the socket ring. Tighten each socket ring by turning clockwise with the socket ring tool.

Want to install your fan without a light kit? Go to www.CasablancaFanCo.com/FAQs and click "How do I install my fan without the light kit?"



Connect the plugs from the upper and lower switch housings. Make sure to line up the colored markings on the connectors.

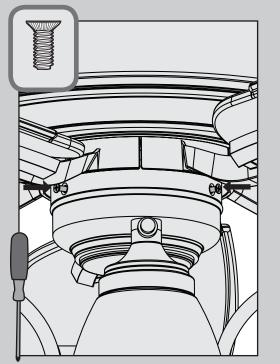


Lift the lower switch housing up and align the screw holes in the upper and lower switch housings.

Note: In compliance with US federal energy regulations, this ceiling fan contains a device that restricts its light output. Exceeding the wattage limit marked on the MAX wattage sticker affixed to the light socket(s) may result in fire hazard or improper operation.

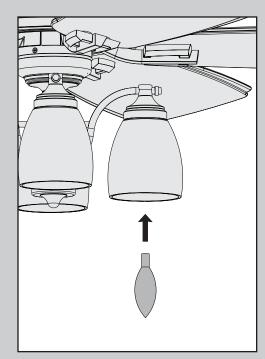
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### Light Kit (continued)



Install the three switch housing screws, found in the  $\equiv$  hardware bag. Tighten all three screws securely.

Make sure the lower switch housing is securely attached to the upper switch housing. Failure to properly secure all 3 assembly screws could result in the light fixture falling.



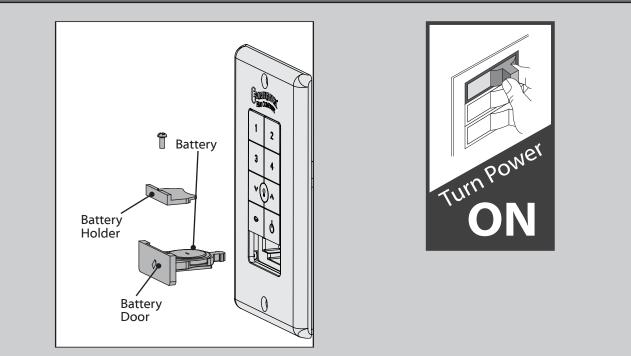
Install a bulb into each of the sockets. When necessary, replace with bulbs of the same type and wattage.



### See next page for fan **m** operation instructions.



### Operation



Before operating the wall control, press on the

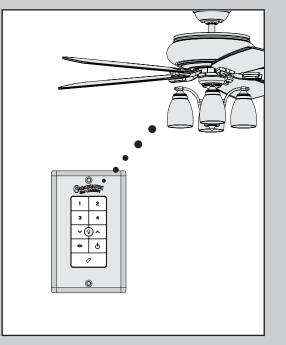
battery door to eject it. Unscrew the battery

holder. Insert the battery, found in the control

hardware bag, with the positive (+) side facing

downward. Reinstall the battery holder and

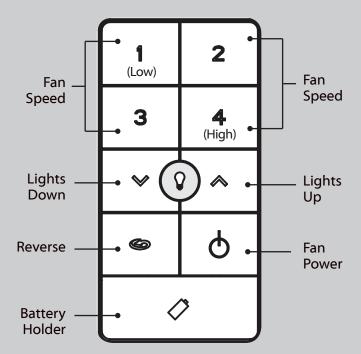
reinsert the battery door into the wall control.



# The remote transmitter is already paired to the receiver and ready to use.

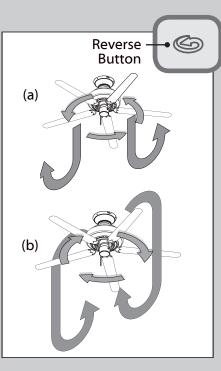
**Note:** If you would like to operate multiple fans or multiple remotes, or if your remote is not working, please see the Troubleshooting section at the end of this manual.

### **Operation (continued)**



Quickly press the up or down arrow to turn the lights off and on. Hold the up or down arrow to raise or dim the light level. The reverse button changes the direction that the blades turn. The power button turns the fan off and on.

**Dimming Mode:** To enable dimming, you must first set your remote to Dimming Mode. To toggle Dimming Mode on or off, hold down the Fan Power button while pressing the Light Down arrow twice.



