



Warranty conditions

Acous has a 5-year warranty when used indoors.

VALIDITY AREA

Provided the acoustic wall panels have been installed in accordance with the installation instructions, the warranty covers the following areas only:

- Manufacturing defects.

EXCLUDED FROM THE WARRANTY ARE:

- Normal wear and tear, damage caused intentionally or wantonly.
- Damage caused by improper installation or care.
- Damage caused by additional weight loads, unless these are anchored in the supporting substrate.
- Chemical decomposition caused by unsuitable cleaning agents.
- Optical and haptic deviations, which are recognizable before or at the latest during assembly. Screwing or gluing acknowledges the condition as accepted in this respect.

- Labor or labor costs for removal of damaged acoustic wall panels and installation of replacement flooring.
- Damage caused by stoves/chimneys. Check with the manufacturer of the fireplace equipment, the chimney sweep or another qualified specialist about the prescribed installation distance from the fireplace equipment and be sure to comply with these specifications.
- Consequential damages in the event of usage restrictions, delayed rental date, etc., associated with the removal or reinstallation of the affected material. Any further compensation for incidental or consequential damages is explicitly excluded. If consequential damages cannot be excluded due to local law, the above limitations may only be partially applicable. Specific rights are conferred by this guarantee, no further claims or rights can be derived from it. This warranty service can only be claimed by notifying the distributor/dealer immediately. The notification must be accompanied by a copy of the original invoice and a fully completed claim report with pictures, the warranty claim can only be authorised by the distributor/dealer.