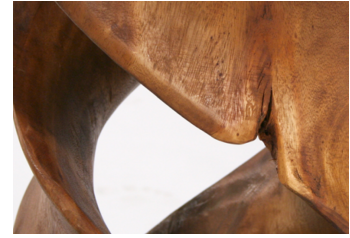


Your piece is a living, one-of-a-kind product of nature; therefore, we expect (and celebrate!) product variations and changes over time. Some examples of these depictions are highlighted below and shown in the attached images.

***Appearance:*** Variations may include slight differences in color, texture, and finish color—mainly due to the underlying natural wood tones. Products may also have marks from tools, patches from minor repairs, knot holes, natural inclusions, and wormholes. Separations or cracks occur naturally as the wood was initially dried and shrunk.



Over time, some continued shrinkage may accentuate existing separations or generate new ones. This shrinkage does not compromise the structural performance or integrity of the wood; instead, it is considered inherent to the natural beauty of the design. *These variations are not considered flaws and are not acceptable reasons for returns.*

***Sizing:*** While all sizes are just an approximation, they are generally within 1/4". We create usable and reasonably flat surfaces, but we cannot guarantee the products are perfectly square or flat. We do not fill in or repair carving marks and natural inclusions like knots and branch growths. Instead, we sand to blend them and ensure smooth edges and usable surfaces.



***Climate:*** Based on your climate, exposure to direct sunlight, or proximity to a heating/cooling source, your environment may cause the product to change over time. Small cracks may appear, but this is normal and will halt over time. Of course, if a major crack develops that threatens the product's structural integrity, we will allow an exchange.

***Monkey Pod wood:*** For Monkey Pod wood (Acacia wood), the heartwood color ranges from light-reddish beiges to dark-reddish browns (some with black swirls). Due to humidity, the wood ages, and small cracks may appear in the grain. Direct sunlight can cause more checking (cracking) on the ends; you can apply a natural, neutral color wood oil to seal again.

***Color:*** After the finish is applied, the color will vary from the pictures depicted. While the oil is the same tone, the color of the underlying wood varies. Monkey Pod (Acacia) wood has varying tones of browns in the reddish to black ranges depending on its age. The new growth or "white wood" ages from white to yellowish, changing to light yellowish browns over time. Therefore, we will not accept a return due to color discrepancies from the product pictures depicted.