JR Home Smart Flame Connect App Manual

PLEASE NOTE: Your JR Home Products Kennedy or Paramount Fireplace connects only to a **2.4 GHz wireless** connections. Please insure compatibility prior to initial use.

IMPORTANT
Please read this manual carefully and keep it for future reference.

JR Home Products will not be responsible for any problems that could be caused by incompatibility or network issues, your wireless router and mobile phone.

There may be a delay between the update of the OS and a related software update during which your OS may or may not be supported until a new version is released.

Your specific mobile phone or problems in your network may prevent the system from working. JR Home Products will not be responsible for any problems that could be caused by incompatibility or network issues.
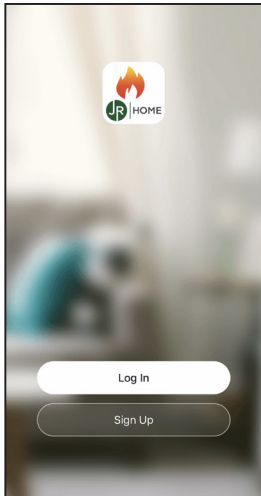
1 DOWNLOAD & INSTALL THE APP

Android and Apple iOS users can scan the QR Code to access the download links at jrhome.com or go to Google Play or the Apple App Store and search "JR Home Smart Flame Connect" app and download it.
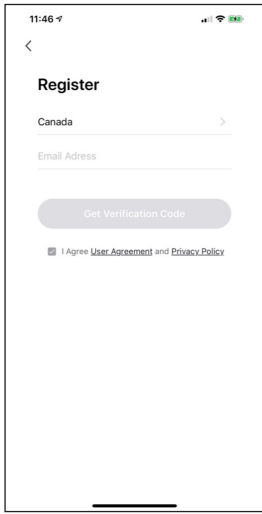
2 CREATE AN ACCOUNT

Create a profile to use the JR App, and connect your fireplace for convenient controls:
1. Ensure you have access to an email.
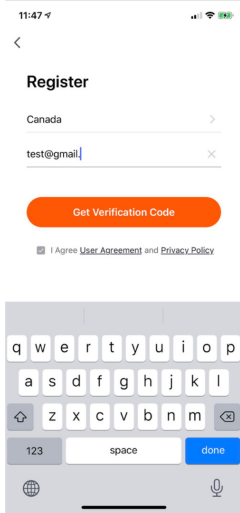2. When the app starts, select "Sign Up"

CREATE AN ACCOUNT–continued

3. Enter a user name and email address where a verification code can be sent.

4. Tap "Get Verification Code. An email will be sent to the email account validating WiFi access your fireplace. Verify the code.

3 FIREPLACE WIFI SETUP

To begin WiFi setup, ensure the fireplace is plugged in and receiving power. Place the fireplace in standby mode (plugged in, flame and heater off).

The control buttons are located at the bottom right of the fireplace (Diagram 1). Press and hold the Flame button (a) for 5 seconds and then release, The Flame Indicator will begin to flash, indicating the fireplace is ready to connect to WiFi.
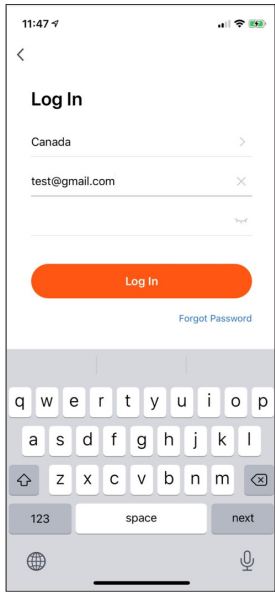
After Wifi connected, the flame indicator will stay ON, and will go OFF until the fireplace is power ON.
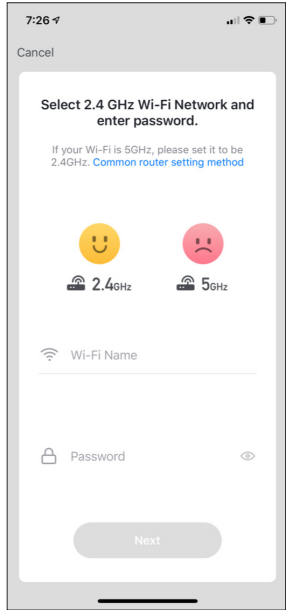
DIAGRAM 1

4 LOG IN

1. Enter your login in credential and tap "Log In"

5 EZ MODE: ADD THE FIREPLACE

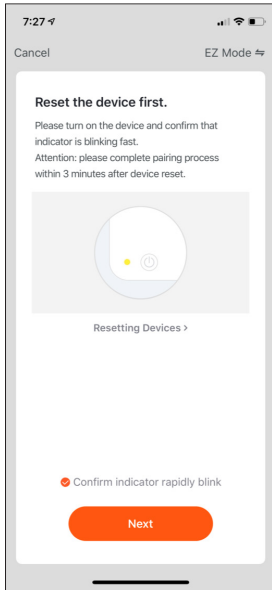1. Enter your home WiFi password and tap "Next"

Remember your JR Home Products Kennedy or Paramount Fireplace connects only to a 2.4 GHz wireless connection.

