

# **The Modern Fan Co.**

## **Lifetime Limited Warranty**

Please read all installation instructions carefully. If you experience any operational difficulties or problems with your fan, contact Modern Fan customer service immediately.

As stated in this warranty, The Modern Fan Co. is not liable for costs incurred related to installation labor or equipment. Be sure to test all functions of your fan, and if need be, contact The Modern Fan Co. while your contractor/electrician is still on site.

**888-588-3267 or 541-482-8545**

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All products manufactured and sold by The Modern Fan Co. meet the highest industry standards. We use only the finest materials and production processes resulting in quality ceiling fans backed by the following warranty:

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|---|----------|
| Motors (Inside Installation): .....                   | Lifetime |
| Motors (Damp or exterior Installation): .....         | 10 years |
| Light Kits: .....                                     | 3 years  |
| Component Parts (switches, capacitors, blades): ..... | 1 year   |
| Finishes: .....                                       | 1 year   |
| Wall and remote controls: .....                       | 1 year   |

**Limitations:**

- This warranty covers failure of fan due to defect(s) in materials or workmanship and does not apply to defects, malfunctions or failures which are caused by repairs by persons not authorized by us, use of parts or accessories not authorized by us, mishandling, improper installation, modifications or damage to the fan while in your possession, or unreasonable use.
- This warranty applies only to products sold and installed within the United States.
- This warranty extends only to the original user or consumer purchaser of The Modern Fan Co. ceiling fan.
- This warranty applies to private residential use of ceiling fans only. Use of Modern Fan Co. products in commercial applications is backed by a 10-year "motor" warranty. All other aspects of this warranty remain the same.
- This warranty only covers the replacement or repair of ceiling fan or parts as specified above, and does not cover any other costs incurred related to installation labor or equipment, or shipping of fan or fan parts.
- No other expressed warranty is given. The repair or replacement of a product is your exclusive remedy. Any implied warranty of merchantability or fitness is limited to the duration of this written warranty. In no event shall The Modern Fan Co. be liable for consequential or incidental damages. Some states do not allow exclusion or limitation of consequential or incidental damages , so the above exclusions or limitations may not apply to you.

**Claims:**

Prior to submitting a claim for a defective or failed fan, or prior to removal of your fan from its installation location, please contact Modern Fan Co. customer service (888/588-3267) for trouble shooting assistance. Often our personnel is able to diagnose the cause for a nonfunctioning fan and provide either operational instructions, or replacement parts/components that don't require your fan be removed from the ceiling.

If we are unable to remedy the problem in this way, upon receipt of proof of purchase (including date and location of sale), The Modern Fan Co. will provide the necessary replacement parts or fan as specified by this warranty, or provide instructions and an authorization for return of the product to The Modern Fan Co. for diagnosis, repair or replacement.

**Do not send a fan or fan parts to The Modern Fan Co. without prior authorization and a Company issued RGA# (Return Goods Authorization Number).**