



ONE YEAR LIMITED WARRANTY

Carlton products are made with quality materials and excellent craftsmanship to provide our customers with beautiful, durable, long-lasting products. Should there be any defects in materials or craftsmanship under regular use that are discovered within the first year of installation, Carlton will provide replacement parts at no charge, or at its discretion, replace any product or part of the product that is deemed defective, under normal installation, use, service or maintenance. This warranty applies only to the original purchaser. Proof of purchase will be required in the instance of a claim.

Carlton recommends all installations of Carlton products to be conducted by a licensed, professional plumber or contractor. Carlton will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to utilize a licensed professional for installation. Carlton is not responsible for any installation or removal costs.

This One Year Limited Warranty Will Be Voided If:

- The installation recommendations were not followed by the installer
- The product has been moved from its initial place of installation
- The product has in any way been modified from its packaged state
- The product has been subjected to improper maintenance, abuse, misuse, excessive use of chemicals, accidents, or other damages, etc.

Carlton makes no implication that its products comply with any local building or plumbing codes. It is the consumer's responsibility and obligation to determine local code compliance prior to and during installation. This warranty extends only to the original purchaser and first consumer.

Carlton is not responsible for any special, incidental or consequential damages associated with the installation, replacement, return or use of the original purchaser's product. This includes, but is not limited to: freight costs, labor, travel time, lost profit, home damages and other contingent liabilities and costs (including, without limitation, costs associated with 'professionals' or 'experts', investigations, audits, analyses, attorneys and any other professional/hired services).

The Carlton warranty is a comprehensive and explicit limit of liability. All items not disclosed within the warranty are not addressable within the responsibility of Carlton. Certain states have variances regarding implied warranties; in those situations, we remain fully compliant.

**If you have any questions or concerns, please contact us at
info@carltonplumbing.com**

 **WARNING:** Contents of your order may contain sharp and possibly other harmful pieces and may cause hazard to children and adults. Carlton is not responsible in any way for personal damages.