EZ MODE: ADD THE FIREPLACE –continued

2. Tap –Auto-Scan. Smart Flame Connect will scan the network for any devices that can be added.
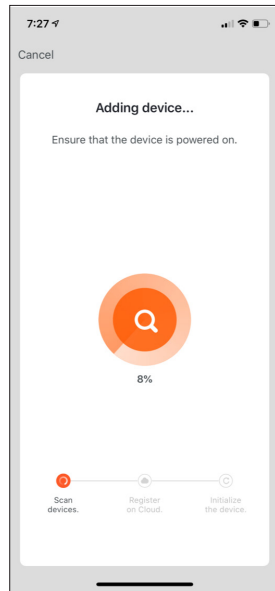
3. In case of a "time out", or the fireplace is no longer in receiving mode, please reset the device and start again. If the fireplace is ready and the flame indicator is on (Diagram 1), then press next.
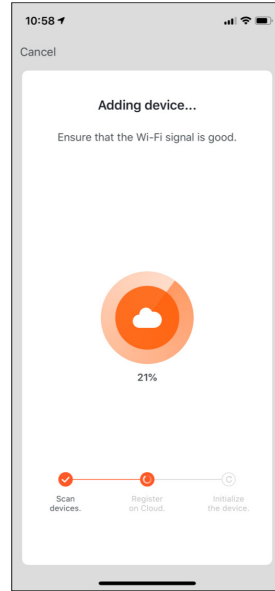
EZ MODE: ADD THE FIREPLACE –continued

4. The app will scan the network, find connected devices and attempt to add the devices by (a) Scan the network for connected devices (b) Confirming the WiFi connection and (c) connects and initializes the device

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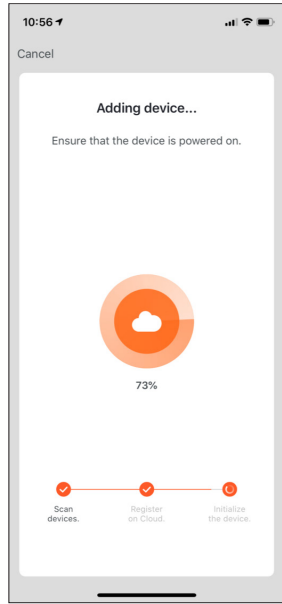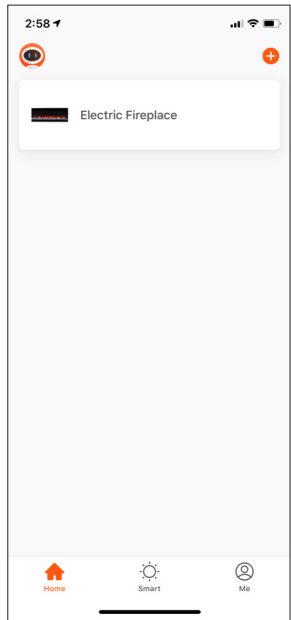ⓑ

EZ MODE: ADD THE FIREPLACE –continued

ⓒ

6 CHOOSE CONNECTED DEVICE TO CONTROL

3. Device has been added to the network, initialized and is ready to control. Tap the Fireplace icon to go to the "Main Control Interface"