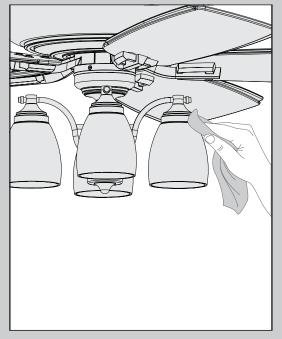
The reverse button on the wall control changes the air flow pattern. **In warm weather**, use (a) downward air flow pattern. **In cold weather**, use (b) upward air flow pattern. The Safe-Exit Program gives you about thirty seconds of light when you turn the lights off to exit the room before the lights go out. To use Safe-Exit:

- Press the fan power button off for at least three seconds to initiate the Safe-Exit Mode.
- The lights will flash for visual confirmation.
- The lights will stay on 50% brightness for 20 seconds and then begin to dim. After a total of 30 seconds, the lights will be completely off.





Be sure to turn off power to the fan before performing any maintenance or relamping.



For cleaning the fan, use soft brushes or cloths to prevent scratching. Cleaning products may damage the finishes.

For questions regarding removing a light kit, call customer service 1-888-227-2178.



### Troubleshooting

### Fan doesn't work

- Press a fan speed button (1-4).
- Check the wall control battery.
- Check the circuit breaker to ensure the power is turned on.
- Make sure the blades spin freely.
- Turn off power from the circuit breaker, then loosen the canopy and check all the connections according to the wiring diagram on page 10-11.
- Check the plug connection in the switch housing.

### **Noisy Operation**

- Tighten the blade and blade iron screws until they are snug.
- Check to see if any of the blades are cracked. If so, replace all of the blades.

### **Excessive wobbling**

- Tighten all of the blade and blade iron screws until they are snug.
- Turn the power off, support the fan carefully, and check that the hanger ball is properly seated.
- Use the provided balancing kit and instructions to balance the fan.

# Lights dim when turned on or do not turn on at all.

 Make sure the wattage of the light bulbs installed matches the specifications on the light sockets.

### Remote does not work

- Make sure the battery is installed correctly.
- Install a new battery.
- If the remote still does not work, you may need to pair your remote. To prevent faulty operation, please disconnect power (at the wall switch, breaker, or fan) from all other ceiling fans within range while **pairing.** To pair: cycle power to the fan by turning power off and back on at the wall switch (or circuit breaker if necessary). Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to pair the remote. If applicable, the fan will turn on and the lights will flash and stay on to indicate successful pairing.

### AUTHORIZED SERVICE CENTERS

For the most updated list of Casablanca Authorized Service Centers, visit www.CasablancaFanCo.com or call toll free 1-888-227-2178.

### Lights will not dim

- To enable dimming, you must first set your remote to Dimming Mode. To toggle Dimming Mode on or off, hold down the Fan Power button while pressing the Light Down arrow twice.
- Ensure each bulb you are using supports dimming.

### **Troubleshooting (continued)**

Installing Multiple Fans with Independently Operating Remote Controls



To install multiple fans with independently operating remote controls, **there is no need to perform any pairing procedures**. Each set of receiver/transmitter is already paired. Simply install each receiver into a fan and use the appropriate transmitter to operate each fan.

If your remote is not working, see the "Remote does not work" section on the previous page.

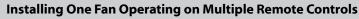
#### Installing Multiple Fans Operating on a Single Remote Control



To have multiple fans operated by a single remote control, you must pair the transmitter to each additional receiver. The receiver that shipped with your fan is already paired to the transmitter.

## Note: To prevent faulty operation, you MUST disconnect power (at the wall switch, breaker, or fan) from all other ceiling fans within range while pairing each fan.

For each additional fan, ensure that a compatible receiver is installed. Disconnect power from all other fans while pairing. To pair: cycle power to the fan by turning power off and back on at the wall switch (or circuit breaker if necessary). Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to pair the remote. If applicable, the fan will turn on and the lights will flash and stay on to indicate successful pairing.





To have multiple remote controls operate one fan, you must pair each additional transmitter to the receiver in the fan. The transmitter that shipped with your fan is already paired.

### Note: To prevent faulty operation, please disconnect power (at the wall switch, breaker, or fan) from all other ceiling fans within range while pairing.

For each additional transmitter, cycle power to the fan by turning power off and back on at the wall switch (or circuit breaker if necessary). Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to pair the remote. If applicable, the fan will turn on and the lights will flash and stay on to indicate successful pairing.

### "Unpairing" Procedure for Faulty Operation of Remote Controls



If a transmitter is mistakenly operating a fan, you need to "unpair" the transmitter from that fan's receiver. The "unpairing" procedure is the same as the pairing procedure.

## Note: To prevent faulty operation, you MUST disconnect power (at the wall switch, breaker, or fan) from all other ceiling fans within range while "unpairing" a fan.

Disconnect power from all other fans while "unpairing." Then, cycle power to the fan you wish to "unpair" by turning power off and back on at the wall switch (or circuit breaker if necessary). Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to "unpair" the remote. If applicable, the fan will turn off and the lights will flash and turn off to indicate successful "unpairing."

