# INSTALLATION INSTRUCTIONS

## Siphonic Ultra-High Efficiency Two-Piece Toilets H2Optimum<sup>™</sup> Single Flush Models 288AA / 288CA / 288DA H2Option<sup>®</sup> Dual Flush Models 2886 / 2887 / 2889



Thank you for selecting American Standard – the benchmark of fine quality for over 100 years. To ensure this product is installed properly please read these instructions carefully before you begin. (Certain installations may require professional help.) Also be sure your installation conforms to local codes.

## CAUTION: PRODUCT IS FRAGILE. TO AVOID BREAKAGE AND POSSIBLE INJURY HANDLE WITH CARE! NOTE: Pictures may not exactly define contour of china and components.





connection to this tank. If the connection leaks after hand tightening, replace the supply line. If the connection continues to leak with the new supply line, replace the fill valve. **Warranty is void if any type of sealant is used on the water supply connection.** 

7301416-100 Rev. L 1/16



The Heavy Flush Button (with 9 dots) should line up over the white actuator on the flush tower in the tank.



If the bowl still does not flush properly after following the steps outlined in the troubleshooting guide, remove the tank lid and push one of the flush buttons on top of the flush valve in the tank. If the flush appears to be normal, you will need to adjust the length of the threaded rods for the push buttons mounted on the tank lid with the settings as follows:

- 1. Turn the lid upside down.
- 2. Loosen the black plastic lock nut.
- 3. Adjust the white threaded rod one turn counterclockwise.
- 4. Re-tighten the black plastic lock nut.
- 5. Put lid back on tank and test the flush. If it is still not flushing properly, repeat Tips Steps 1 through 4 (above) until the problem is resolved.
- 6. If one counterclockwise turn is too much and causes the flush valve to stay open, adjust 1/2 turn clockwise and tighten lock nut.





\* for SINGLE FLUSH Models ONLY

\*\* for DUAL FLUSH Models ONLY

**TROUBLESHOOTING GUIDE** 

Problem	Possible Cause	Corrective Action
Does not flush	<ul><li>a. Water supply valve closed.</li><li>b. Supply line blocked.</li></ul>	<ul><li>a. Open valve and allow water to fill tank.</li><li>b. Shut off water supply, disconnect supply line and inspect all gaskets and washers. Reassemble.</li></ul>
	*c. Flush valve chain too loose or disconnected.	*c. Readjust chain length as required. See Step 11.
	**c. Push button requires adjustment.	**c. Install Push Button Rods for 2-7/8" (75mm) extended length. See Step 10.
	d. Sand or debris lodged in water control.	*d.Shut off water supply. Remove cap and clean as per Fluidmaster maintenance instructions at: www.americanstandard-us.com/enews/fluidmasterguide.pdf
		**d. Shut off water supply. Remove supply line, remove & clean inlet port filter.
Poor or sluggish flush	<ul><li>a. Bowl water level too low.</li><li>b. Supply valve partly closed.</li><li>c. Partially clogged trapway and/or drain pipe and/or vent.</li></ul>	<ul><li>a. Check that refill tube is connected to water control and inserted into overflow tube without being kinked or damaged.</li><li>b. Open supply valve fully. Be sure that proper supply tube size is used.</li><li>c. Remove obstruction. Consult a plumber if necessary.</li></ul>
	d. Supply pressure too low.	d. Normal supply pressure must be at least 20 psi.
Toilet leaks	<ul><li>a. Poor supply line connection.</li><li>b. Poor bowl to tank/floor connection.</li></ul>	<ul><li>a. Review Steps 9a and 9b of installation procedure.</li><li>b. Review Steps 1 through 7 of installation procedure.</li></ul>
Toilet does not shut off	a. Flapper seal leaking or deformed.	a. Clean debris from seal surface. Replace flapper seal as needed.
	b. Sand or debris lodged in water control.	*b. Shut off water supply. Remove cap and clean as per Fluidmaster maintenance instructions at: www.americanstandard-us.com/enews/fluidmasterguide.pdf
		**b. Shut off water supply. Remove supply line, remove & clean filter inlet port.
	*c. Flush valve chain too tight, holding flapper open.	*c. Readjust chain length as needed. See Step 11.
Toilet bowl rocks after installation	<ul><li>a. Wax ring not fully compressed.</li><li>b. Floor not level.</li></ul>	<ul> <li>a. Retighten bowl-to-floor knobs.</li> <li>b. Use toilet shims and /or place a bead of caulk around the base of the toilet.</li> </ul>

### **CARE AND CLEANING**

When cleaning your toilet, wash it with mild, soapy water, rinse thoroughly with clear water and dry with a soft cloth. Avoid detergents, disinfectants, or cleaning products in aerosol cans. NEVER use abrasive scouring powders or abrasive pads on your toilet seat. Some bathroom chemicals and cosmetics may damage the seat's finish.

WARNING: Do not use in-tank cleaners. Products containing chlorine (calcium hypochlorite) can seriously damage fittings in the tank. This damage can cause leakage and property damage.

American Standard shall not be responsible or liable for any tank fitting damage caused by the use of cleaners containing chlorine (calcium hypochlorite).

In the United States: American Standard Brands P.O. Box 6820 Piscataway, New Jersey 08855 Attention: Director of Customer Care For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902 www.americanstandard.com In Canada: AS Canada, ULC 5900 Avebury Rd. Mississauga, Ontario Canada L5R 3M3 Toll Free: (800) 387-0369 www.americanstandard.ca In Mexico: American Standard B&K Mexico S. de R.L. de C.V. Via Morelos #330 Col. Santa Clara Ecatepec 55540 Edo. Mexico Toll Free: 01-800-839-1200 www.americanstandard.com.mx