Electric Fireplace

JR Home
Smart Flame Connect
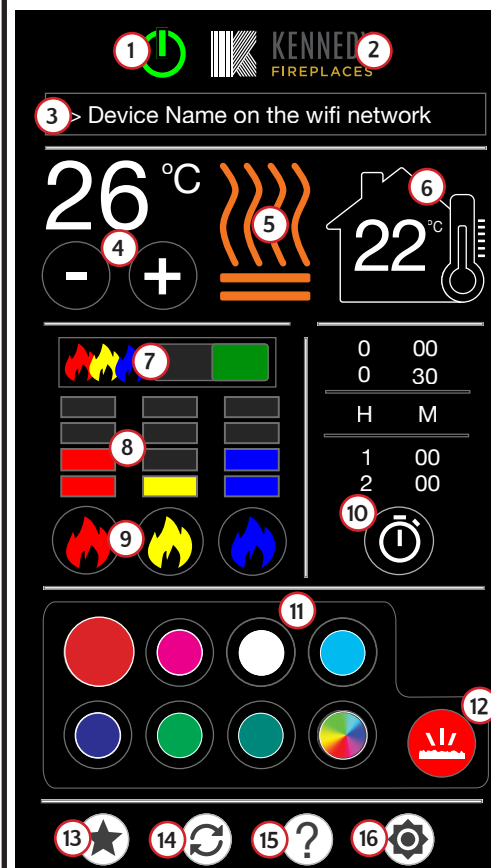# App Manual

7 CHECK FOR FIRMWARE UPDATE

Before updating the fireplace's firmware, please ensure you have a stable internet connection and the fireplace is powered on.

1. In the app, select the device you wish to update.
2. In the device control panel, select the settings icon on the top right, then select "Check for Firmware Update". You will be prompted to start the update if available.

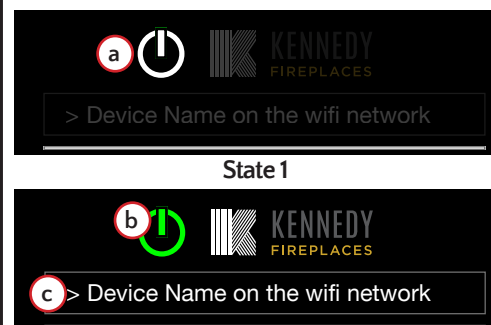## 8 CONTROLS VIA 4G/LTE MOBILE NETWORKS

To control the fireplace with your phone's mobile network, you will need to connect the fireplace to your home WiFi and have registered for an account in the app. When your fireplace is connected to your home WiFi and your account, you can now have access to your fireplace even if you are not home.
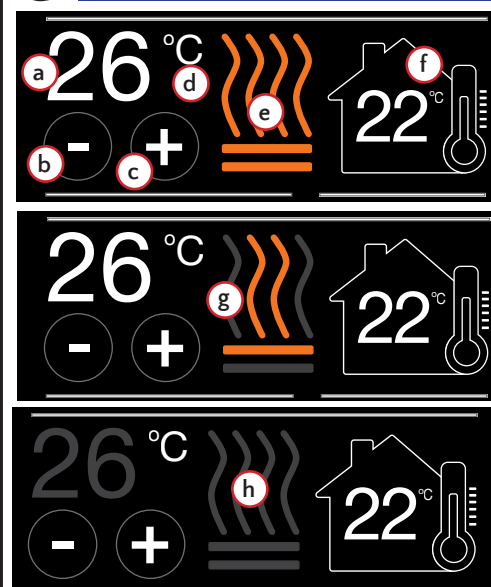
9 MAIN INTERFACE CONTROL

1. Main Power
2. Fireplace Brand
3. Device Name On Wifi Network
4. Temperature Control
5. Heater Control
6. Ambient Room Temperature
7. Flame On/Off Switch
8. Flame Intensity Level Indicator
9. Flame Intensity Control
10. Timer Settings
11. Ember Bed Colour Selector
12. Ember Bed Selector
13. Stored Favourite Settings
14. Restore Favourite Setting/ Default
15. Help
16. Settings

11 TEMPERATURE AND HEATING

- Display (f) shows the current ambient room temperature. To increase or decrease the temperature tap the minus (b) or plus (c) sign. The fireplace will warm the room to that temperature and hold that temperature automatically (a).
- The minimum temperature is 16C/61F, the maximum temperature is 30C/86F. Temperature is set by 2 degree intervals.
- There are 2 heater settings. Tap (e) to control. 1500W– 2 heaters are active (e), 750 W (single heater active (g) or heaters off (h).
- Note: Celsius or Fahrenheit degrees (d) is controlled in settings See "**15 FAVOURITE, RESET, HELP AND SETTINGS**"

