

# STEEL DOOR WARRANTY

## Verona Home Design Majestic Steel Limited Warranty 10 Years – Majestic Door Component • 2 Years – Prehung System

### WARRANTY COVERAGE:

Verona Home Design (VHD) warrants that its Majestic steel entry door component product ("Product") is free from defects in material and workmanship which will make the Product unfit for its normal and recommended use. THE DURATION OF THIS WARRANTY BEGINS ON THE DATE OF PURCHASE BY THE CUSTOMER AND EXTENDS FOR THE FOLLOWING PERIOD:

1. Ten (10) years for the Majestic door component of the base prehung system\*.
2. Two (2) years on our MSystem2 base prehung door system\*. VHD will adjust, repair or replace the product if it fails to perform to the published performance criteria based on independent testing. This warranty extends for 2 years as long as you own your home. This warranty is nontransferable.
3. Limited Lifetime Warranty when upgrading to Composite or FrameSaver Frames for our MSystem Lifetime Warranty. This extends warranty of prehung door unit, without extending door component or door lite component warranty. This warranty is nontransferable.
4. Ten (10) years from the date of installation for the painted finish by VHD on the door component of the Majestic Premium prehung door unit. Coverage against deficiencies in material and workmanship of the finish, as well as coverage against flaking, cracking, checking, blistering and peeling.

\* Base prehung system = door component prehung on a primed wood frame

### EXCLUSIONS FROM COVERAGE:

This warranty does not cover:

1. Door units not installed according to published unit dimensions and installation instructions.
  - a. Double doors with an astragal should not be installed in a direct weather exposure or without a proper overhang. An ideal overhang must extend at least four feet wider (two feet each side) than the door unit and at least five feet out from the house. Failure to adhere to these overhang and directional requirements will void any warranty coverage.
2. Defects or damages arising out of shipment by common carriers, private transportation or other means of transportation.
3. Defects or damages arising out of improper handling or cleaning, defective or improper installation, defective or improper glazing, accident, act of God, intentional human act, misuse or abuse, or any other circumstances beyond the control of VHD.
4. Warp not exceeding 1/4" in the plane of the door panel, bow or misalignment in the door frame in which the door panel is hung.
5. Products installed in high-moisture environments, such as swimming pool enclosures or greenhouses.
6. Product used or installed in non-residential environments, including but not limited to, retail or commercial applications.
7. Products not finished/painted in accordance with installation instructions.
8. Products finished/painted a dark color with prolonged exposure to direct sunlight.
9. Product finished with non-recommended paints or topcoats.
10. Performance of finish paints.
11. Labor, shipping or other charges incurred or claimed by the Customer.
12. Use of chemical based cleaners on a prefinished unit.

### WARRANTY CLAIM PROCEDURES:

If within the applicable warranty period the Customer discovers a defect in the Product which is covered by this warranty, the Customer must follow this procedure:

1. The Customer must promptly present a written claim to Verona Home Design 6361 Sterling Dr. North, Sterling Heights, MI 48312. VHD must receive this claim no later than ten (10) years on Majestic doors and two (2) years on Builder's Choice doors after the date of the Customer's purchase.
2. The Customer must use reasonable diligence to include in the written claim all of the following:
  - a. Adequate description of defect(s).
  - b. Identification of Product design or pattern.
  - c. Exact Product size.
  - d. Date Product was manufactured.
  - e. Date of the Customer's purchase and the date of delivery to the Customer.
3. The Customer, at VHD's option, must permit VHD or its representative to inspect the Product.

### REMEDIES:

After receiving a valid claim, VHD will, at its option, (a) repair the Product, or (b) provide a replacement Product (or part, as appropriate) of like kind and design.

### DISCLAIMER OF WARRANTY:

VHD MAKES NO IMPLIED WARRANTY, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE PRODUCT (OR ANY REPLACEMENT), AND MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE PRODUCT (OR ANY REPLACEMENT), EXCEPT TO THE EXTENT PROVIDED HEREIN.

### LIMITATION OF REMEDIES:

THE REMEDIES SET FORTH ABOVE ARE THE CUSTOMER'S EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. IN NO CASE SHALL VHD BE LIABLE TO THE CUSTOMER OR ANY OTHER PERSON FOR ANY GENERAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, OR ANY EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME LIMITATION OR EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY.

Unless modified in a later writing signed by both VHD and the claimant, this warranty is the complete and exclusive warranty relating to the Product, superseding all earlier agreements and other communications relating to the Product. No employee of VHD or any other party is authorized to make any warranty in addition to this warranty. Invalidity of any one or more of the provisions of this warranty shall not invalidate or affect any one of the other provisions hereof, which shall remain in full force and effect.

This warranty is not transferable. This warranty provides specific legal rights, and other rights, which vary from state to state, may be available.

# PRE-FINISH WARRANTY

## Verona Home Design Pre-Finish 10-Year Limited Warranty



### WARRANTY COVERAGE:

Verona Home Design will warranty our finish painted or stained doors for a period of ten (10) years from the original date of purchase by the dealer. This warranty covers paint failure in the form of peeling with no evidence of abuse. We cannot warranty paint or stain finish chipping or scratches caused by product abuse or improper installation. Paint and stain samples may vary from the actual finish. For further examples of our paint and stain options, please refer to our Paint and Stain Selection Chart for Fiberglass and Steel Entry Systems. Color fading caused by exposure to natural elements also is beyond ours and the paint or stain manufacturer's control.

### APPLICATION:

This is the most important step in your new entry system selection process. Protecting it properly can lower maintenance, improve performance and extend the life of your new entry system.

Every exterior door requires protection and there are many factors to consider such as exposure to natural elements, color choices, storm door use and the degree of homeowner maintenance required. All of these factors must be evaluated to determine your final choice.

### OVERHANG:

In short, every exterior door—Entry, Patio or French Doors—should have an overhang to protect the unit from natural elements, lowering care and maintenance and extending the life of the unit. Overhangs should extend at least four feet wider (two feet each side) than the door unit and at least five feet out from the house. In extreme exposures (facing south or west) or climates (desert or coastal) overhangs should be double that size. Inadequate overhang protection can lead to color fading, component damage and water related issues such as warping, wood failure or leakage. Adequate overhangs increase your choice of door types, design, colors and specifications. They also insure years of dependable performance.

### COLORS:

The effect of natural elements, especially the sun, is generally underestimated. The face of an exterior door can exceed 120 degrees in many applications. Prolonged exposure at these temperatures can quickly deteriorate the finish and physically damage the door. Remember—light colors reflect heat, dark colors absorb heat. Consider sun exposure and overhang protection when selecting a color for your door.