# **THANK YOU**

We would like to take this opportunity to thank you for choosing Novatto. We hope you are truly satisfied with our product(s) and enjoy it for years to come. As a small business, we learn the most from you, the customer. Please visit the link below to leave us a review and we'll reward you with a \$25 Amazon or Visa gift card.

### It's easy as...

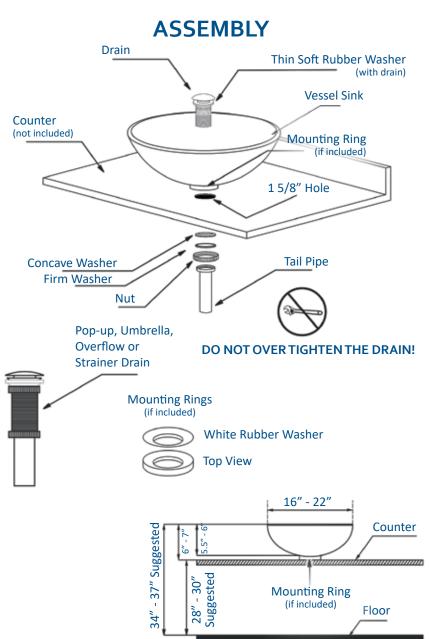
- Go to novattoinc.com
- In the top left, click "product registration and review"
- Find your product model
- Review, submit... enjoy!

### **Please Note:**

- Unpack your new product and ensure all parts are included. Keep items in orginal box until ready to install.
- Make sure counter is flat and water supply is shut off.
- Review and abide by all building and plumbing codes.
- Novatto drains need to be installed by a professional.

## INSTALLATION INSTRUCTIONS

- **Disassemble drain** and save ALL components except for the plastic cap over the drain head, if on drain head.
- Place the vessel on top of the counter and make sure the drain fits down inside of the counter. If a mounting ring is preferred Novatto provides them in three finishes to match the drain. The mounting ring elevates the sink ½". It also provides stabilization and more cleaning room underneath the vessel.
- Use a bead of clear silicone to seal between the outside edge of vessel where it is mounted to the mounting ring or counter.
- Use a level to ensure the vessel is level in every direction and then install the drain.
- Align drain to sink and tail pipe then partially thread drain body to tail pipe.
- **Connect tail pipe** to plumbing then firmly thread drain to tail pipe.
- Secure the vessel to the counter with fastener on the drain. Be sure to not over tighten the drain assembly. Hand tightening will be sufficient.



### TOOLS NEEDED FOR ASSEMBLY (not included)



Questions, problems, missing parts? Before returning, call our customer service department at 844.404.4242, 8:00 a.m. - 5 p.m., MST Monday - Friday or e-mail us at: support@novattoinc.com

TROUBLESHOOTING TIPS		
<u>lssue</u>	<u>Reason</u>	<u>Solution</u>
Sink wobbles or is loose	Mounting ring not used; drain is loose	Use mounting ring with silicone; tighten drain
Does not completely drain	Pop-up is too high; wrong seal used	Make sure correct seal is used and is below bevel
Leakage under sink	Drain has come loose	Tighten the fastener under the countertop