10 POWER AND DEVICE CONTROL
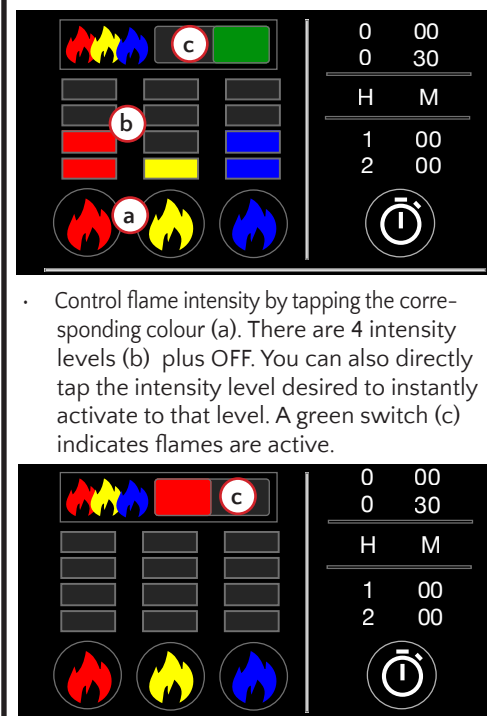

State 1

State 2

- Prior to turning on the fireplace, no functions are active (State 1). Tap the POWER BUTTON (a) to turn the fireplace ON or OFF. When ON (State 2) the Power button turns green (b). The first time you use the fireplace, the default setting is displayed (flames at max levels and the ember bed colour is white).
- Subsequent uses of the fireplace will display the last active setting when turned ON.
- When connected to WiFi, the fireplaces default name on the network is shown (b). Tap the field to change the fireplace name or select a different connected fireplace.

13 SELF TIMER

State 1

State 2

- Scroll through the timer interval options to select the time desired from off (00) to 30 minutes to 8 Hours, in 1 hour intervals (See State 1). Tap the timer button (b) to start the timer once an interval is chosen.
- Once activated a count down timer (c) replaces the timer interval display (see continued....
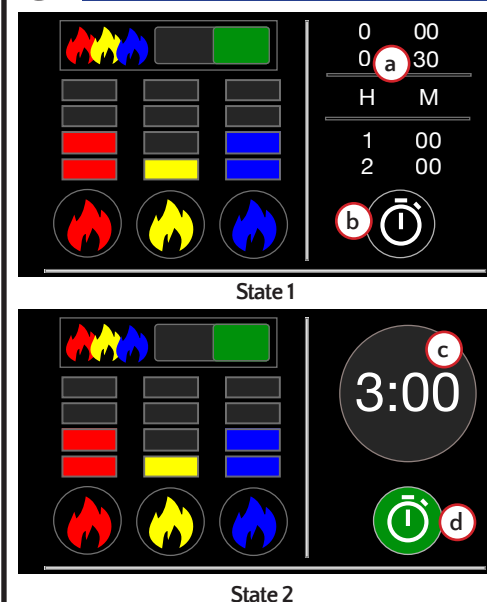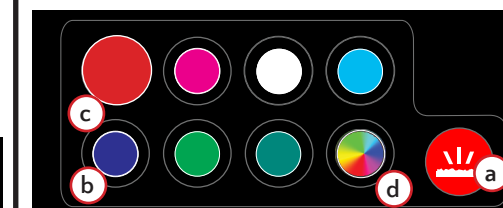
12 FLAME COLOR AND INTENSITY

- Control flame intensity by tapping the corresponding colour (a). There are 4 intensity levels (b) plus OFF. You can also directly tap the intensity level desired to instantly activate to that level. A green switch (c) indicates flames are active.

- Tap switch (c) to instantly deactivate all active colours. The switch will turn red. Tap Switch (c) again to re-activate colour states and intensities to their most recent state.

SELF TIMER – continued

continued.
- State 2) At the end of the interval time the fireplace will shut off ALL active unctions and return to State 1.
- Pressing the Green timer button (d) in State 2 will stop the countdown timer and reset all timer functions to State 1.

14 EMBER BED COLOUR CONTROL

- Tap the ember bed (a) to activate colour choice. Tap again to turn OFF.
- Tap to choose the colour (b) to display in the ember bed. Once tapped, the selected colour will then fill the button (c) and change the colour of the ember bed and ember bed icon (a) to match.
- Select the auto-rotating colour function (d) to rotate through all colours over 30 seconds in sequence. Stop by choosing another colour in the ember bed control or by turning off the ember bed lights by tapping the ember bed icon (a).

15 FAVOURITE, RESET, HELP AND SETTINGS

- Tap the Store Favourites icon (a) to save all current colour settings and intensity levels as a favourite. Once a setting is saved the icon will turn green indicating a saved favourite.
- Tapping the Stored Favourite button will replace a previosly stored favourite with the currently active colour and intensity levels as the favourite.
- The Restore Favourites icon (b) will set the fireplace to your stored favourite setting. Press and hold the button for 3 seconds to display the initial default setting (all flames on at maximum levels with the ember bed colour set to white).
- The Help button (c) will launch your browser to the JR Home Smart Flame connect app page for troubleshooting, warranty registration and more. An internet connection is required.
- Settings (d) allows you to save Fahrenheit or Celsius as your preferred temperature scale.