WARRANTY

Novatto products have been made under the highest standards of craftsmanship and quality. Due to the natural character of our handcrafted stone products, variations in dimensions, color, surface, hammering, hue, uniformity and finishes are expected and not considered defects. Novatto offers no warranty with respect to the finishes on the stone products. Novatto's stone sinks offer a warranty for defects in workmanship and/or materials for all of our collections when the product was purchased through an authorized Novatto dealer.

Under no circumstance will Novatto Inc. be held responsible for any damage as a result during or after product installation. We will not be responsible for any labor or installation charges, or any other expenses associated with a defective product. Novatto Inc's only responsibility is the replacement, exchange, or repair of a defective product.

If you believe you have a warranty claim, contact Novatto, either through your local Dealer, Plumbing Contractor, Home Center, or by writing: Novatto Inc, Attn.: Product Support, 3533 E. Corona Ave., Phoenix, AZ, 85040, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, or to obtain the name and address of the service and repair facility nearest you, email: support@novattoinc.com or write to the above address.

Get the most out of your Novatto sink by registering!

By registering, you verify the Novatto product's warranty. Plus you will recieve helpful tips, learn of special events and much more!

Need more help?

Feel free to contact our technical support anytime at 844.404.4242 or email us at: productsupport@novattoinc.com. More information is also available at: www.Novattoinc.com.