# Warranty Information



R Akicon<sup>®</sup> products have been manufactured under the highest standards of quality and workmanship. Most Akicon faucets are backed by a Limited 5-year Warranty. Consult your specific product manual for coverage details.

## Limited 5-year Warranty

Akicon warrants to the original consumer purchaser for as long as the original consumer purchaser owns their home (the "Warranty Period" for homeowners) that this faucet will be leak- and drip-free during normal use, and all parts and finishes of this faucet will be free from defects in material and manufacturing workmanship. All other purchasers (including purchasers for industrial, commercial and business use) are warranted for a period of five (3) years from the original date of purchase (the "Warranty Period" for non-homeowners).

To guarantee warranty on your products, simply register your products at www.akiconshop.com

If this faucet should ever develop a leak or drip during the Warranty Period, Akicon will provide FREE OF CHARGE the parts necessary to put the faucet back in good working condition and will replace FREE OF CHARGE any part or finish that proves defective in material and manufacturing workmanship, under normal installation, use and service. Replacement parts may be obtained by calling 1-302-213-4406. Proof of purchase (original sales receipt) from the original consumer purchaser must accompany all warranty claims. Defects or damage caused by the use of other than genuine Akicon parts is not covered by this warranty. This warranty is applicable only to faucets purchased after Oct 2018 and shall be effective from the date of purchase as shown on purchaser's receipt.

This warranty is extensive in that it covers replacement of all defective parts and finishes. However, damage due to installation error, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company or yourself, are excluded from this warranty. Akicon will not be responsible for labor charges and/or damage incurred in installation, repair or replacement, nor for any indirect, incidental or consequential damages, losses, injury or costs of any nature relating to this faucet. Except as provided by law, this warranty is in lieu of and excludes all other warranties, conditions and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those of merchantability or of fitness for use.

Some states, provinces and nations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state, province to province, nation to nation. Akicon will advise you of the procedure to follow in making warranty claims. Simply write to Akicon Incorporated using the mailbox below. Explain the defect and include proof of purchase and your name, address, area code and telephone number.

For more warranty information, please visit service@akiconshop.com In the US:

Akicon Inc Attn: After-sales department 108 EAST 13TH ST WILMINGTON, DE 19801



# 96516Al-Specifications

## CAUTION: Maintenance

- 1. Replacement parts may be available at the store where you purchased your faucet.
- 2. Always turn off water and relieve pressure before working on your faucet.

## NOTES: Cleaning Instructions

- 1. To keep the faucet clean, you should clean the faucet frequently and regularly.
- 2. Clean the faucet with clear water or mildliquid, rinse the faucet with clear water and then dry the faucet with soft cotton cloths.
- 3. Do not use any abrasive cleansers, cloths, or paper towel.
- 4. Do not use any acid or abrasive detergent.

#### TROUBLE-SHOOTING

If you've followed the instruction carefully and your faucet still does not work properly, take these corrective steps.

| Problem   | Cause                                     | Action   |
|---|---|--|
| Leaks underneath handle.  | Cartridge has come loose.                 | Tighten the cartridge.   |
| Aerator leaks or has an<br>inconsisitent water flow<br>pattern. | Aerator is dirtyor worn out or misfitted. | Unscrew the aerator to<br>clean or replace washer,<br>or replace the aerator.                                      |
| Water will not shut off completely.                             | Dirty or worn out washer<br>in cartridge. | Remove handle and cartridge<br>to check if the washer is damaged<br>permanently or dirty. Re-install<br>cartridge. |

# AKICON<sup>®</sup> Spring Pull-down Kitchen Faucet

Model: 96565 96518A1

#### PACKING LIST

 After you open this package, please check to ensure that all of the following items are included.

 A-Faucet
 B-Spray Head
 C-Flexible Hoses(2)
 D-Pull-out hose
 E-Mounting Nut + Washer

 F-Weight(1) + Screw (2)
 G-Adaptor + Check
 Valve
 H-Allen Wrench
 I- support



IMPORTANT NOTICES: For easy installation, please read all the instruction completely before beginning. Before installing this product, make sure that water line trash is cleared to avoid blockage.

#### YOU MAY NEED



Questions, problems, missing parts? call Akicon Customer Service 8 a.m.-6p.m. EST, Monday-Friday Phone: +1(302)213 4406, Email: service@akiconshop.com AKICONSHOP.COM

1

### INSTALLATION PROCEDURES



You should clean all the dirts from valve outlets. Turning off the water supply valves. This is usually found near the water meter. If you are replacing an existing faucet, remove the faucet from the sink and clean the sink surface thoroughly.



Install with deck plate. Place a bead of plumbe r's putty between faucet and sink. Place deck plate over the three holes of sink.



If necessary, tighten screws using a adjustable wrench until the faucet is firmly connected to the sink.



Install without deck plate. Make sure the O-ring is placed onto the bottom of base ring. Install faucet through hole in sink. From underside sink, put plastic washer and mounting nut. Position faucet on sink properly and tighten mounting nut.



Make sure the O-ring is placed onto the bottom of base ring. Install faucet through deck plate. From underside sink, put plastic washer and mounting nut. Position faucet on sink properly and tighten mounting nut.



Open the water supply valve and flush for about a minute to clear the rubbish left in the pipeline, then turn off the water supply valve, and connect hot and cold water lines to the water supply valves.



After installation is complete, remove Spray head and rotate handle to the close position. Turn Water Supply Valves on, and check all connections for leak. Flush faucet by running hot and cold water in full position for one minute.



Open the valve, then turn the handle according to the sign of C and H on the handle to regulate the temperature of the water. (C=Cold,H=Hot)

# 

Replace Spray head.



Attach Weights to the pull-out hose using screws at the proper point of the hose. Be noted position of the installation and weights are optional.

#### Handle Removal Maintenance



Turn off water and relieve pressure! Detach handle button using a small flathead screwdriver, unscrew set screw using allen wrench and take off handle.

#### Valve Cartridge Removal Maintenance



Remove handles. Unscrew dome cap counter clockwise by hand. Unscrew retaining nut using adjustable wrench, take out cartridge assembly and inspect. Replace parts as necessary. Reassemble parts by reversing steps.

3