

Cleaning the Humidifier

1. Ensure your humidifier is turned off and unplugged.
2. Wipe the outside of your humidifier with a clean damp cloth to clean its exterior.

TROUBLESHOOTING

If the humidifier does not work properly, before contacting us, please note the below troubleshooting tips.

PROBLEM	POSSIBLE REASONS	SOLUTIONS
No Steam	Not plugged In	Plug into socket
	Not turned on	Turn on power switch
	No water in tank	Add water
	Not enough water in the tank	Add more water
Peculiar Smell in the Steam	New machine	Remove the water tank cover. Place the water tank in cool and dry place for 12 hours.
	Water is dirty, or has sediment	Clean water tank. Refill with clean water
Noise	Water tank in the incorrect position	Remove and replace the water tank correctly
	Not enough water in the tank	Add water
	Humidifier is not on a flat surface	Place it on a flat, even surface

If the machine is still not working after checking the possible reasons above, the machine may have other problems, please contact customer service for assistance.

WARRANTY

This product comes with a 1 year limited warranty. For warranty information, please contact: support@comforthomeusa.com